

# LIGHT COMMERCIAL - RESIDENTIAL DC VEHICULAR SWING GATE OPERATOR

## INSTALLATION MANUAL

Model LA500UL

### LA500PKGUL

Single Arm Package

### LA500DC

Primary 24 VDC Actuator Arm for single swing gate applications

### LA500DCS

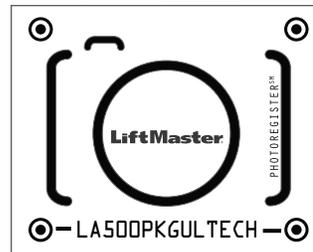
Secondary 24 VDC Actuator Arm for dual swing gate applications



EXTERNAL SAFETY DEVICES  
REQUIRED. SEE SAFETY SECTION FOR  
UL 325 ENTRAPMENT PROTECTION  
REQUIREMENTS

- THIS PRODUCT MUST BE INSTALLED AND SERVICED IN ACCORDANCE WITH THIS MANUAL BY A TRAINED GATE SYSTEMS TECHNICIAN ONLY.
- This model is for use on vehicular passage gates ONLY and not intended for use on pedestrian passage gates.
- This model is intended for use in Class I, II, III and IV vehicular swing gate applications.
- Visit LiftMaster.com to locate a professional installing dealer in your area.
- This gate operator is compatible with myQ® and Security+ 2.0® accessories.

Access installation and technical support guides or register this product



1. Take a photo of the camera icon including the points (⊙).
2. Send it in by texting the photo to 71403.



LiftMaster  
300 Windsor Drive  
Oak Brook, IL 60523

# LiftMaster®

# TABLE OF CONTENTS

<b>SAFETY</b>	<b>2</b>	<b>ACCESSORY WIRING</b>	<b>34</b>
Safety Symbol and Signal Word Review.....	2	External Control Devices.....	34
Usage Class.....	3	Maglock.....	35
UL325 Entrapment Protection Requirements.....	4	Miscellaneous Wiring.....	35
Safety Installation Information.....	5	<b>EXPANSION BOARD</b>	<b>36</b>
Gate Construction Information.....	7	Expansion Board Overview.....	36
<b>INTRODUCTION</b>	<b>8</b>	Auxiliary Relays 1 and 2.....	37
Carton Inventory.....	8	Wiring Accessories to the Expansion Board.....	38
Operator Specifications.....	9	<b>MAINTENANCE</b>	<b>39</b>
Site Preparation.....	10	Important Safety Instructions.....	39
Check your gate.....	10	Maintenance Chart.....	39
<b>INSTALLATION</b>	<b>11</b>	Batteries.....	39
Installation Tips.....	11	<b>TROUBLESHOOTING</b>	<b>40</b>
Step 1 Position the Brackets.....	12	Diagnostic Codes.....	40
Step 2 Attach the Brackets.....	13	Control Board LEDs.....	41
Step 3 Install the Control Box.....	14	Troubleshooting Chart.....	42
Step 4 Earth Ground Rod.....	16	<b>APPENDIX</b>	<b>45</b>
Step 5 Wire the Operator Arm to the Control Board.....	16	Installation Types.....	45
Step 6 Dual Gate Setup.....	17	Step 1 Position the Brackets.....	46
Step 7 Install Entrapment Protection.....	20	Step 8 Solar Panels.....	47
Wire Entrapment Protection Devices.....	21	Limit Setup with a Remote Control.....	51
Step 8 Power Wiring.....	22	SAMS Wiring with the Relays Not Energized.....	52
Step 9 Install Warning Signs.....	24	Diagnostic Codes Table.....	53
Step 10 Finish Installation.....	24	<b>REPAIR PARTS</b>	<b>55</b>
<b>ADJUSTMENT</b>	<b>24</b>	<b>WIRING DIAGRAM</b>	<b>56</b>
Limit and Force Adjustment.....	24	Standard Control Box.....	56
Obstruction Test.....	26	Large Metal Control Box.....	57
<b>PROGRAMMING</b>	<b>27</b>	<b>ACCESSORIES</b>	<b>58</b>
Remote Controls (Not Provided).....	27	<b>WARRANTY</b>	<b>60</b>
LiftMaster Internet Gateway (Not Provided).....	28		
Erase All Codes.....	29		
Erase Limits.....	29		
To Remove and Erase Monitored Entrapment Protection Devices.....	29		
<b>OPERATION</b>	<b>30</b>		
Gate Operator Setup Examples.....	30		
Control Board Overview.....	31		
Manual Release.....	32		
Reset Button.....	32		
Party Mode.....	32		
Operator Alarm.....	33		
Remote Control.....	33		

## SAFETY

### Safety Symbol and Signal Word Review

When you see these Safety Symbols and Signal Words on the following pages, they will alert you to the possibility of **Serious Injury or Death** if you do not comply with the warnings that accompany them. The hazard may come from something mechanical or from electric shock. Read the warnings carefully.

When you see this Signal Word on the following pages, it will alert you to the possibility of damage to your gate and/or the gate operator if you do not comply with the cautionary statements that accompany it. Read them carefully.

#### IMPORTANT NOTE:

- *BEFORE attempting to install, operate or maintain the operator, you must read and fully understand this manual and follow all safety instructions.*
- *DO NOT attempt repair or service of your gate operator unless you are a Trained Gate Systems Technician.*

 **WARNING**

**MECHANICAL**

 **WARNING**

**ELECTRICAL**

 **CAUTION**

 **WARNING:** This product can expose you to chemicals including lead, which are known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

## Usage Class

### Class I - Residential Vehicular Gate Operator

A vehicular gate operator (or system) intended for use in garages or parking areas associated with a residence of one-to four single families.

### Class II - Commercial/General Access Vehicular Gate

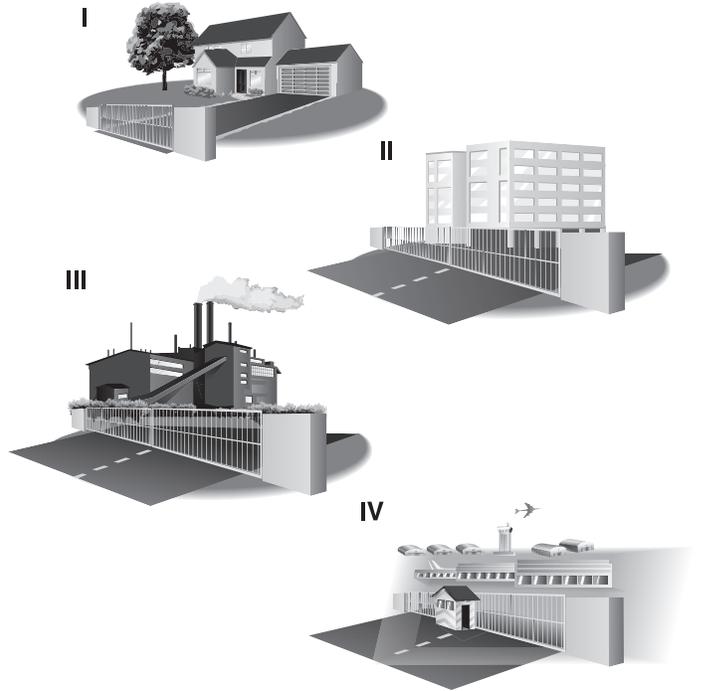
A vehicular gate operator (or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units), hotel, garages, retail store, or other buildings accessible by or servicing the general public.

### Class III - Industrial/Limited Access Vehicular Gate

A vehicular gate operator (or system) intended for use in an industrial location or building such as a factory or loading dock area or other locations not accessible by or intended to service the general public.

### Class IV - Restricted Access Vehicular Gate Operator

A vehicular gate operator (or system) intended for use in a guarded industrial location or building such as an airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.



## UL325 Entrapment Protection Requirements

### Definitions

**ENTRAPMENT:** The condition when a person is caught or held in a position that increases the risk of injury.

**SWING GATE ENTRAPMENT ZONE:** Locations between a moving gate or moving, exposed operator components and a counter opposing edge or surface where entrapment is possible up to 1.8 m (6 ft.) above grade. Such locations occur if during any point in travel:

- a. The gap between the bottom of a moving gate and the ground is greater than 101.6 mm (4") and less than 406 mm (16"); or
- b. The distance between the center line of the pivot and the end of the wall, pillar, or column to which it is mounted when in the open or closed position exceeds 101.6 mm (4"). Any other gap between a moving gate and fixed counter opposing edges or surfaces or other fixed objects is less than 406 mm (16") (examples are walls, curbs, berms or other immovable objects).

**INDEPENDENT MONITORED ENTRAPMENT PROTECTION DEVICE:** An entrapment protection device is independent if it is a different type (photoelectric sensors, edge device, inherent protection device) from the other devices in the same entrapment zone.

Use the *Site Planning Safety Checklist* in the appendix to identify entrapment zones found in your installation.

### Requirements

- A **minimum of two** independent monitored entrapment protection devices are required to be installed at each entrapment zone.
- It is the responsibility of the installer to install external monitored entrapment protection devices for **each entrapment zone**.
- The operator will only operate with a **minimum of two** independent monitored entrapment protection devices installed in either the open or closed direction. If no entrapment zone exists in the other direction, an external entrapment protection device is NOT required in that direction.

***This operator has an inherent entrapment protection device built-in. The installer MUST provide one additional entrapment protection device for each entrapment zone.***

Acceptable entrapment protection device types include:

- Inherent (built into the operator)
- LiftMaster monitored external photoelectric sensors, see page 58 for acceptable sensors.
- LiftMaster monitored external edge sensors, see page 58 for acceptable sensors.

## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

To reduce the risk of INJURY or DEATH:

- READ AND FOLLOW ALL INSTRUCTIONS.
- NEVER let children operate or play with gate controls. Keep the remote control away from children.
- ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- **Test the gate operator monthly. The gate MUST reverse on contact with an object or reverse when an object activates the noncontact sensors. After adjusting the speed, force, or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.**
- Use the manual release ONLY when the gate is not moving.
- KEEP GATES PROPERLY MAINTAINED. Read this manual. Have a Trained Gate Systems Technician make repairs to gate hardware.
- The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.

• **SAVE THESE INSTRUCTIONS.**

## Safety Installation Information

1. Vehicular gate systems provide convenience and security. Gate systems are comprised of many component parts. The gate operator is only one component. Each gate system is specifically designed for an individual application.
2. Gate operating system designers, installers and users must take into account the possible hazards associated with each individual application. Improperly designed, installed or maintained systems can create risks for the user as well as the bystander. Gate systems design and installation must reduce exposure to potential hazards.
3. A gate operator can create high levels of force in its function as a component part of a gate system. Therefore, safety features must be incorporated into every gate system design. Specific safety features include:
  - Edges Sensors (contact)
  - Photoelectric Sensors
  - Instructional and Precautionary Signage
4. Install the gate operator only when:
  - a. The operator is appropriate for the construction and the usage class of the gate.
  - b. All exposed pinch points are eliminated or guarded.
5. The gate operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the pedestrian access such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate.
6. The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates shall not open into public access areas.
7. The gate must be properly installed and work freely in both directions prior to the installation of the gate operator.
8. Permanently mounted access controls intended for users to activate, must be located at least 6 feet (1.8 m) away from any moving part of the gate and where the user is prevented from reaching over, under, around or through the gate to operate the controls. Outdoor or easily accessible controls shall have a security feature to prevent unauthorized use. Exception: Emergency access controls only accessible by authorized personnel (e.g. fire, police) may be placed at any location in the line-of-sight of the gate.
9. For a gate operator utilizing a Stop and/or Reset button, it must be located in the line-of-sight of the gate. Activation of the reset control shall not cause the operator to start.
10. A minimum of two (2) WARNING SIGNS shall be installed in the area of the gate. Each warning sign is to be visible by persons located on the side of the gate on which the sign is installed.
11. For a gate operator utilizing a non-contact sensor:
  - a. See Install Entrapment Protection section for placement of non-contact sensor for each type of application.
  - b. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle trips the sensor while the gate is still moving.
  - c. One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists, such as the perimeter reachable by a moving gate or barrier.
12. For a gate operator utilizing a contact sensor such as an edge sensor:
  - a. One or more contact sensors shall be located where the risk of entrapment or obstruction exists.
  - b. A hard wired contact sensor shall be located and its wiring arranged so the communication between the sensor and the gate operator is not subject to mechanical damage.
  - c. A wireless device such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals are not obstructed or impeded by building structures, natural landscaping or similar obstruction. A wireless device shall function under the intended end-use conditions.
  - d. One or more contact sensors shall be located on the inside and outside leading edge of a swing gate. Additionally, if the bottom edge of a swing gate is greater than 4 inches (10.1 cm) but less than 16 inches (406 mm) above the ground at any point in its arc of travel, one or more contact sensors shall be located on the bottom edge.

## **Role of Dealers, Installers, and Trained Gate System Technicians**

- Ensure entire system being designed manufactured and installed meets all applicable standards and codes including UL 325 and ASTM F2200.
- Demonstrate the basic functions and safety features of the gate system to owners/end users/general contractors, including how to turn off power and how to operate the manual disconnect feature.
- Leave safety instructions, product literature, installation manual and maintenance manual with end user.
- Explain to the owners the importance of testing by a trained gate system technician that includes a routine re-testing of the entire system including the entrapment protection devices, and explain the need for the owners to insure that this testing is performed monthly.

## **Role of End Users/Home Owners**

- Contact a trained gate systems technician to maintain and repair the gate system (End users should never attempt to repair the gate system).
- Retain and utilize the installation manual and maintenance and important safety instructions; see page 39.
- Routinely check all gate operator functions and gate movement.
- Discontinue use if safety systems operate improperly, the gate is damaged, or the gate is difficult to move. Contact trained gate systems technician to repair the gate system.
- Prominently display and maintain warning signs on both sides of the gate.

## Gate Construction Information

Vehicular gates should be installed in accordance with ASTM F2200: Standard Specification for Automated Vehicular Gate Construction. For a copy, contact ASTM directly at 610-832-9585 or [www.astm.org](http://www.astm.org).

### 1. General Requirements

- 1.1 Gates shall be constructed in accordance with the provisions given for the appropriate gate type listed, refer to ASTM F2200 for additional gate types.
- 1.2 Gates shall be designed, constructed and installed to not fall over more than 45 degrees from the vertical plane, when a gate is detached from the supporting hardware.
- 1.3 Gates shall have smooth bottom edges, with vertical bottom edged protrusions not exceeding 0.50 inches (12.7 mm) when other than the exceptions listed in ASTM F2200.
- 1.4 The minimum height for barbed tape shall not be less than 8 feet (2.44 m) above grade and for barbed wire shall not be less than 6 feet (1.83 m) above grade.
- 1.5 An existing gate latch shall be disabled when a manually operated gate is retrofitted with a powered gate operator.
- 1.6 A gate latch shall not be installed on an automatically operated gate.
- 1.7 Protrusions shall not be permitted on any gate, refer to ASTM F2200 for Exceptions.
- 1.8 Gates shall be designed, constructed and installed such that their movement shall not be initiated by gravity when an automatic operator is disconnected, in accordance with the following.
  - 1.8.1 Vehicular horizontal swing gate shall not result in continuous, unimpeded movement in either direction along the arc of its path of travel.
- 1.9 For pedestrian access in the vicinity of an automated vehicular gate, a separate pedestrian access shall be provided or available. The pedestrian access shall be installed in a location such that a pedestrian shall not come in contact with a moving vehicular access gate during the entire path of travel of the vehicular gate. A pedestrian gate shall not be incorporated into an automated vehicular gate panel.

### 2. Specific Applications

- 2.1 Any non-automated gate that is to be automated shall be upgraded to conform to the provisions of ASTM F2200.
- 2.2 This specification shall not apply to gates generally used for pedestrian access and to vehicular gates not to be automated.
- 2.3 When the gate operator requires replacement, the existing gate shall be upgraded to conform to the provisions of ASTM F2200.
- 2.4 When the gate of an automated gate system requires replacement, the new gate shall conform to the provisions of ASTM F2200.

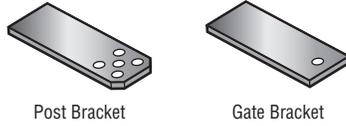
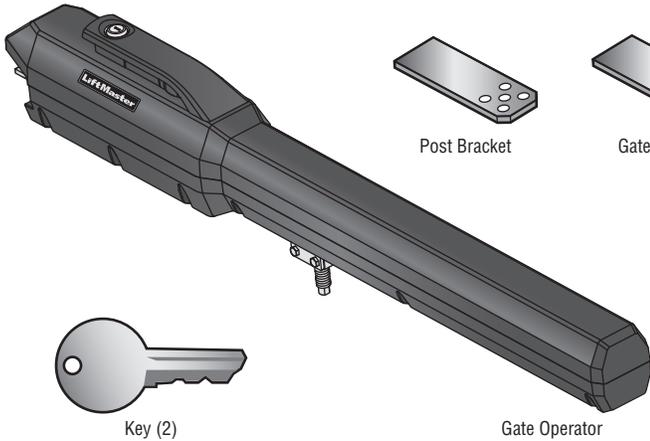
### 3. Vehicular Horizontal Swing Gate

- 3.1 The following provisions shall apply to Class I, Class II and Class III vehicular horizontal swing gates:
  - 3.1.1 Gates shall be designed, constructed and installed so as not to create an entrapment zone between the gate and the supporting structure or other fixed object when the gate moves toward the fully open and/or close position, subject to the provisions in 3.1.1.1 and 3.1.1.2
    - 3.1.1.1 The width of an object (such as a wall, pillar or column) covered by a swing gate when in the open position shall not exceed 4 inches (102 mm), measured from the center line of the pivot point of the gate. Exception: For a gate not in compliance with this provision, the defined area must be provided with entrapment protection per UL 325.
    - 3.1.1.2 Except for the zone specified in Section 3.1.1.1, the distance between a fixed object such as a wall, pillar or column, and a swing gate when in the open position shall not be less than 16 inches (406 mm). Exception: For a gate not in compliance with this provision, the defined area must be provided with entrapment protection per UL 325.
  - 3.2 Class IV vehicular horizontal swing gates shall be designed, constructed and installed in accordance with security related parameters specific to the application in question.

# INTRODUCTION

## Carton Inventory

NOT SHOWN: Documentation packet and hardware bag



Post Bracket

Gate Bracket



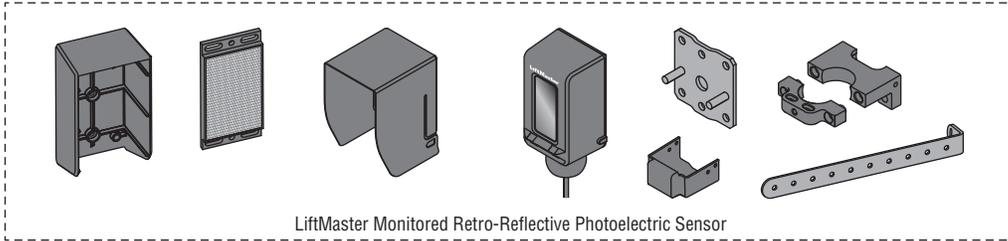
Warning Signs (2) and Warranty Card



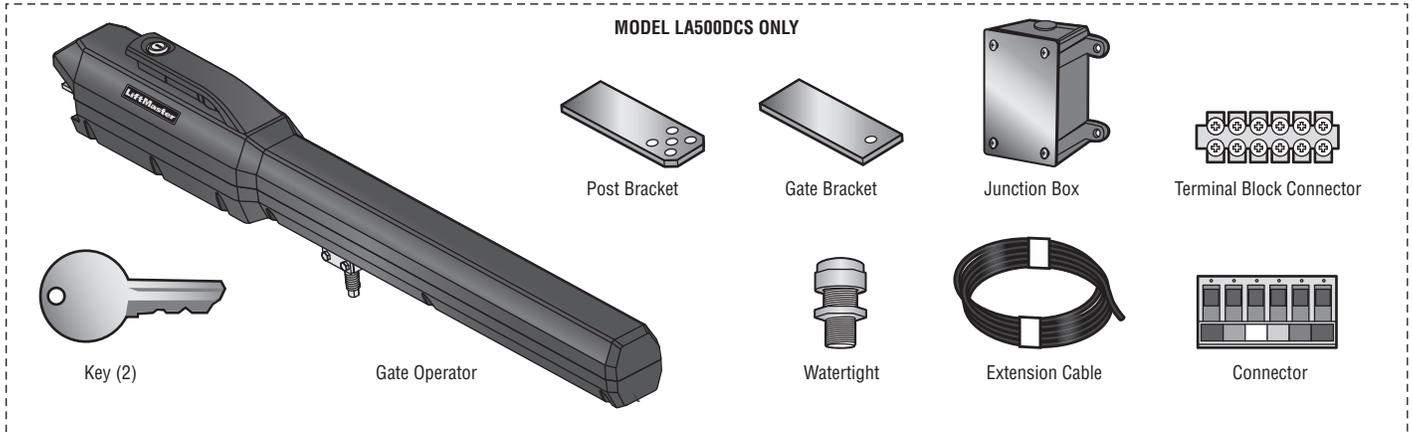
Standard Control Box with Batteries 12 Vdc 7AH (2)



Installation Manual



LiftMaster Monitored Retro-Reflective Photoelectric Sensor



### MODEL LA500DCS ONLY

Post Bracket

Gate Bracket

Junction Box

Terminal Block Connector

Key (2)

Gate Operator

Watertight

Extension Cable

Connector

## Optional Accessories (not provided)

### Large Metal Control Box (Model LA500CONTXMLUL)

Ideal for installations that require additional room in the control box (batteries not included).

### Large Metal Control Box for Solar Applications (Model XLSOLARCONTUL)

Required for solar installations (batteries not included). Requires two 33AH batteries, battery tray, and solar battery harness, see *Accessories*.

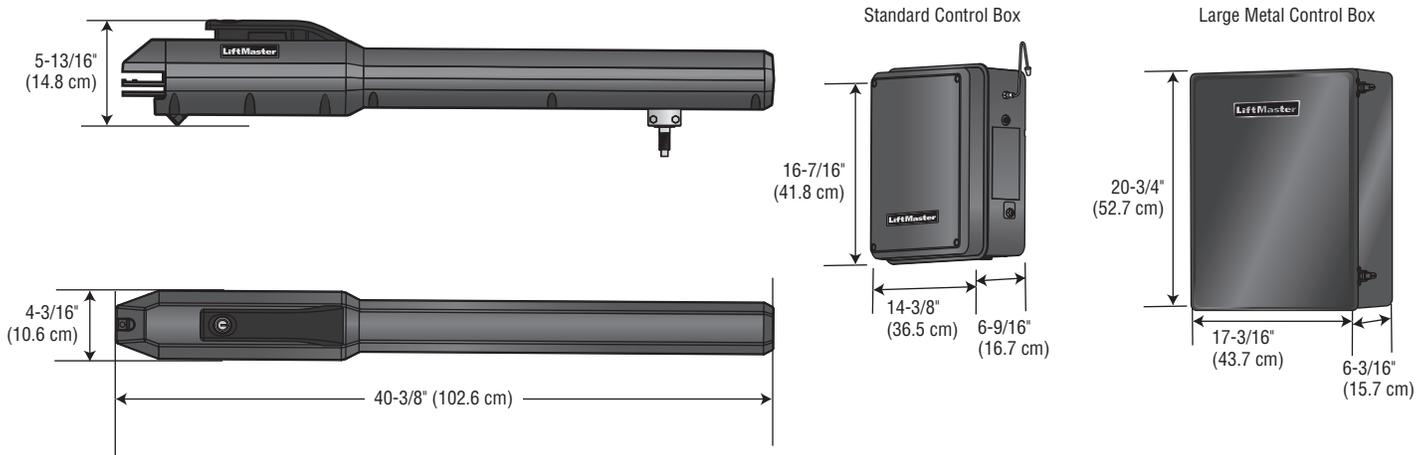


# INTRODUCTION

## Operator Specifications

<b>Usage Classification</b>	Class I, II, III, & IV
<b>Main AC Supply</b>	120 Vac, 2 Amps (8 Amps including Accessory Outlets) <b>OR</b> 240 Vac, 1 Amp
<b>System Operating Voltage</b>	24 Vdc Transformer Run / Battery Backup
<b>Accessory Power</b>	24 Vdc, 500mA max. for ON + SW (switched)
<b>Solar Power Max</b>	24 Vdc at 60 watts max.
<b>Maximum Gate Weight/Length</b>	1600 lbs. (725.7kg) / 8 ft (2.4 m) 800 lbs. (362.9 kg) / 16 ft (4.9 m) 600 lbs. (272.2 kg) / 18 ft (5.5 m)
<b>90 Degree Travel Time*</b>	15-18 seconds
<b>Maximum Travel Range*</b>	115 degrees
<b>Maximum Daily Cycle Rate</b>	300 cycles / day
<b>Maximum Duty Cycle</b>	Continuous
<b>Operating Temperature</b>	-40°C to 60°C (-40°F to 140°F)
<b>Expansion Board</b>	Provided
<b>External Entrapment Protection Device Inputs (non-contact and/or contact)</b>	Main board - up to 2 close entrapment protection devices and 1 open entrapment protection device. Expansion board - up to 3 entrapment protection devices configurable to either close or open direction and up to 8 edge sensors using wireless edge sensor kit models LMWEKITU and LMWETXU.

\*Travel time and range are affected by A and B mounting dimensions, see INSTALLATION.



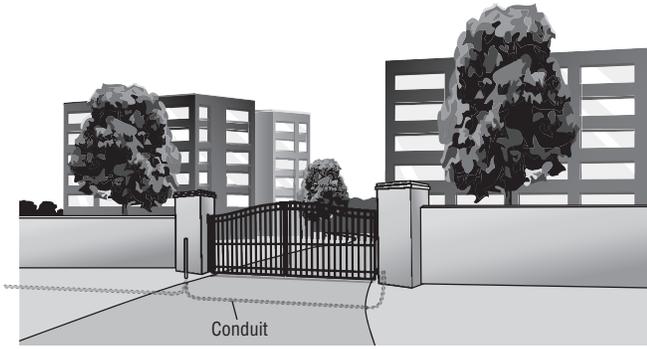
# INTRODUCTION

## Site Preparation

Check the national and local building codes **BEFORE** installation. Refer also to the *Site Planning Safety Checklist* in the Appendix.

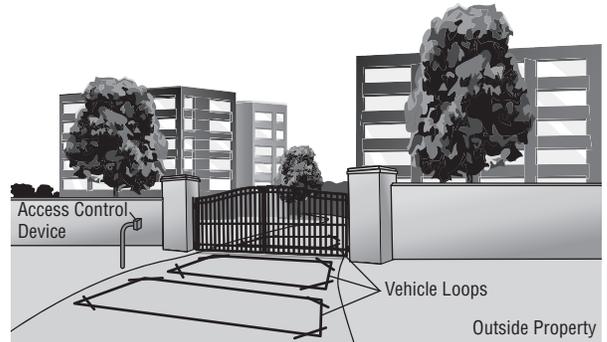
### Trench

Trench and install conduit. Before trenching, contact underground utility locating companies. Conduit must be UL approved for low and high voltage.



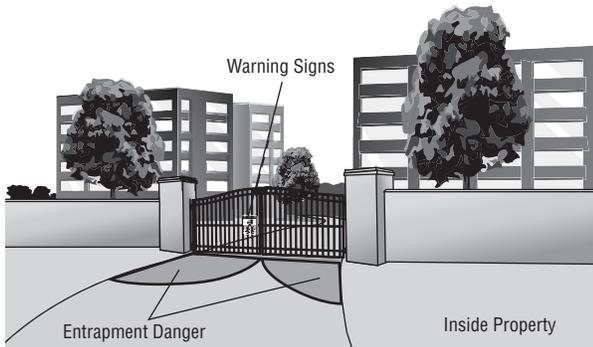
### Additional Accessories

The vehicle loops allow the gate to stay open when vehicles are obstructing the gate path. Suggested for vehicles 14 feet (4.27 m) or longer. Vehicle loops are not required but are recommended. Before installing your Access Control Device(s) be sure to complete a site survey and determine the best device for your site needs.



### Safety

Entrapment protection devices are required to protect against any entrapment or safety conditions encountered in your gate application. Install a warning sign (two provided) on the inside and outside of the property, where easily visible.



### Gate

Gate must be constructed and installed according to ASTM F2200 standards (refer to page 4). Gate must fit specifications of operator (refer to specifications).



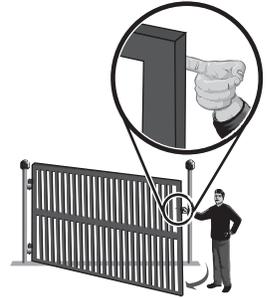
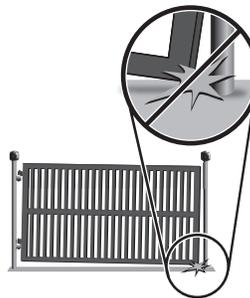
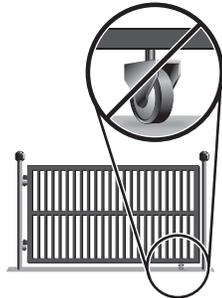
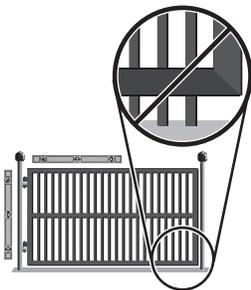
## Check your gate

Gate **MUST** be level. Gate and gate post **MUST** be plumb. Gate **MUST** have a smooth bottom edge, no protrusions should exist.

Remove **ANY/ALL** wheels from the bottom of gate.

Gate **MUST NOT** hit or drag across ground

Gate **MUST** swing freely and be supported entirely by its hinges.



# INSTALLATION

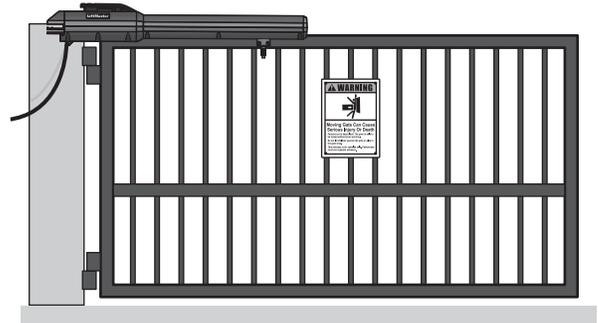
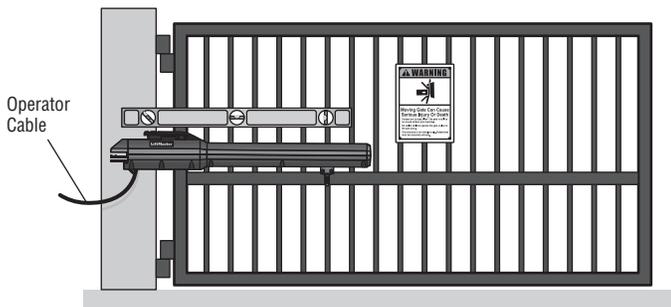
## ⚠ CAUTION

- To AVOID damaging gas, power or other underground utility lines, contact underground utility locating companies BEFORE digging more than 18 inches (46 cm) deep.
- ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.

## Installation Tips

### Do's

- Weld a horizontal bar across entire gate on any installation for strength. Make sure that the operator is mounted level or it will not function properly.
- Make sure there is slack in the operator cable.
- The operator can be mounted on top of the gate frame.
- The operator must be installed at least 12" (30 cm) from the ground.



### Don'ts

- DO NOT install upside down.
- DO NOT install next to sprinklers or any area that may expose the bottom of operator to water.
- DO NOT install on uphill or downhill gates.
- DO NOT install on ANY pedestrian passageways, doorways, or gates.
- DO NOT over-bend the operator cable. Doing this will cause the wires to eventually break.
- DO NOT weld the crossbar on just a few pickets, or they could bend.

# INSTALLATION

## Step 1 Position the Brackets

If this operator is a replacement for a Miracle-One™ operator, use the existing post bracket and gate bracket. Remove the Miracle-One™ operator from the brackets and proceed to the next step.

If your application is Push-to-Open, refer to the illustrations in the Appendix.

The measurements shown below are typical for a standard installation. Your installation may be different. The gate bracket MUST be installed in an area that can withstand heavy forces. Additional reinforcement steel plates may be necessary for mounting.

1. Close the gate.
2. Choose a vertical mounting location for the post bracket.
3. Place a measuring tape under the center of the gate hinge point and measure out dimension A (see chart).
4. Use a screwdriver or dowel rod to temporarily mark the location of the first measurement (Figure 1).
5. Measure out dimension B (see chart) from the previous mark. Use a screwdriver to mark the location of the second measurement (Figure 1).
6. Align the post bracket as close as possible above the screwdriver or dowel rod and tack weld the post bracket in the desired vertical position.
7. Position a level on the post bracket and measure 35-1/2" (90.2 cm) over from the center hole of the post bracket and mark the location on the gate (Figure 2).
8. Measure 2-1/4" (6.4 cm) down from the previous mark and center the bracket on this mark (Figure 3). Tack weld the gate bracket in this position.

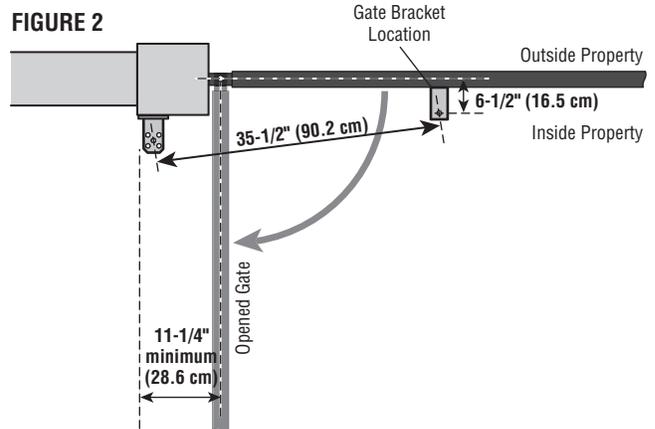
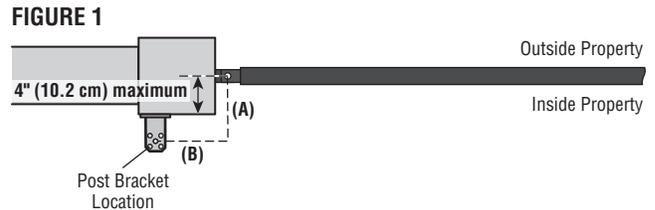
### NOTES:

- There should only be a maximum of 4" (10.2 cm) from the center of the hinge to the edge of the post or column (Figure 1). If the distance is greater than 4" (10.2 cm) entrapment protection for this area is required.
- While the gate is in the fully open position, the operator needs a clearance of 11-1/4" (28.6 cm) as shown (Figure 2).

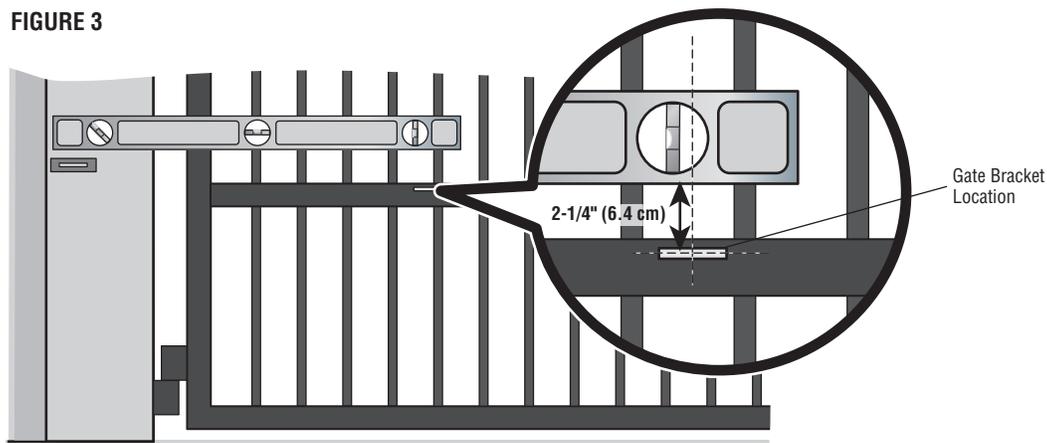
**NOTE:** The ideal installation measurements are A = 7-3/4" (19.7 cm) and B = 8-1/2" (21.6 cm). If different measurements are used, the sum of A and B cannot be greater than 18" (45.7 cm).

DIMENSION CHART	
A	B
7-3/4" (19.7 cm)	8-1/2" (21.6 cm)
8-1/2" (21.6 cm)	7-3/4" (19.7 cm)
9" (22.9 cm)	9" (22.9 cm)
9" (22.9 cm)	8-1/2" (21.6 cm)
7-1/2" (19.1 cm)	7-1/2" (19.1 cm)

TOP VIEW OF CLOSED GATE



**FIGURE 3**



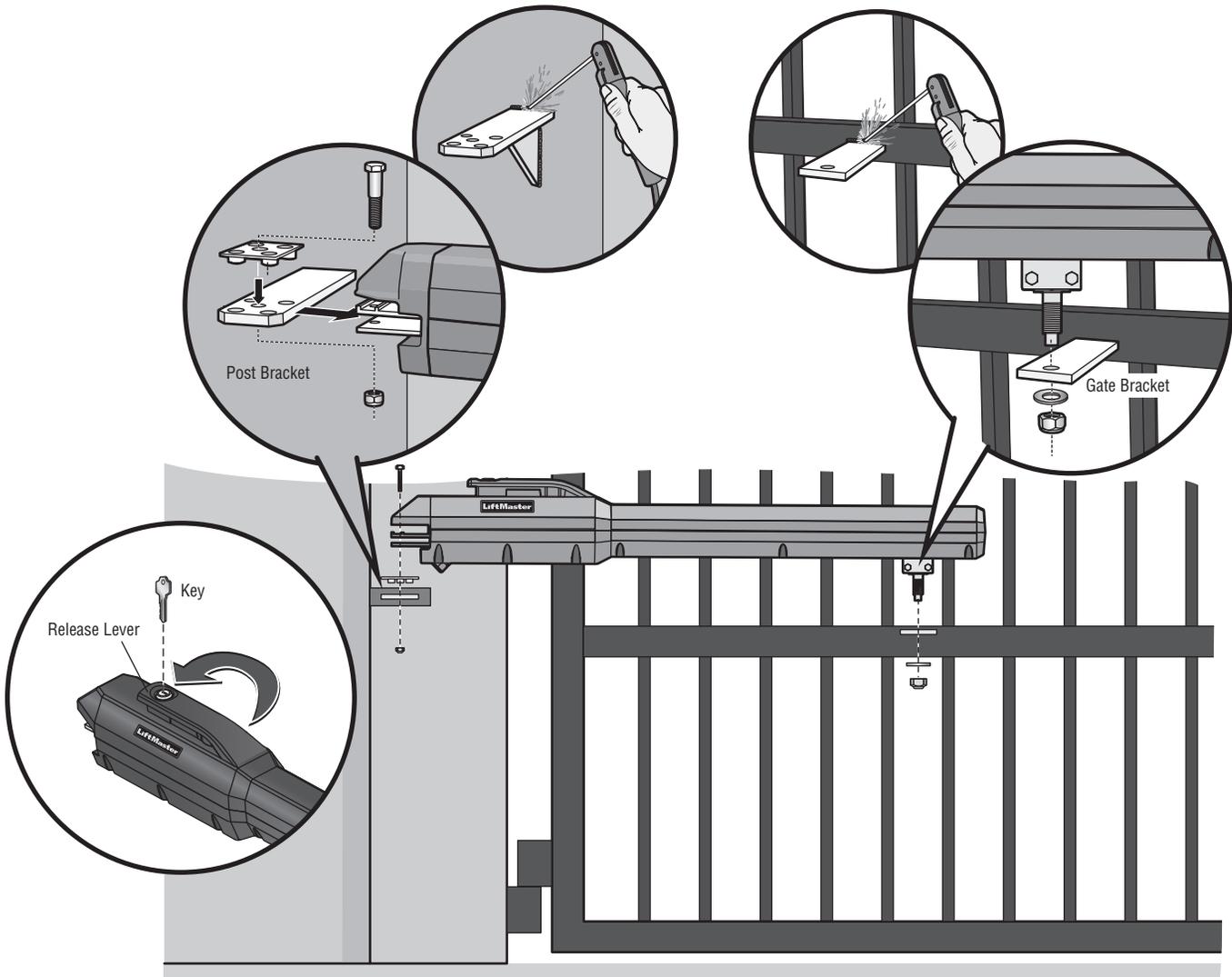
# INSTALLATION

## Step 2 Attach the Brackets

1. Insert the key into the lock and turn it 180 degrees counterclockwise. Turn the release lever 180 degrees counterclockwise. The operator is now in manual mode.
2. Position the operator on the brackets and make sure the operator is level and positioned correctly on the gate.
3. Remove the operator from the gate.
4. Completely weld around the post bracket and gate bracket. **NOTE:** Brackets may need additional reinforcement by welding flat stock as shown.

5. Attach the operator to the post bracket with the bolt, mounting plate, and nut as shown.
6. Attach gate bracket to operator with the bolt, washer, and nut as shown. Tighten the nut until it reaches the bottom of the gate bracket, then turn the nut a half turn, making sure not to overtighten. Make sure the trolley does not reach the fully open or fully closed position.

**NOTE:** Extra force may be needed to move the trolley back and forth.



For dual gate applications, repeat the previous installation steps to install the second operator.

# INSTALLATION

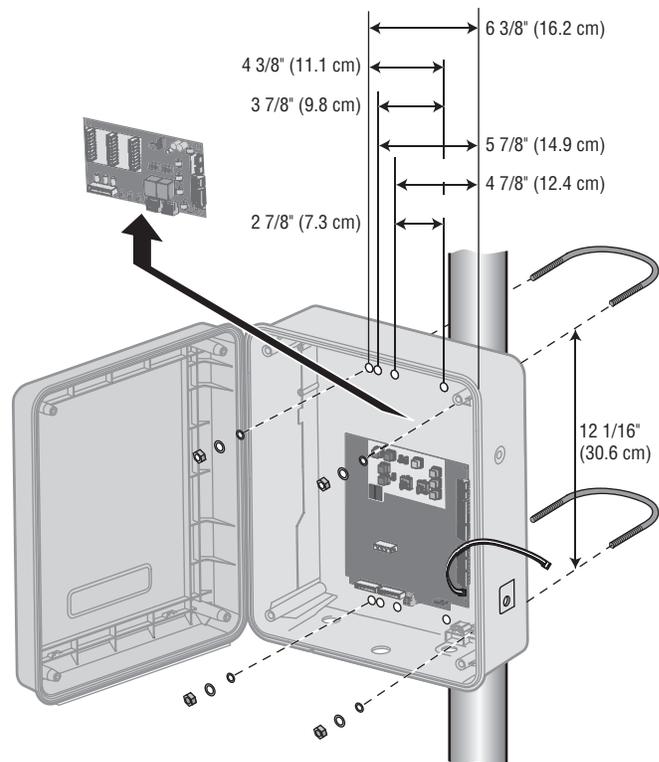
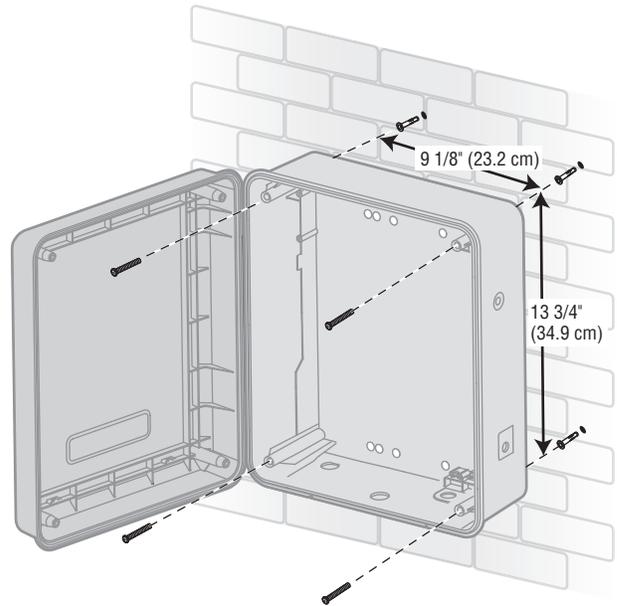
## Step 3 Install the Control Box

### Standard Control Box

The control box MUST be mounted within 5 feet (1.52 m) of the gate operator. Mount the control box as high as possible for best radio reception. Make sure the control box is level.

**NOTE:** The expansion board DOES NOT need to be removed for a wall or column mount installation.

1. Remove the screws and open the control box.
2. Disconnect the "Main Board" connector from the expansion board.
3. Remove the expansion board by removing the screws.
4. Select the mounting holes (according to your application) and remove the knockouts using a screwdriver and hammer.
5. Secure the control box to mounting surface.
  - A. **Wall or Column:** Use the provided screws (4).
  - B. **Post:** Use U-bolts and rubber washers (not provided) to ensure a watertight seal. Make sure the U-bolts do not protrude more than 3/4 inch from the control box because this can short the control board.
6. Reinstall the expansion board and connect the "Main Board" connector to the expansion board.



# INSTALLATION

## Large Metal Control Box

The control box MUST be mounted within 5 feet (1.52 m) of the gate operator. Mount the control box as high as possible for best radio reception. Make sure the control box is level.

**NOTE:** The Large Metal Solar Control Box (Model XLSOLARCONTUL) does not have the electrical outlets or the expansion board shown in the images.

### Wall or Column Mount

1. Open the control box. The control box door may be removed by opening the door 90°. Lift the door from the hinges and set aside until the installation is complete.
2. Remove the toroid assembly from the control box by loosening the three screws and lifting the assembly up and out.
3. Use knock outs located at the 4 corners of the control box and knock out using a screwdriver and hammer.
4. Secure the control box to mounting surface using the provided screws (4).

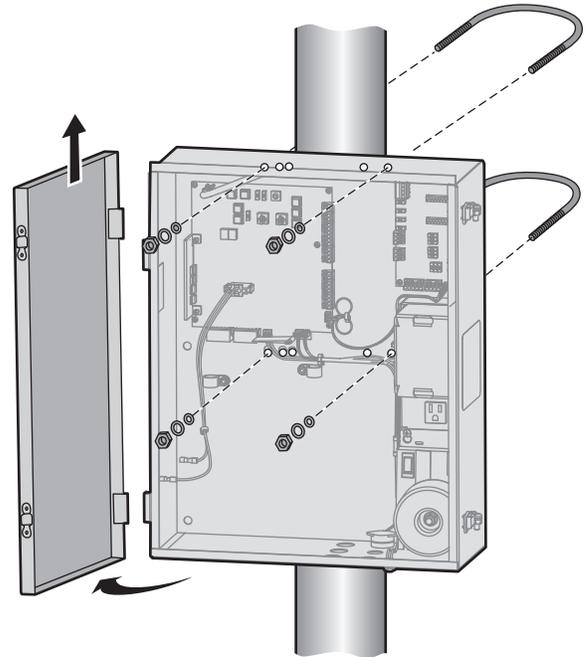
### Post Mount

**NOTE:** The post mount option is not recommended for the 33AH battery application.

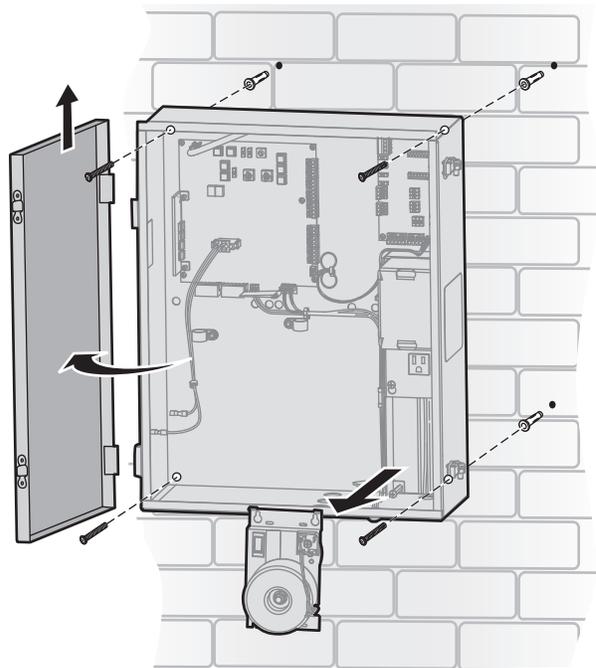
1. Open the control box. The control box door may be removed by opening the door 90°. Lift the door from the hinges and set aside until the installation is complete.
2. The control box can be mounted to a post with 'U' bolts (refer to chart). The knock out will accommodate a 3/8" diameter 'U' bolt. Select center mounting holes (top and bottom) and knock out using a screwdriver and hammer.
3. Secure the control box to mounting surface with U-bolts and rubber washers (not provided) to ensure a watertight seal.

TYPE AND SIZE	'U' BOLT OPENING
Standard 3" Round Pipe	3-1/2"
Standard 4" Square Post	4"
Standard 6" Square Post	6"

### Wall or Column Mount



### Post Mount



# INSTALLATION

## WARNING

To reduce the risk of SEVERE INJURY or DEATH:

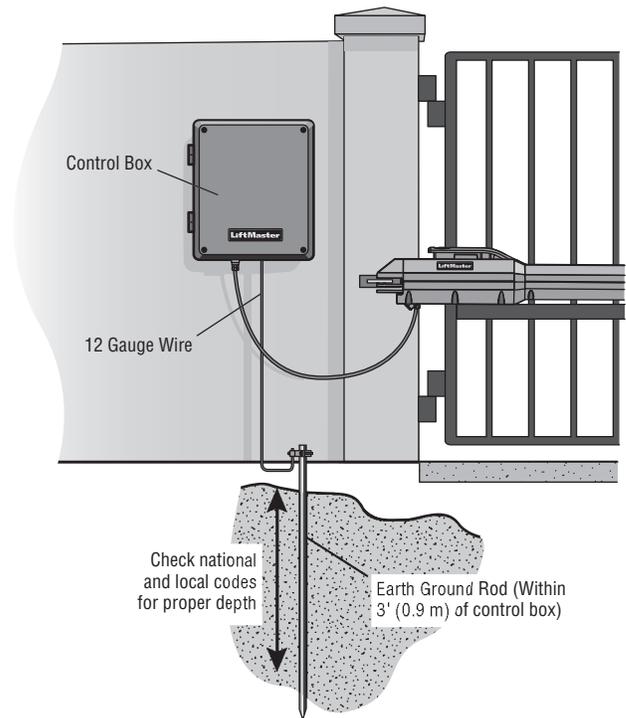
- ANY maintenance to the operator or in the area near the operator MUST NOT be performed until disconnecting the electrical power (AC or solar and battery) and locking-out the power via the operator power switch. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.
- Disconnect power at the fuse box BEFORE proceeding. Operator MUST be properly grounded and connected in accordance with national and local electrical codes. **NOTE:** The operator should be on a separate fused line of adequate capacity.
- ALL electrical connections MUST be made by a qualified individual.
- DO NOT install ANY wiring or attempt to run the operator without consulting the wiring diagram.
- ALL power wiring should be on a dedicated circuit and well protected. The location of the power disconnect should be visible and clearly labeled.
- ALL power and control wiring MUST be run in separate conduit.

### Step 4 Earth Ground Rod

Use the proper earth ground rod for your local area. The ground wire must be a single, whole piece of wire. Never splice two wires for the ground wire. If you should cut the ground wire too short, break it, or destroy its integrity, replace it with a single wire length.

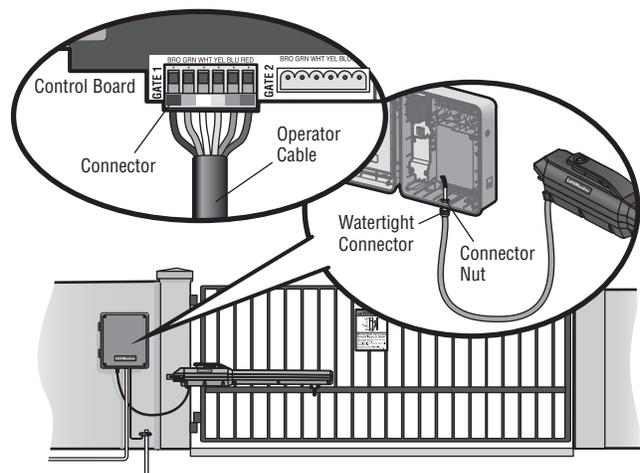
1. Install the earth ground rod within 3 feet (.9 m) of the operator.
2. Run wire from the earth ground rod to the control box.

**NOTE:** If the operator is not grounded properly the range of the remote controls will be reduced and the operator will be more susceptible to lightning and surge damage.



### Step 5 Wire the Operator Arm to the Control Board

1. Choose a knockout in the bottom of the control box.
2. Insert the operator cable through the provided watertight connector.
3. Insert the operator cable and watertight connector into the knockout.
4. Slide the connector nut onto the operator cable.
5. Connect the operator cable wires to the connector according to the colored label on the connector (white to white, red to red, etc.).
6. Plug the connector into the GATE 1 terminal on the control board as shown.
7. Tighten the connector nut.



If installing one operator, proceed to page 18. If installing two operators, go to the following page.

# INSTALLATION

## Step 6 Dual Gate Setup

There are two options for dual gate communication: wired or wireless. Follow the directions according to your application. Do not use wired and wireless communication simultaneously. Wired dual gate applications will have a longer battery standby time than wireless applications. Wireless dual gates will require the installation of two control boxes, one for each operator arm.

### Wireless Setup

#### Install a second operator arm and control box:

Install a second operator arm and control box by following installation steps 1-5.

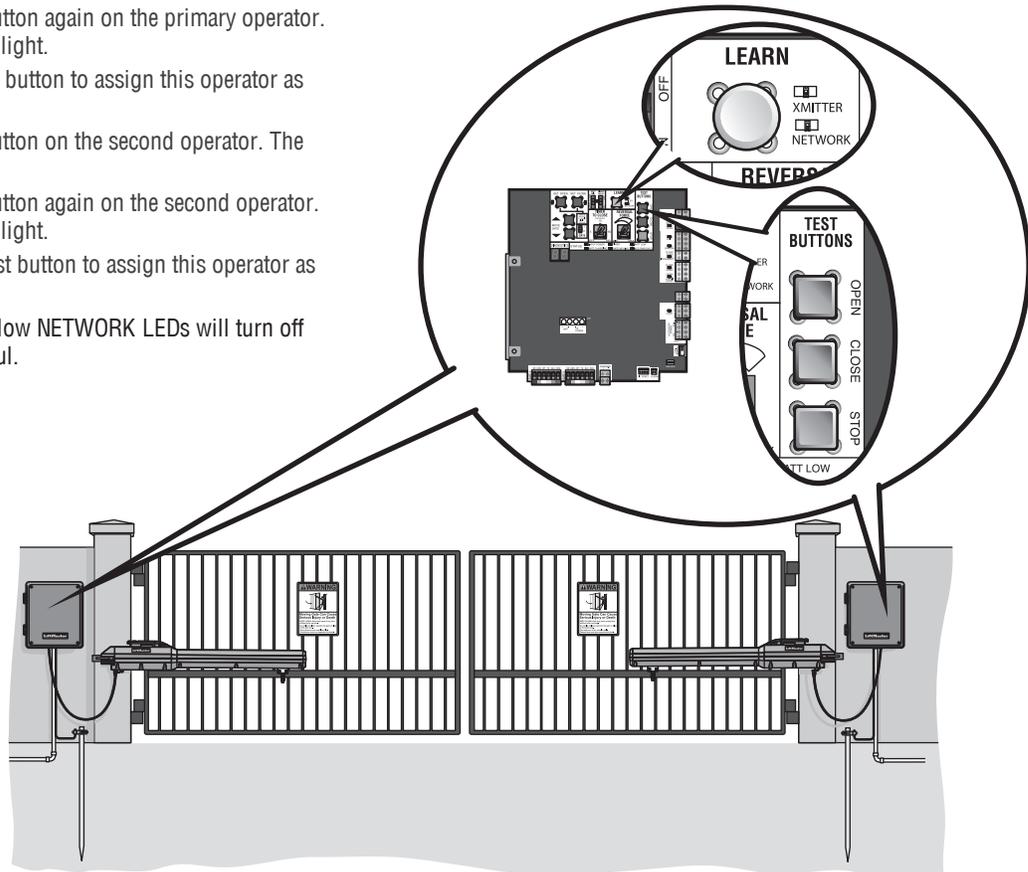
#### To activate the wireless feature:

1. Choose an operator to be the network primary operator. All wireless accessories will need to be programmed to the primary operator.  
**NOTE:** We recommend that all accessories and board configurations are set on the primary operator.
2. Press and release the LEARN button on the primary operator. The green XMITTER LED will light. **NOTE:** The operator will time out of programming mode after 180 seconds.
3. Press and release the LEARN button again on the primary operator. The yellow NETWORK LED will light.
4. Press and release the OPEN test button to assign this operator as network primary.
5. Press and release the LEARN button on the second operator. The green XMITTER LED will light.
6. Press and release the LEARN button again on the second operator. The yellow NETWORK LED will light.
7. Press and release the CLOSE test button to assign this operator as network second.

Both operators will beep and the yellow NETWORK LEDs will turn off indicating programming is successful.

#### To deactivate the wireless feature:

1. Press and release the LEARN button on either operator. The green XMITTER LED will light.
2. Press and release the LEARN button again on the same operator. The yellow NETWORK LED will light.
3. Press and hold the LEARN button for 5 seconds. The yellow NETWORK LED will blink (operator will beep) then turn off indicating successful deactivation.
4. Repeat the steps for the other operator.



# INSTALLATION

## Wired Setup

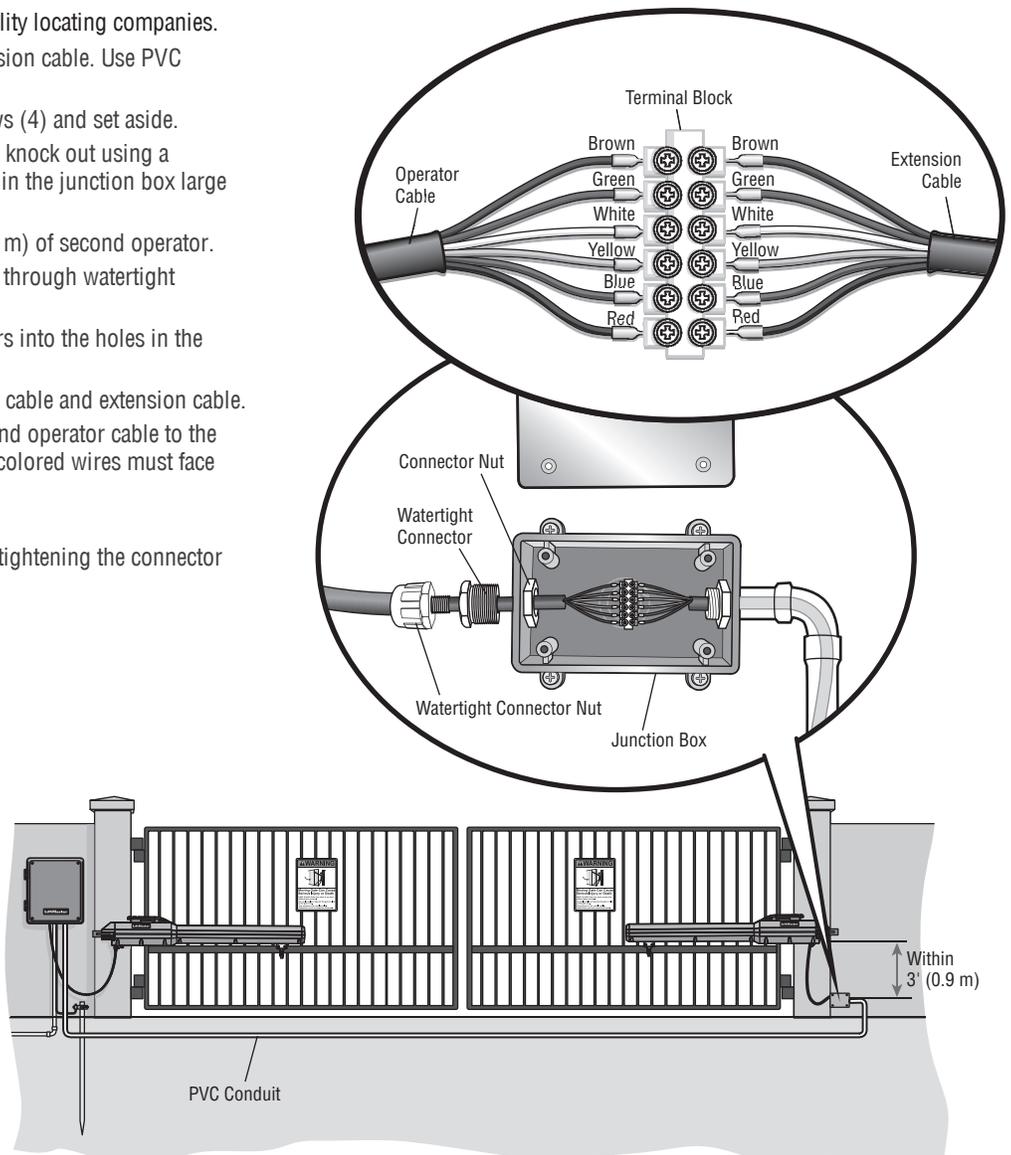
### Install a second operator arm:

Install a second operator arm by following installation steps 1-2.

### Install the extension cable and junction box:

Before digging, contact local underground utility locating companies.

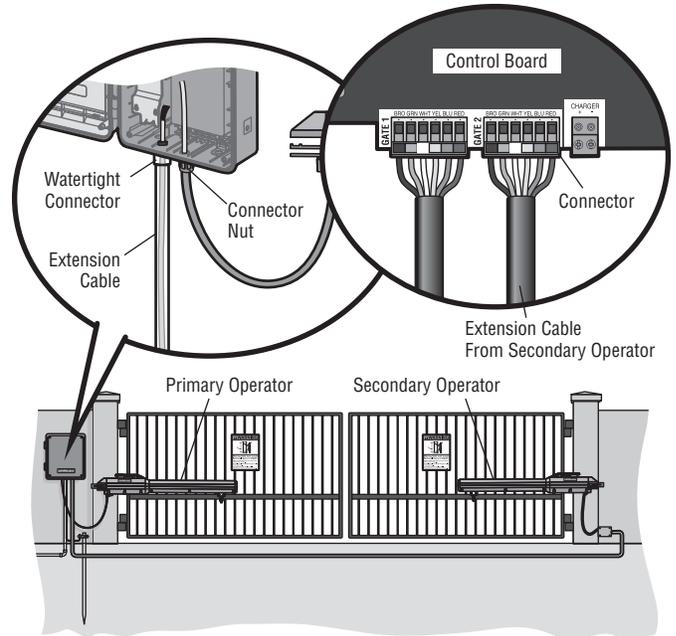
1. Trench across driveway to bury the extension cable. Use PVC conduit to prevent damage to cables.
2. Open the junction box by removing screws (4) and set aside.
3. Select holes to be used for mounting and knock out using a screwdriver and hammer. Drill two holes in the junction box large enough for the watertight connectors.
4. Mount the junction box within 3 feet (0.9 m) of second operator.
5. Route operator cable and extension cable through watertight connector nut and watertight connector.
6. Insert the cables and watertight connectors into the holes in the junction box.
7. Slide the connector nut onto the operator cable and extension cable.
8. Connect the wires from extension cable and operator cable to the terminal block connector as shown (like-colored wires must face each other).
9. Put wires inside of junction box.
10. Secure operator and extension cables by tightening the connector nut.
11. Reinstall cover.



# INSTALLATION

## Wire the secondary operator arm to the control board:

1. Choose a knockout in the bottom of the control box.
2. Insert the extension cable through the watertight connector.
3. Insert the extension cable and watertight connector into the knockout.
4. Slide the connector nut onto the operator cable.
5. Connect the extension cable wires to the connector according to the colored label on the connector (white to white, red to red, etc.).
6. Plug the connector into the GATE 2 terminal on the control board as shown.
7. Tighten the connector nut.

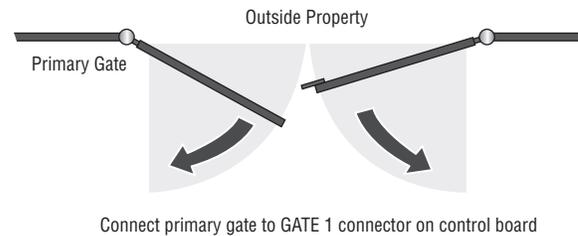


## Set the bipart delay (single control box):

Occasionally in dual gate installations, one gate will need to open first and close second. This would happen if there was an ornamental overhang on one gate or if using a solenoid lock, for example. This gate is called the Primary gate and needs to be connected to Gate 1 connections on the control board. Thus, it is preferred that the control box be installed on the same side as this gate. If there is no appropriate location on that side for the control box, then mount the control box on the opposite side, but connect the operator closest to the control box to the Gate 2 connector and the operator on the opposite side to the Gate 1 connector.

1. The BIPART DELAY switch on the control board needs to be set to the ON position.

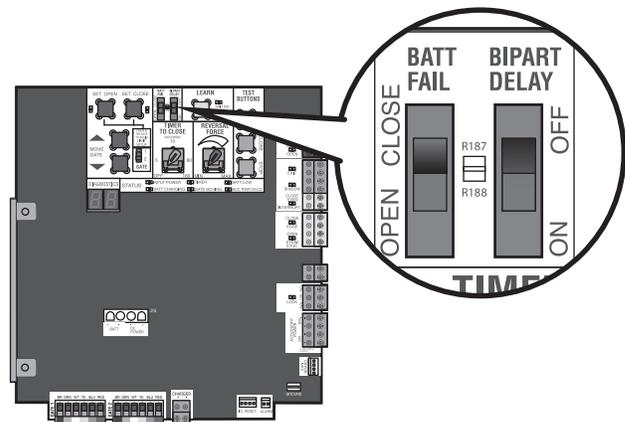
The illustration shows a dual gate configuration with a decorative overlapping piece on the outside of the gate.



## Set the bipart delay (dual control box)

The BIPART DELAY switch is used with dual control box applications and serves two functions:

- **BIPART DELAY:** The BIPART DELAY is used in applications where a mag-lock, solenoid lock, or decorative overlay would require one gate to close before the other. The control box with the BIPART DELAY switch ON will delay from the close limit when opening and be the first to close from the open limit.
- **SYNCHRONIZED CLOSE:** The BIPART DELAY is also used in applications where one gate travels a longer distance than the other. To synchronize the closing of the gates, set the BIPART DELAY switch to ON for both control boxes.





# INSTALLATION

## Wire Entrapment Protection Devices

There are three options for wiring external entrapment protection devices depending on the specific device and how the device will function. Refer to the manual included with your entrapment protection device for more information. These entrapment protection device inputs are for monitored devices, which include pulsed photoelectric sensors, resistive edge sensors, and pulsed edge sensors. **Only one monitored entrapment protection device may be wired to each input.** Additional monitored entrapment protection devices may be wired to the expansion board.

**NOTE:** Board inputs for entrapment protection devices are yellow.

### Control Board

#### CLOSES EYES/INTERRUPT

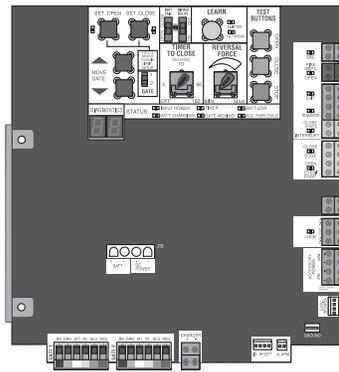
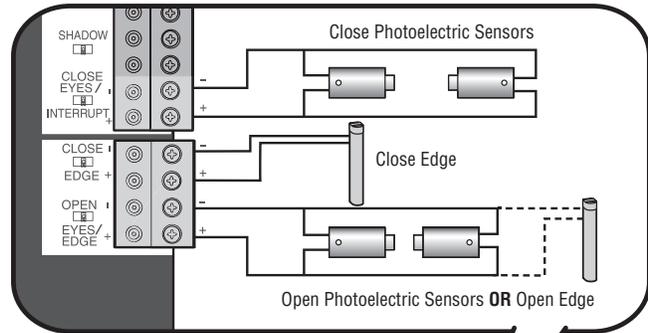
(2 Terminals) The CLOSE EYES/INTERRUPT input is for photoelectric sensor entrapment protection for the close direction. When an obstruction is sensed during gate closing the gate will open to the full open position and resets the Timer-to-Close. This input will be disregarded during gate opening.

#### CLOSE EDGE

(2 Terminals) The CLOSE EDGE input is for edge sensor entrapment protection for the close direction. When an obstruction is sensed during gate closing the gate will reverse to the full open position, disengaging the Timer-to-Close. This input will be disregarded during gate opening.

#### OPEN EYES/EDGE

(2 Terminals) The OPEN EYES/EDGE input is for photoelectric sensor or edge sensor entrapment protection for the open direction. When an obstruction is sensed during gate opening the gate will reverse for 4 seconds then stop. This input will be disregarded during gate closing.



### Expansion Board

#### EYE ONLY and COM

Open or Close Direction Photoelectric Sensors, the functionality is based on the switch settings (located next to the terminals)

**Switch set to CLOSE:** gate reverses fully when an obstruction is sensed

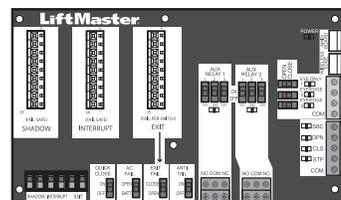
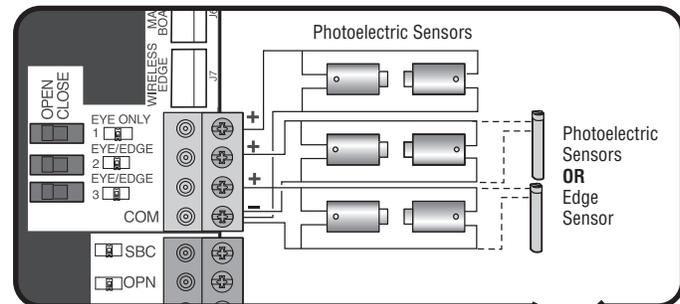
**Switch set to OPEN:** gate reverses 4 seconds when an obstruction is sensed

#### EYE/EDGE and COM

Open or Close Direction Photoelectric Sensors or Edge Sensor, the functionality is based on the switch settings (located next to the terminals)

**Switch set to CLOSE:** gate reverses fully when an obstruction is sensed

**Switch set to OPEN:** gate reverses 4 seconds when an obstruction is sensed



# INSTALLATION

## Step 8 Power Wiring

The standard control box can be wired for either 120 Vac or 240 Vac. Factory default is 120 Vac. The Large Metal Control Box (XLM) can be wired for 120 Vac (default). The batteries are charged in the circuit by the toroid transformer, plug-in transformer, or the solar panels. Main power supply and control wiring **MUST** be run in separate conduits.

**SOLAR APPLICATIONS:** For solar applications refer to *Solar Panels* section in the Appendix. Follow the directions according to your application.

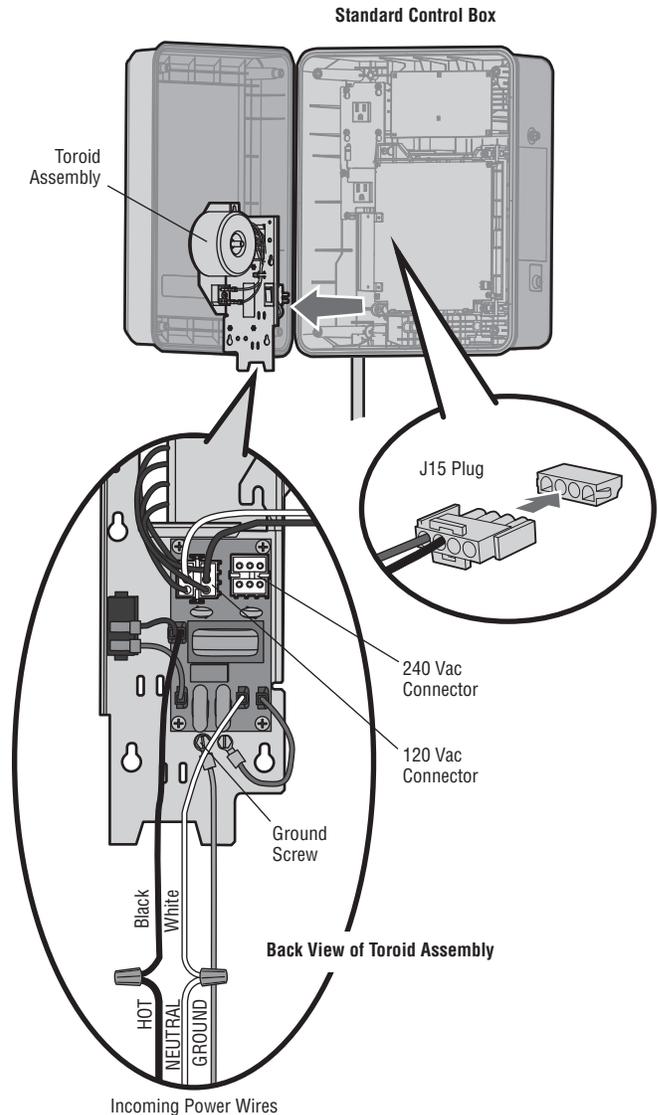
**NOTE:** If using an external receiver use shielded wire for the connections and mount the receiver away from the operator to avoid interference from the operator.

OPERATOR POWER SOURCE	
120 VAC	
Wire Gauge 14	350 feet (107 m)
Wire Gauge 12	525 feet (160 m)
Wire Gauge 10	850 feet (259 m)
OR	
240 VAC	
Wire Gauge 14	1,150 feet (351 m)
Wire Gauge 12	1,850 feet (564 m)
Wire Gauge 10	2,950 feet (899 m)

**NOTE:** Use copper conductors **ONLY**.

### Standard Control Box

1. Turn off the AC power from the main power source circuit breaker.
2. Run the AC power wires to the control box.
3. Remove the toroid assembly from the control box by loosening the four screws and lifting the assembly up and out.
4. Ensure the 120/240 plug is connected to either the 120 or 240 Vac connector on the EMI board depending on your application. Factory default is 120 Vac.
5. Connect the ground wire to the ground screw on the back of the toroid assembly.
6. Connect the white wire from the toroid assembly to NEUTRAL using a wire nut.
7. Connect the black wire from the toroid assembly to HOT using a wire nut.
8. Replace the toroid assembly and tighten the four screws. Ensure the wires are not pinched.
9. Plug the J15 plug into the control board. The control board will power up. **NOTE:** You may see a small spark when plugging the J15 plug into the board.
10. Turn ON AC power to the operator.

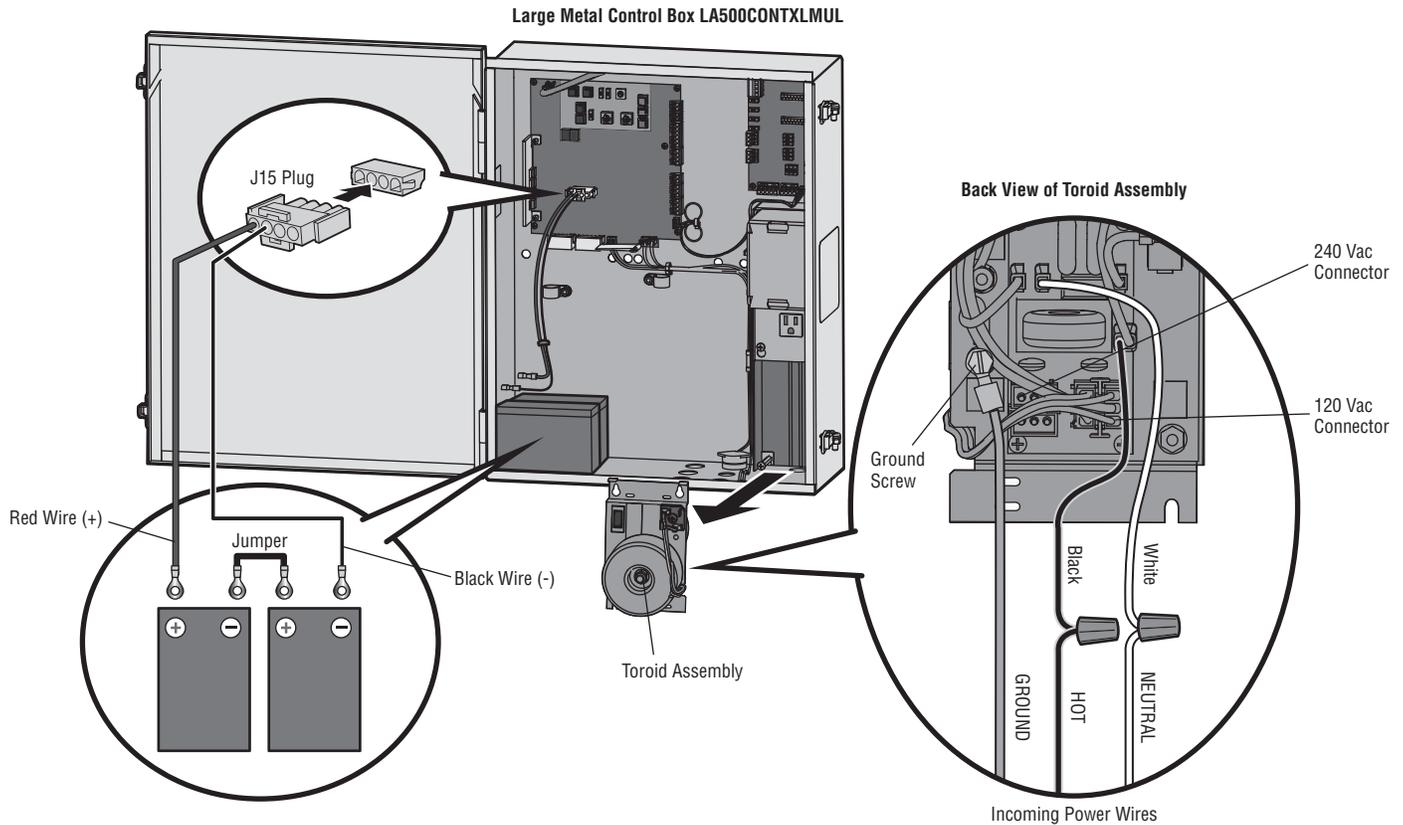


# INSTALLATION

## Large Metal Control Box

To use solar panels with the Large Metal Control Box (Model XLSOLARCONTUL) skip the steps below and refer to the Solar Panels section in the Appendix.

1. Unplug the J15 plug labeled BATT(-)(+) DC(-)(+) on the control board by squeezing the plug and pulling it from the control board.
2. Turn off the AC power from the main power source circuit breaker.
3. Run the AC power wires to the control box.
4. Remove the toroid assembly from the control box by loosening the three screws and lifting the assembly up and out.
5. Ensure the 120/240 plug is connected to either the 120 or 240 Vac connector on the EMI board depending on your application. Factory default is 120 Vac.
6. Connect the ground wire to the ground screw on the back of the toroid assembly.
7. Connect the white wire from the toroid assembly to NEUTRAL using a wire nut.
8. Connect the black wire from the toroid assembly to HOT using a wire nut.
9. Replace the toroid assembly and tighten the screws. Ensure the wires are not pinched.
10. Connect a jumper between the positive (+) terminal of one battery to the negative (-) terminal of the other battery.
11. Connect the red wire from the J15 plug labeled BATT (+) to the positive (+) terminal of the battery.
12. Connect the black wire from the J15 plug labeled BATT (-) to the negative (-) terminal of the battery.
13. Plug the J15 plug into the control board. The control board will power up. **NOTE:** You may see a small spark when plugging the J15 plug into the board.
14. Turn ON AC power.



All control wiring used to connect external devices to Class 2 circuits of the operator must be (QPTZ) Power-Limited Circuit Cables, Type CL2, CL2P, CL2R, or CL2X or other cable with equivalent or better electrical, mechanical, and flammability ratings.

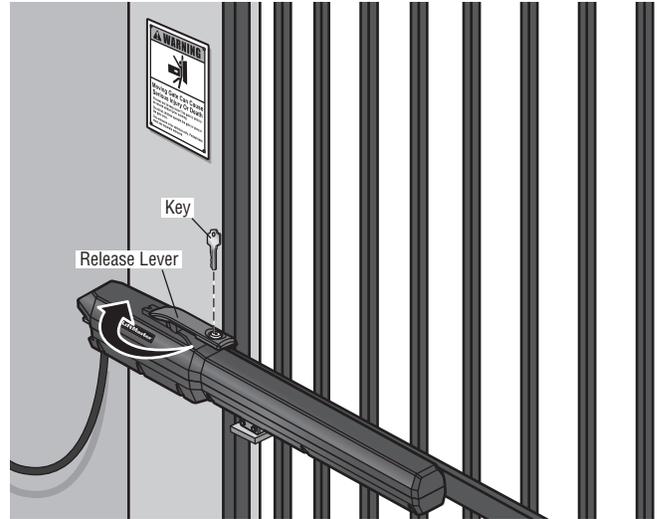
# INSTALLATION

## Step 9 Install Warning Signs

Installers MUST install the UL required warning signs. The signs MUST be installed in plain view on **both sides** of each gate installed. Use the fastening holes in each corner to permanently secure the sign.

## Step 10 Finish Installation

1. Turn the release lever clockwise 180° back to the engaged position. This engages the motor. The illustration shows the release lever in the engaged position.
2. Turn the key clockwise 180°. This locks the release lever. The operator is now engaged.



# ADJUSTMENT

## Limit and Force Adjustment

### ! WARNING

To reduce the risk of SEVERE INJURY or DEATH:

- Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a moving gate.
- Too much force on gate will interfere with proper operation of safety reversal system.
- NEVER increase force beyond minimum amount required to move gate.
- NEVER use force adjustments to compensate for a binding or sticking gate.
- If one control (force or travel limits) is adjusted, the other control may also need adjustment.
- After ANY adjustments are made, the safety reversal system MUST be tested. Gate MUST reverse on contact with an object.

## Introduction

Your operator is designed with electronic controls to make travel limit and force adjustments easy. The adjustments allow you to program where the gate will stop in the open and close position. The electronic controls sense the amount of force required to open and close the gate. The force is adjusted automatically when you program the limits but should be fine tuned using the REVERSAL FORCE dial on the control board (refer to *Fine Tune the Force* section) to compensate for environmental changes. The limit setup LEDs (located next to the SET OPEN and SET CLOSE buttons) indicate the status of the limits, refer to the table to the right.

The limits can be set using the control board (below) or a remote control (refer to *Limit Setup with a Remote Control* in the Appendix). Setting the limits with a remote control requires a 3-button remote control programmed to OPEN, CLOSE, and STOP.

**NOTE:** The TEST buttons on the control board will not work until the limits have been set and the required entrapment protection devices are installed.

LIMIT SETUP LEDS			
SET OPEN LED	SET CLOSE LED	OPERATOR MODE	EXPLANATION
OFF	OFF	NORMAL MODE	Limits are set
BLINKING	BLINKING	LIMIT SETTING MODE	Limits are not set
BLINKING	ON	LIMIT SETTING MODE	Open limit is not set
ON	BLINKING	LIMIT SETTING MODE	Close limit is not set
ON	ON	LIMIT SETTING MODE	Limits are set

# ADJUSTMENT

## Initial Limits and Force Adjustments

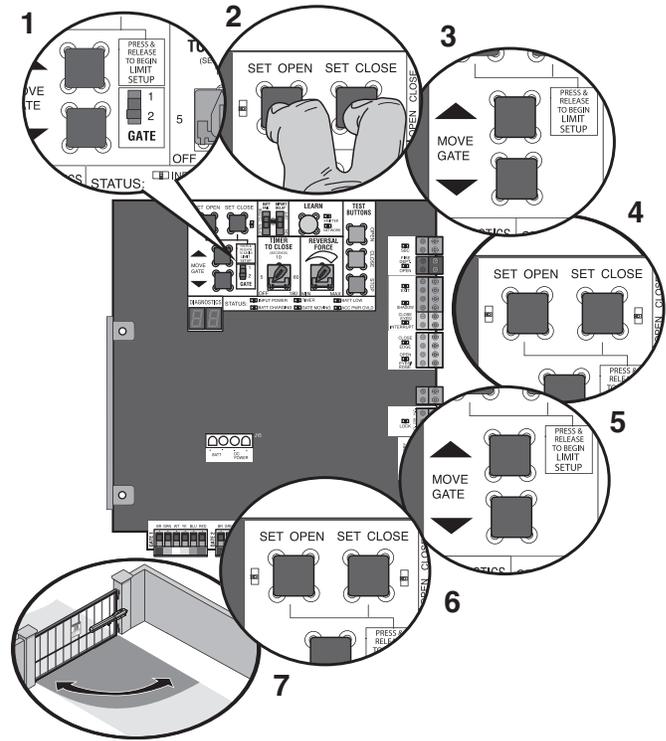
For dual gate applications the limits will have to be set for each operator. The gate MUST be attached to the operator before setting the limits and force.

If a mistake is made while programming the limits press the reset button to start over.

1. Set the GATE switch to the 1 position.
2. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
3. Press and hold the MOVE GATE buttons to move the gate to the open or close limit.
4. Press and release the SET CLOSE or SET OPEN button depending on which limit is being set.
5. Press and hold the MOVE GATE button to move the gate to the other limit.
6. Press and release the SET CLOSE or SET OPEN button depending on which limit is being set. The operator will exit limit setting mode.\*
7. Cycle the gate open and close using the TEST BUTTONS. This automatically sets the force.
8. For dual gates set the Gate switch to the 2 position and repeat steps 2-7.

When limits are set properly the operator will automatically exit limit setting mode.

**\* Dual Gates ONLY:** When the limits are set on the secondary gate first the control board will not exit the limit setting mode until the limits are set on the primary gate.



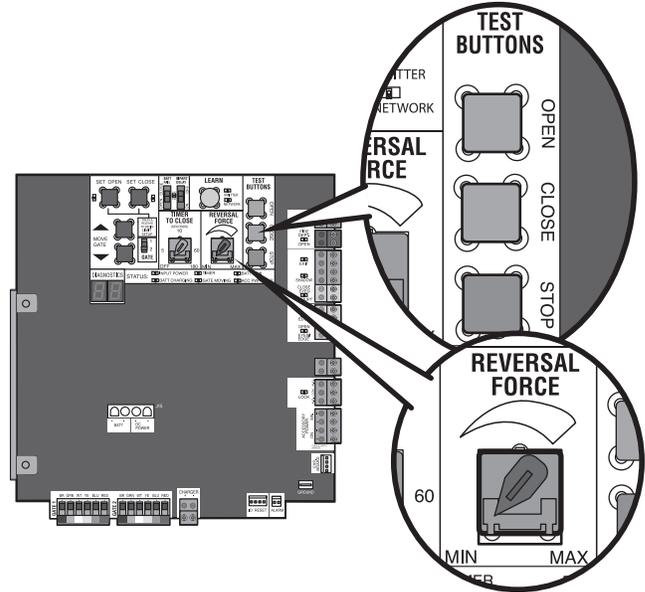
# ADJUSTMENT

## Fine Tune the Force

Once the initial limits have been set, the REVERSAL FORCE DIAL on the control board is used for fine tuning the force where wind or environmental changes may affect the gate travel. The REVERSAL FORCE DIAL is set to minimum at the factory.

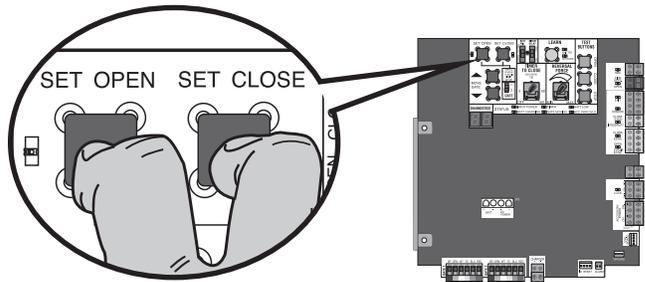
Based on the length and weight of the gate it may be necessary to make additional force adjustments. The force setting should be high enough that the gate will not reverse by itself nor cause nuisance interruptions, but low enough to prevent serious injury to a person. The force setting is the same for both the open and close gate directions.

1. Open and close the gate with the TEST BUTTONS.
2. If the gate stops or reverses before reaching the fully open or closed position, increase the force by turning the force control slightly clockwise.
3. Perform the "Obstruction Test" after every limit and force setting adjustment (see below).



## Adjust the Limits

After both limits are set and the operator is ready to run, one limit can be adjusted independently from the other by following steps 1-3 of the Initial Limit and Force Adjustment section.

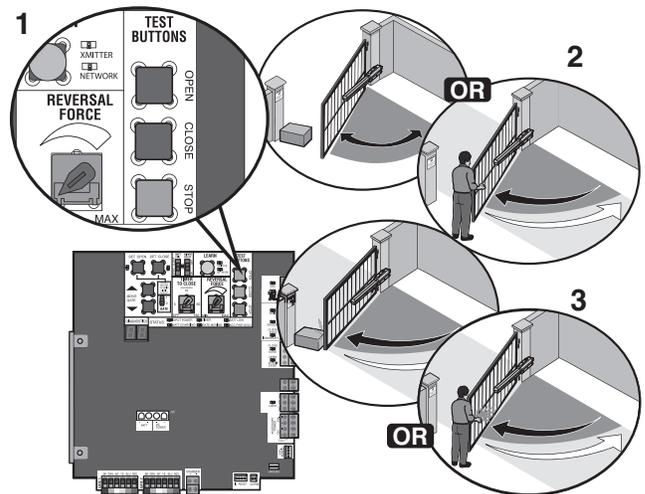


## Obstruction Test

The operator is equipped with an inherent (built in to the operator) obstruction sensing device. If the gate encounters an obstruction during motion, the operator will reverse direction of the gate and then stop. The following procedure will test ONLY the inherent (built in to the operator) obstruction sensing device:

1. Open and close the gate with the TEST BUTTONS, ensuring that the gate is stopping at the proper open and close limit positions.
2. Either place an object between the open gate and the fixed closed catch post **or** obstruct the gate by hand. Make sure that any external entrapment protection devices, such as an edge or photoelectric sensor will NOT be activated by the object or by hand.
3. Run the gate in the close direction. The gate should stop and reverse upon contact with the object or hand. If the gate does not reverse, reduce the force setting by turning the force control slightly counter-clockwise. The gate should have enough force to reach both the open and close limits, but MUST reverse after contact with an object or hand.
4. Repeat the test for the open direction.

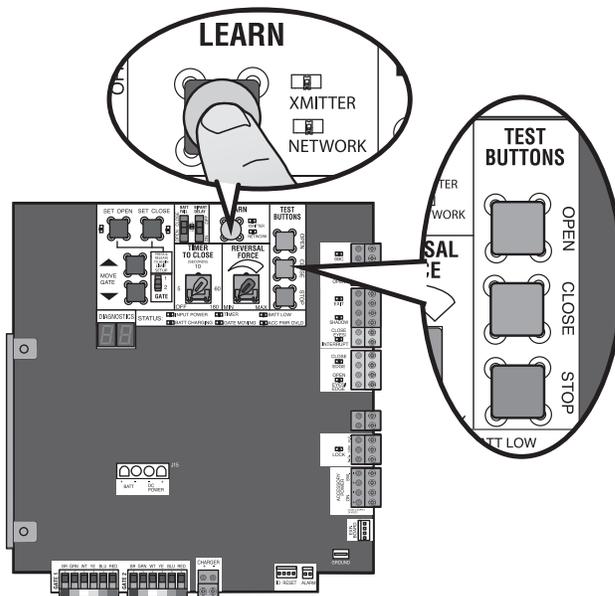
**Test the operator after any adjustments are made.**



# PROGRAMMING

## Remote Controls (Not Provided)

A total of 50 Security+ 2.0® remote controls or KPW250 keypads and 2 keyless entries (1 PIN for each keyless entry) can be programmed to the operator. When programming a third keyless entry to the operator, the first keyless entry will be erased to allow the third keyless entry to be programmed. When the operator's memory is full it will exit the programming mode and the remote control will not be programmed. The memory will need to be erased before programming any additional remote controls. **NOTE:** If installing an 86LM to extend the range of the remote controls DO NOT straighten the antenna.



There are 3 different options for programming the remote control depending on how you would like the remote control to function. Choose a programming option:

OPTION	DESCRIPTION	PROGRAMMING STEPS
Single button as OPEN only	Program a single button on the remote control for open only. The Timer-to-Close can be set to close the gate.	<ol style="list-style-type: none"> <li>1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). <b>NOTE:</b> The operator will time out of programming mode after 30 seconds.</li> <li>2. Press the OPEN button.</li> <li>3. Press the remote control button that you would like to program.</li> </ol>
Single button (SBC) as OPEN, CLOSE, and STOP	Program one remote control button as an open, close, and stop.	<ol style="list-style-type: none"> <li>1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). <b>NOTE:</b> The operator will time out of programming mode after 30 seconds.</li> <li>2. Press the remote control button that you would like to program.</li> </ol>
Three separate buttons as OPEN, CLOSE, and STOP	Program each remote control button as an open, close, and stop.	<ol style="list-style-type: none"> <li>1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). <b>NOTE:</b> The operator will time out of programming mode after 30 seconds.</li> <li>2. Press the OPEN, CLOSE, or STOP button, depending on the desired function.</li> <li>3. Press the remote control button that you would like to program.</li> </ol>

The operator will automatically exit learn mode (operator will beep and green XMITTER LED will go out) if programming is successful. To program additional Security+ 2.0® remote controls or remote control buttons, repeat the programming steps above.

NOTICE: This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device must be installed to ensure a minimum 20 cm (8 in.) distance is maintained between users/bystanders and device. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and Industry Canada ICES standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# PROGRAMMING

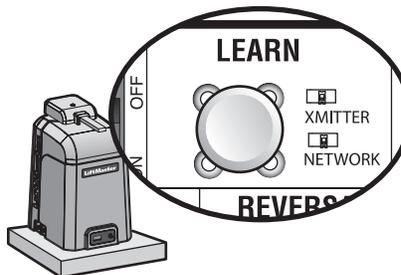
## LiftMaster Internet Gateway (not provided)

To program the operator to the LiftMaster Internet Gateway:

1. Connect the ethernet cable to the LiftMaster Internet Gateway and the router.
2. Connect power to the LiftMaster Internet Gateway.
3. Download the myQ® App.
4. Set up an account and follow the app instructions to add your gate operator.
5. The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.

The gate operator can then be controlled through the myQ® App.

3. Press LEARN button on gate operator - Press and release the LEARN button on the primary operator. The green XMITTER LED will light. **NOTE:** The operator will time out of programming mode after 180 seconds.

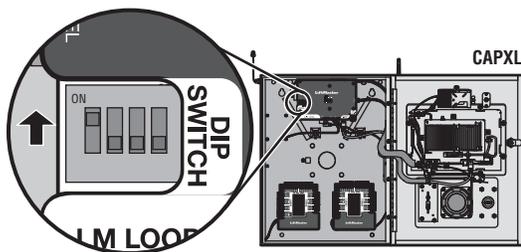


## CAPXL/CAPXLV Connected Access Portal

The CAPXL/CAPXLV can communicate wirelessly to LiftMaster® gate operators to send open commands, monitor gate position, and send email notifications if an error occurs in the operator (email notifications are configured in myQ® Business™). Up to 8 gate operators can be paired with the CAPXL/CAPXLV - one for each primary and auxiliary relay. If using dual gates, program the CAPXL/CAPXLV to the primary operator.

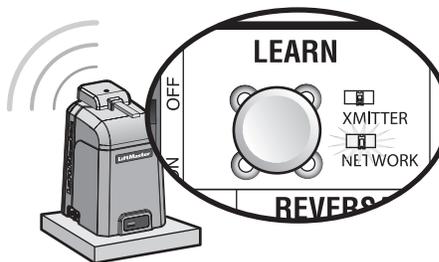
### To Program the CAPXL/CAPXLV:

1. Enter Admin Mode - Flip dipswitch #1 to the ON position to enter Admin Mode. **NOTE:** For new installations press the login button without entering information in the Admin Username and Admin Password fields.

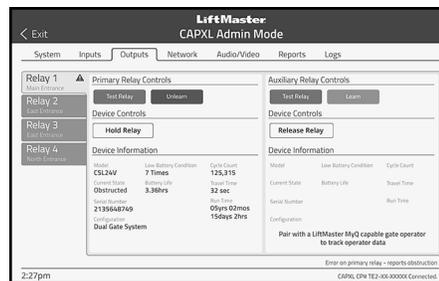


2. Select Outputs and Relay - Select the Outputs tab. Then select the desired relay on the left-hand side (1 through 4).

4. Press LEARN button on gate operator again - Press and release the LEARN button again on the primary operator. The yellow NETWORK LED will light.

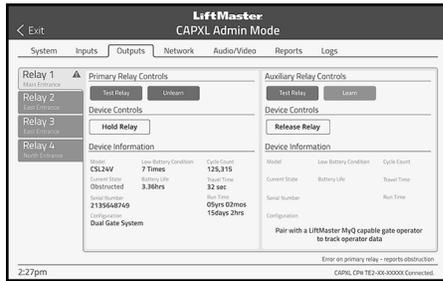


5. Select LEARN on display - Select the LEARN button on the display and the Learn button will go from blue to red. The gate operator and the CAPXL/CAPXLV will beep once and the NETWORK LED on the gate operator will turn off indicating programming is successful. **NOTE:** 4 beeps/blinks indicate you are not programming to the primary operator. Reattempt programming from the other operator.



# PROGRAMMING

6. Validate - Validate functionality by selecting Test Relay on the CAPXL/CAPXLV display.



For more information refer to the CAPXL/CAPXLV documentation.

## myQ® Business™:

To find out more on how to simply secure all of your access points with an easy to manage integrated system, myQ Business, please visit: [www.myqbusiness.com](http://www.myqbusiness.com).

## Erase All Codes

1. Press and release the LEARN button (operator will beep and green XMITTER LED will light).
2. Press and hold the LEARN button again until the green XMITTER LED flashes and then release the button (approximately 6 seconds). All remote control codes are now erased.

## Erase Limits

1. To erase the limits, press and hold the SET OPEN and SET CLOSE buttons simultaneously (5 seconds) until both the SET OPEN and SET CLOSE LEDs blink rapidly and the operator beeps.
2. Release the buttons and the SET OPEN and SET CLOSE LEDs will blink slowly indicating the limits will need to be set.

## Constant Pressure Override (CPO)

Constant Pressure Override is for use with KPW5 and KPW250 keypads (not provided). The KPW5/KPW250 wireless commercial keypads are security keypads and can only be programmed to ONE gate operator (see the KPW5/KPW250 manual for complete programming instructions).

The Constant Pressure Override feature is intended to temporarily override a fault in the entrapment protection system, in order to operate the gate until the external entrapment protection device is realigned or repaired. Use the feature only in line of sight of the gate when no obstructions to travel are present. External entrapment protection devices include LiftMaster monitored photoelectric sensors and LiftMaster monitored wired and wireless edge sensors. Be sure to repair or replace these devices promptly if they are not working properly.

### To use Constant Pressure Override:

1. Enter a valid 4-digit PIN.
2. Press and hold # for 5 seconds to enter CPO. Continue to hold # to keep the operator in motion. A continuous tone will sound until limit is met and/or # is released.
3. The operator will stop when either the operator reaches a limit or the user releases #.

## To Remove and Erase Monitored Entrapment Protection Devices

1. Remove the entrapment protection device wires from the terminal block.
2. Press and release the SET OPEN and SET CLOSE buttons simultaneously. The SET OPEN and SET CLOSE LEDs will turn on (entering learn limit mode).
3. Press and release both SET OPEN and SET CLOSE buttons again to turn off the SET OPEN and SET CLOSE LEDs (exiting learn limit mode).

# OPERATION

## Gate Operator Setup Examples

The following are example setups for the gate operator. Your specific site requirements may be different. Always setup the operator system to the site requirements, including all necessary entrapment protection devices.

**RESIDENTIAL:** One to four residential homes sharing a gated entrance/exit, allowing vehicle access trumps security concerns

**COMMERCIAL/GENERAL ACCESS:** A residential community (more than four homes) having one or more gated entrances/exits, allowing vehicle access trumps security concerns

**COMMERCIAL:** Business site where security (gate closed) is important

**INDUSTRIAL:** Large business site where security is required

SETTING	RESIDENTIAL	COMMERCIAL/GENERAL ACCESS	COMMERCIAL	INDUSTRIAL
<b>Quick Close switch setting</b>	Normally set to OFF. Normal gate close (timer or control).	Normally set to OFF. Normal gate close (timer or control).	Normally set to OFF. Normal gate close (timer or control).	Set to ON, so that gate closes immediately after vehicle passes CLOSE EYES/Interrupt loop.
<b>AC Fail Open switch setting</b>	Normally set to BATT. Run on battery if AC power fails.	Normally set to BATT. For local jurisdiction requirement, set to OPEN so that the gate will open approximately 15 seconds after AC power fail.	Normally set to BATT. Run on battery if AC power fails.	Normally set to BATT. Run on battery if AC power fails.
<b>Low Battery switch setting</b>	Normally set to OPEN. If powered from battery and battery is low, gate automatically opens and stays open.	Normally set to OPEN. If powered from battery and battery is low, gate automatically opens and stays open.	Normally set to CLOSE. If powered from battery and battery is low, gate stays closed.	Normally set to CLOSE. If powered from battery and battery is low, gate stays closed.
<b>Anti-Tail switch setting</b>	Normally set to OFF. CLOSE EYES/Interrupt loop reverses a closing gate.	Normally set to OFF. CLOSE EYES/Interrupt loop reverses a closing gate.	Set to ON. In attempt to prevent vehicle tail-gating, CLOSE EYES/Interrupt loop pauses a closing gate.	Set to ON. In attempt to prevent vehicle tail-gating, CLOSE EYES/Interrupt loop pauses a closing gate.
<b>Bipart Delay switch setting</b>	For DUAL-GATE site, set to ON for gate that delays upon opening.	For DUAL-GATE site, set to ON for gate that delays upon opening.	For DUAL-GATE site, set to ON for gate that delays upon opening.	For DUAL-GATE site, set to ON for gate that delays upon opening.
<b>Aux Relay Out – Open Limit Switch</b>	Typically not required.	Use with SAMS (Sequence Access Management System).	1. Use with SAMS (Sequence Access Management System). 2. Connect "Gate Open" indicator (e.g. light).	1. Use with SAMS (Sequence Access Management System). 2. Connect "Gate Open" indicator (e.g. light).
<b>Aux Relay Out – Close Limit Switch</b>	Typically not required.	Typically not required.	Connect "Gate Close/Secure" indicator (e.g. light).	Connect "Gate Close/Secure" indicator (e.g. light).
<b>Aux Relay Out – Gate Motion</b>	Attach alert signal (audible or visual alert system).	Attach alert signal (audible or visual alert system).	Attach alert signal (audible or visual alert system).	Attach alert signal (audible or visual alert system).
<b>Aux Relay Out – Pre-Motion Delay</b>	Attach alert signal (audible or visual alert system).	Attach alert signal (audible or visual alert system).	Attach alert signal (audible or visual alert system).	Attach alert signal (audible or visual alert system).
<b>Aux Relay Out – Power</b>	Attach visual alert to know when system is charging batteries (i.e. not running on batteries).	Attach visual alert to know when system is charging batteries (i.e. not running on batteries).	Attach visual alert to know when system is charging batteries (i.e. not running on batteries).	Attach visual alert to know when system is charging batteries (i.e. not running on batteries).
<b>Cycle Quantity Feedback</b>	Use during servicing only to determine operator cycles.	Use during servicing only to determine operator cycles.	Use during servicing only to determine operator cycles.	Use during servicing only to determine operator cycles.
<b>Fire Dept Open Input</b>	Typically not required.	Connect emergency access system (Knox box switch, SOS system, etc.).	Typically not required.	Typically not required.

# OPERATION

## Control Board Overview

**1 SET OPEN Button:** The SET OPEN button sets the OPEN limit. See *Adjust Limits* section.

**2 SET CLOSE Button:** The SET CLOSE button sets the CLOSE limit. See *Adjust Limits* section.

**3 MOVE GATE Buttons:** The MOVE GATE buttons will either open or close the gate when the operator is in Limit setting mode. See *Adjust Limits* section.

### 4 BATT FAIL:

- When AC power is OFF and battery voltage is critically low the gate will latch at a limit until AC power is restored or batteries voltage increases.
- Option select switch set to OPEN forces gate to automatically open and then latch at the OPEN limit until AC power is restored or battery voltage increases.
- Option select switch set to CLOSE forces gate to latch at CLOSE limit if at CLOSE limit or on next CLOSE command until AC power restored or battery voltage increases.
- Constant pressure on a hard command input overrides to open or close the gate.
- Critically low battery is less than 23 V

**5 BIPART DELAY Switch:** The LOCK/BIPART DELAY switch is used only for dual gates. See *Bipart Delay* section.

**6 LEARN Button:** The LEARN button is for programming remote controls and the network.

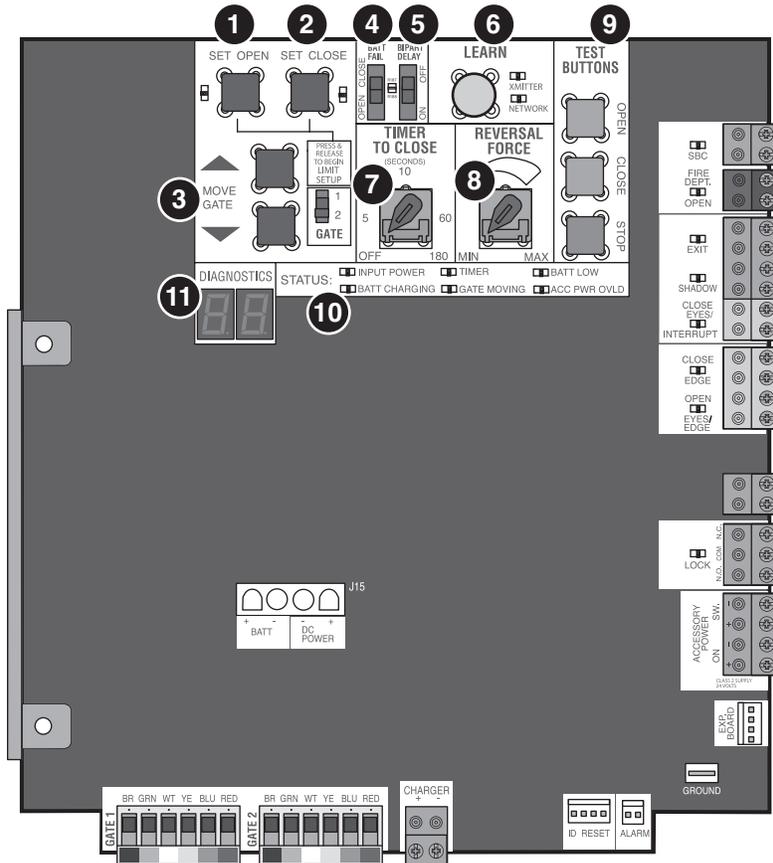
**7 TIMER-TO-CLOSE dial:** The TIMER-TO-CLOSE (TTC) dial can be set to automatically close the gate after a specified time period. The TTC is factory set to OFF. If the TTC is set to the OFF position, then the gate will remain open until the operator receives another command from a control. Rotate the TIMER-TO-CLOSE dial to the desired setting. The range is 0 to 180 seconds, 0 seconds is OFF. **NOTE:** Any radio command, single button control, or CLOSE command on the control board prior to the TTC expiring will close the gate. The TTC is reset by any signals from the open controls, loops, close edges, and close photoelectric sensors (IR's).

**8 REVERSAL FORCE dial:** The REVERSAL FORCE dial fine tunes the force. See *Force Adjustment* section.

**9 TEST BUTTONS:** The TEST BUTTONS will operate the gate (OPEN, STOP and CLOSE).

**10 STATUS LEDs:** The STATUS LEDs indicate the status of the operator. See *Status LED Chart* in the *Troubleshooting* section.

**DIAGNOSTICS Display:** The diagnostics display will show the operator type, firmware version, and codes. The operator type will display as "LA" followed by a "50" which indicates the operator type as LA500UL. The firmware version will show after the operator type, example "1.2".



# OPERATION

## Manual Release

In case of a power failure, the operator can be disengaged from the gate. With an operator, the release action may sometimes feel stiff/jerky, which is normal and has no effect on function. **NOTE:** It is normal for the operator to run slow right after a disconnect or complete loss of AC/battery power (the operator will need to run a complete open and close cycle).

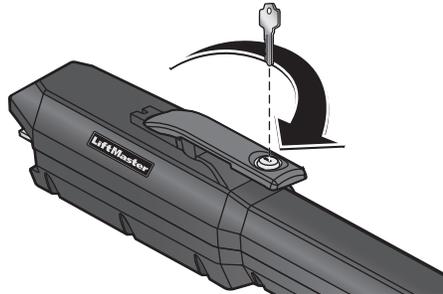
### Release

1. Insert the key into the lock.
2. Turn the key counter-clockwise 180°.
3. Turn the release lever counter-clockwise 180°.

Operator is in manual mode and the gate can be opened and closed manually. The lock relay will activate then turn off after 2 minutes to conserve power.

### Engage

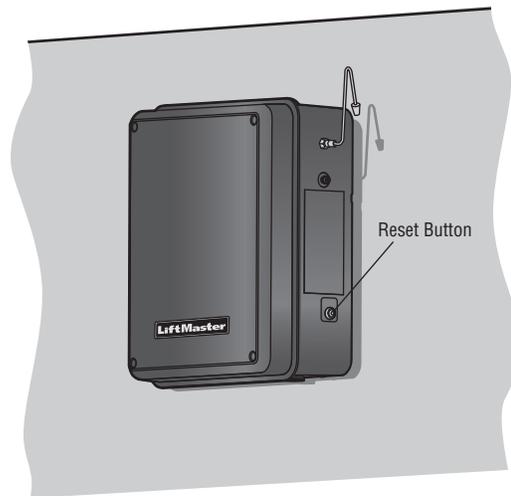
1. Turn the release lever clockwise 180°. This engages the motor.
2. Turn the key clockwise 180°. This locks the release lever.
3. Remove the key and store in a safe place. The operator is now engaged.



## Reset Button

The reset button is located on the side of the control box and serves several functions:

- Press the reset button to stop a moving gate during a normal open/close cycle, like a stop button.
- Press the reset button once while the gate is in open position to disable the Timer-to-Close. The gate will stay in the open position. To restart the Timer-to-Close either press the reset button or activate the gate with a programmed remote control.
- Press the reset button to shut off the alarm and reset the operator.



## Party Mode

Press the reset button once while the gate is in open position to disable the Timer-to-Close. The gate will stay in the open position. To restart the Timer-to-Close either press the reset button or activate the gate with a programmed remote control.

Party Mode can also be enabled from a KPW5 or KPW250 keypad (not provided). To use the Party Mode Feature:

1. Enter a valid 4-digit PIN when the gate is at the Open Limit and the timer is running.
2. The operator will chirp indicating the timer is canceled.

Perform one of the following to restart the gate:

1. Re-enter the 4-digit PIN.
2. Activate a Hard input or a programmed remote.

**NOTE:** Using Party Mode at a solar site will deplete the batteries.

# OPERATION

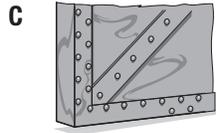
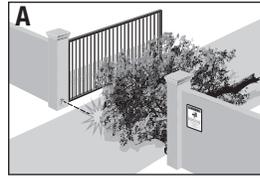
## Operator Alarm

When the inherent force of the operator detects the following twice consecutively, the alarm will sound up to 5 minutes and the operator will need to be reset.

- A. The gate is hitting an obstruction.
- B. The operator arm or gate is incorrectly installed.
- C. The gate does not meet specifications.
- D. Gate hinges are too tight or broken and the gate is not moving freely.
- E. The gate is moving and a car pushes the gate.
- F. A foreign object is on the gate frame while the gate is moving.
- G. The gate hits the driveway or curb and gets stuck or bent in an awkward position.

Remove any obstructions. Press the reset button to shut off the alarm and reset the operator. After the operator is reset, normal functions will resume.

The operator alarm will beep 3 times with a command if the battery is low.



## Remote control

### Single Button Control (SBC) Functionality

Once the remote control has been programmed the operator will operate as follows:

When gate is in the closed position, activation of the remote control button will open the gate. During the open cycle another activation of the remote control will stop the gate and the next activation of the remote control will close the gate.

When the gate is in the open position, activation of the remote control button will close the gate. If the remote control is activated while the gate is closing, the gate will stop and the next activation will open the gate.

# ACCESSORY WIRING

All control wiring used to connect external devices to Class 2 circuits of the operator must be (QPTZ) Power-Limited Circuit Cables, Type CL2, CL2P, CL2R, or CL2X or other cable with equivalent or better electrical, mechanical, and flammability ratings.

## External Control Devices

**NOT TO BE USED AS ENTRAPMENT PROTECTION**

### EXIT (2 Terminals)

This input is a soft open command (maintained switch does not override external safeties and does not reset alarm condition). Used for exit probe, telephone entry, external exit loop detector, or any device that would command the gate to open.

- Opens a closed or closing gate and holds open an open gate, if maintained, pauses Timer-to-Close at OPEN limit.

### SHADOW (2 Terminals)

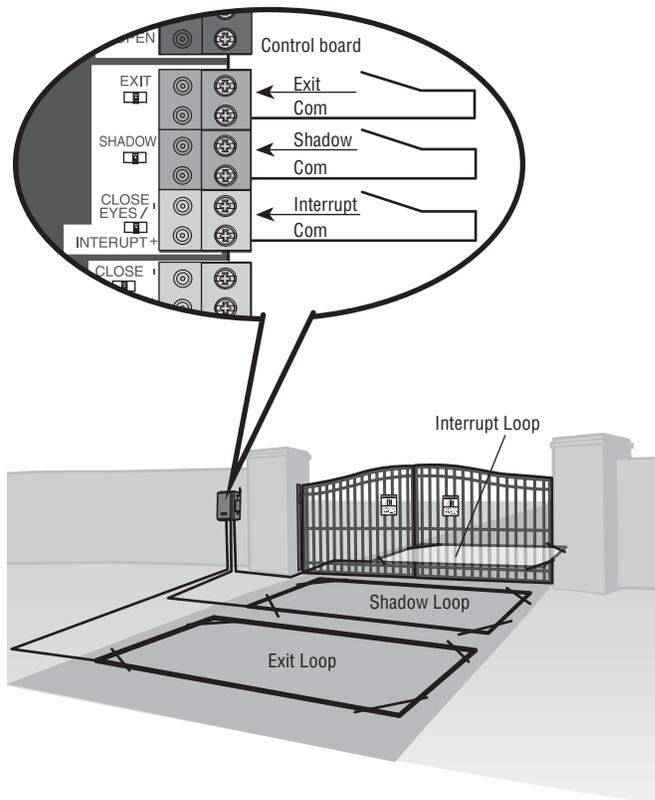
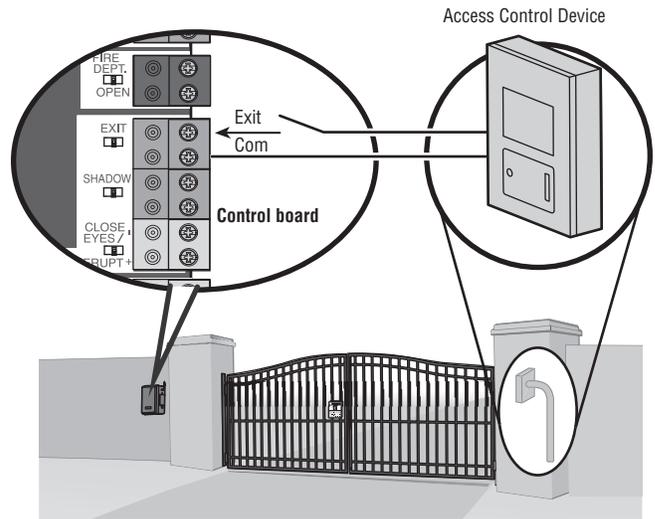
This input is used for external shadow loop detector when loop is positioned under the swing of the gate.

- Holds open gate at open limit
- Only active when the gate is at the OPEN limit, disregarded at all other times
- Pauses Timer-to-Close at OPEN limit

### INTERRUPT (2 Terminals)

This input is used for an external interrupt loop detector when loop is on the outside of the gate.

- Holds open gate at open limit
- Stops and reverses a closing gate to open limit
- Pauses Timer-to-Close at OPEN limit, activates quick close and anti-tailgate features when enabled on the expansion board

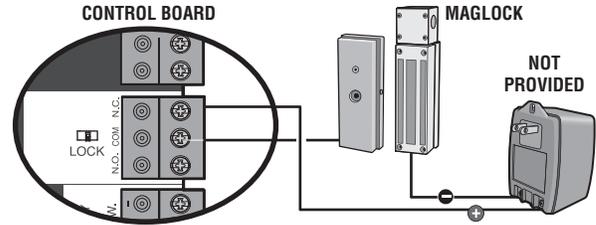


# ACCESSORY WIRING

## Maglock

### LOCK (2 Terminals, N.C. and COM)

Relay contact output, Normally - closed (N.C.) output for maglocks.  
Relay activates prior to motor activation and during motor run. Relay is off when motor is off.



## Miscellaneous wiring

### Single button control (SBC) (2 Terminals)

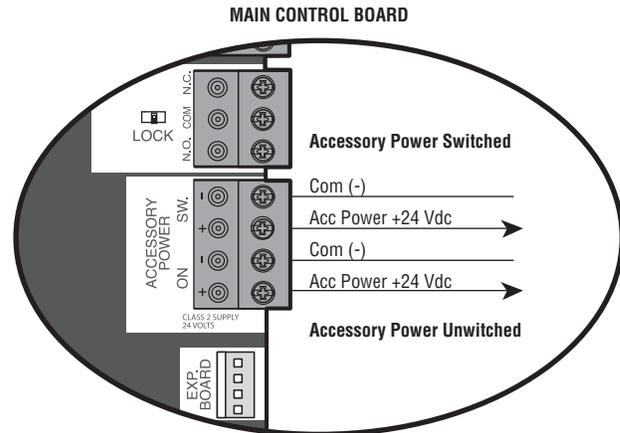
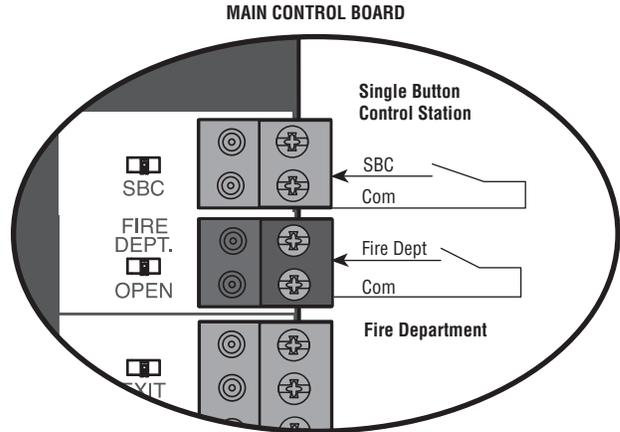
Gate command sequence - Open, Stop, Close, Stop,...  
Soft open (maintained switch does not override external safeties and does not reset alarm condition).

### Fire department open input (2 Terminals)

Acts as hard open.  
Maintained input overrides (ignores) external safeties (photoelectric sensor and edge), pauses Timer-to-Close momentary input logic as single button control and safeties remain active, re-enables Timer-to-Close.

### Accessory power 24 VDC, MAX 500 mA (4 Terminals)

- SWITCHED: Switched ON with gate motion and at the open limit when Timer-to-Close is active. Turns off 5 seconds after motion.
- UNSWITCHED: 24 Vdc voltage out to power accessories, always ON.



# EXPANSION BOARD

## ⚠ CAUTION

- To AVOID damaging the circuit board, relays or accessories, DO NOT connect more than 42 Vdc (32 Vac) to the AUX relay contact terminal blocks.

### Expansion board overview

#### 1. QUICK CLOSE switch:

OFF: No change to the gate's normal operation.

ON: When CLOSE EYES/Interrupt loop is deactivated it causes an opening or a stopped gate to close (ignores the Timer-to-Close).

#### 2. AC FAIL switch:

OPEN: Loss of AC power will cause the gate to open approximately 15 seconds after AC power fail and remain OPEN until AC power is restored (enabling the Timer-to-Close).

BATT: With loss of AC power, gate will remain in present position and operator is powered from batteries.

#### 3. EXIT FAIL switch:

When set to OPEN, if the EXIT plug-in loop detector (Model LOOPDETLM) detects a fault, then the gate will open and remain open until fault is cleared. When set to CLOSE, then plug-in EXIT loop detector faults are ignored (EXIT loop is faulted and inoperative).

#### 4. ANTI-TAIL switch:

OFF: When CLOSE EYES/Interrupt loop is activated it causes a closing gate to stop and reverse.

ON: When CLOSE EYES/Interrupt loop is activated it causes a closing gate to pause. Once the vehicle is clear the gate will continue to close.

#### 5. AUX RELAY switches:

Set the AUX RELAY switches as needed to obtain the desired function as shown on the following page.

#### 6. EYE/EDGE switches:

Set the EYE/EDGE switches as needed to obtain the desired OPEN or CLOSE functionality.

#### 7. 1, 2, and 3 LEDs:

LEDs indicating the status of the EYE/EDGE inputs. Also used to check the firmware version of the expansion board:

- Locate the 1, 2, and 3 LEDs on the expansion board.
- Disconnect AC/DC power to the main control board for 15 seconds.
- Connect power. The 1, 2, and 3 LEDs will flash in sequence until the main control board firmware revision is displayed. When the green POWER LED glows solid the LED 1 will flash the version number, then stop, then the LED 2 will flash the revision number (for example: For version 5.1 when the green POWER LED is solid the LED 1 will flash 5 times, then stop, then the LED 2 will flash once).

#### 8. MAIN BOARD input:

Input Connection for the main board connector.

#### 9. Input LEDs:

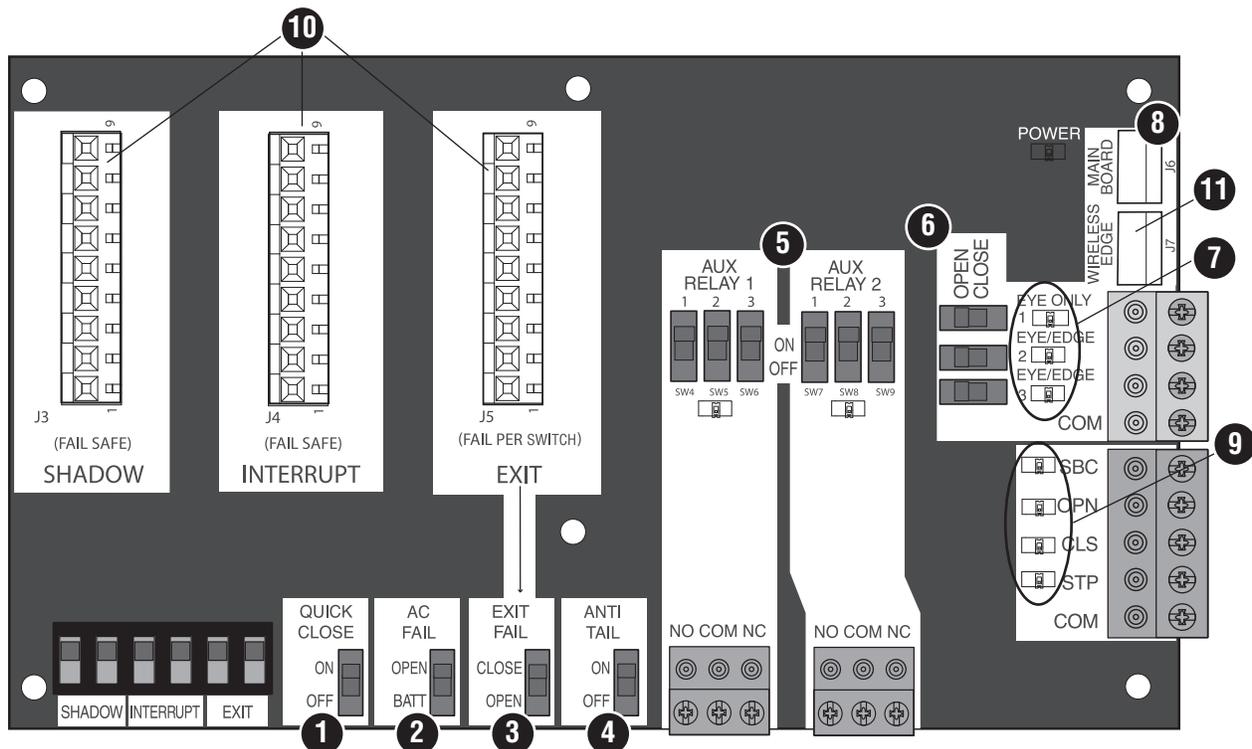
LEDs indicating the status of the SBC, OPN, CLS, and STP inputs.

#### 10. Loop detector inputs:

Inputs for the Plug-In Loop Detectors (Model LOOPDETLM)

#### 11. Wireless edge input:

Input for the Wireless Edge Kit (Model LMWEKITU)



# EXPANSION BOARD

## Auxiliary Relays 1 and 2

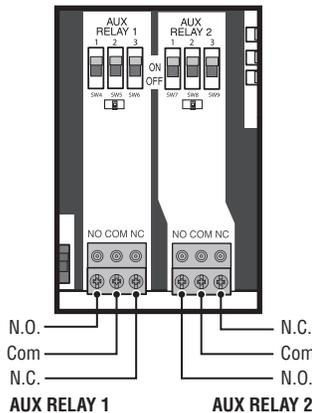
Normally Open (N.O.) and Normally Closed (N.C.) relay contacts to control external devices, for connection of Class 2, low voltage (42 Vdc [34 Vac] max 5 Amps) power sources only. Function of relay contact activation determined by switch settings.

AUX RELAY SETTING	SWITCH SETTINGS			AUX RELAY 1	AUX RELAY 2
	1	2	3		
<b>Off (no feature selected)</b>	OFF	OFF	OFF	Relay always off. Use this Aux Relay setting to conserve battery power.	
<b>Open Limit Switch</b>	OFF	OFF	ON	Energizes at open limit. Use with SAMS (Sequenced Access Management System, jointly with barrier gate).	
<b>Close Limit Switch</b>	OFF	ON	OFF	Energizes when not at close limit. For an additional audible or visual display, connect an external light (low voltage).	
<b>Gate Motion</b>	OFF	ON	ON	Energizes when motor is on (gate in motion). For an additional audible or visual display, connect an external buzzer or light (low voltage).	
<b>Pre-Motion Delay</b>	ON	OFF	OFF	Energizes 3 seconds before gate motion and remains energized during gate motion. The onboard alarm will sound. For an additional audible or visual display, connect an external buzzer or light (low voltage).	Energizes 3 seconds before gate motion and remains energized during gate motion. For an additional audible or visual display, connect an external buzzer or light (low voltage).
<b>Power</b>	ON	ON	OFF	Energizes when AC power or solar power is present. There is approximately a 10-12 second delay before relay cutoff, after AC shutdown.	Energizes when on battery power. There is approximately a 10-12 second delay before relay cutoff, after AC shutdown.
<b>Tamper</b>	ON	OFF	ON	Energizes if gate is manually tampered with by being pushed off of close limit. For an additional audible or visual display, connect an external buzzer or light (low voltage).	
<b>Cycle Quantity Feedback*</b>	ON	ON	ON	The 1, 2, and 3 LEDs will blink out the cycle count (cycle count is stored on the control board). See below.	Not used.

### \* Cycle count

First, note the current Aux Relay switch positions. To determine the actual cycles that the gate operator has run (in thousands), set all three Aux Relay switches to the ON setting for Aux Relay 1. The Expansion Board's 1, 2, and 3 LEDs will blink out the cycle count, with 1 LED blinking 1000's, 2 LED blinking 10,000's, 3 LED blinking 100,000's, and simultaneously all three LED's blink 1,000,000's (e.g. 1 LED blinks 3 times, 2 LED blinks 6 times, and 3 LED blinks once. Cycle count is 163,000.). Cycle count displayed is between 1,000 and 9,999,000 cycles. After servicing, set Aux Relay switches back to their appropriate positions. Cycle count cannot be reset or changed. If under 1,000 cycles the 1, 2, and 3 LEDs will turn on for 10 seconds, then turn off.

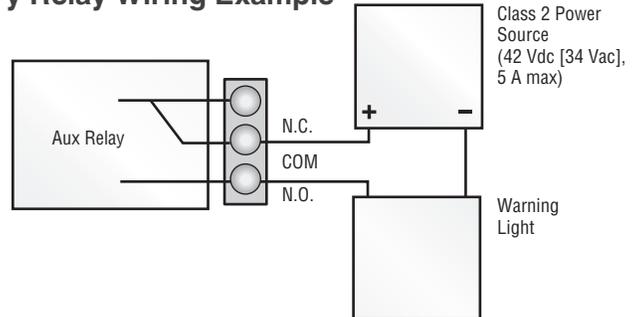
**NOTE:** The expansion board will flash the cycle count 3 times then all the LEDs will turn on solid for 10 seconds then turn off.



RED/GREEN LIGHT FUNCTIONALITY						
Red light wired to AUX RELAY 1. Green light wired to AUX RELAY 2.						
GATE STATE	AUX RELAY 1 SWITCHES			AUX RELAY 2 SWITCHES		
	1 OFF	2 OFF	3 OFF	1 ON	2 ON	3 ON
<b>Closed</b>	Red light OFF*			Green light OFF		
<b>Opening</b>	Red light ON/Flash			Green light OFF		
<b>Open</b>	Red light OFF			Green light ON		
<b>Closing</b>	Red light ON/Flash			Green light OFF		
<b>Defined Mid Stop</b>	n/a			n/a		
<b>Undefined Mid Stop</b>	Red light ON			Green light OFF		
<b>Timer more than 5 seconds</b>	Red light OFF			Green light ON		
<b>Timer less than 5 seconds</b>	Red light ON/Flash			Green light OFF		

\* For red light ON when gate is closed, set switch 1 on AUX RELAY 1 to ON

### Auxiliary Relay Wiring Example

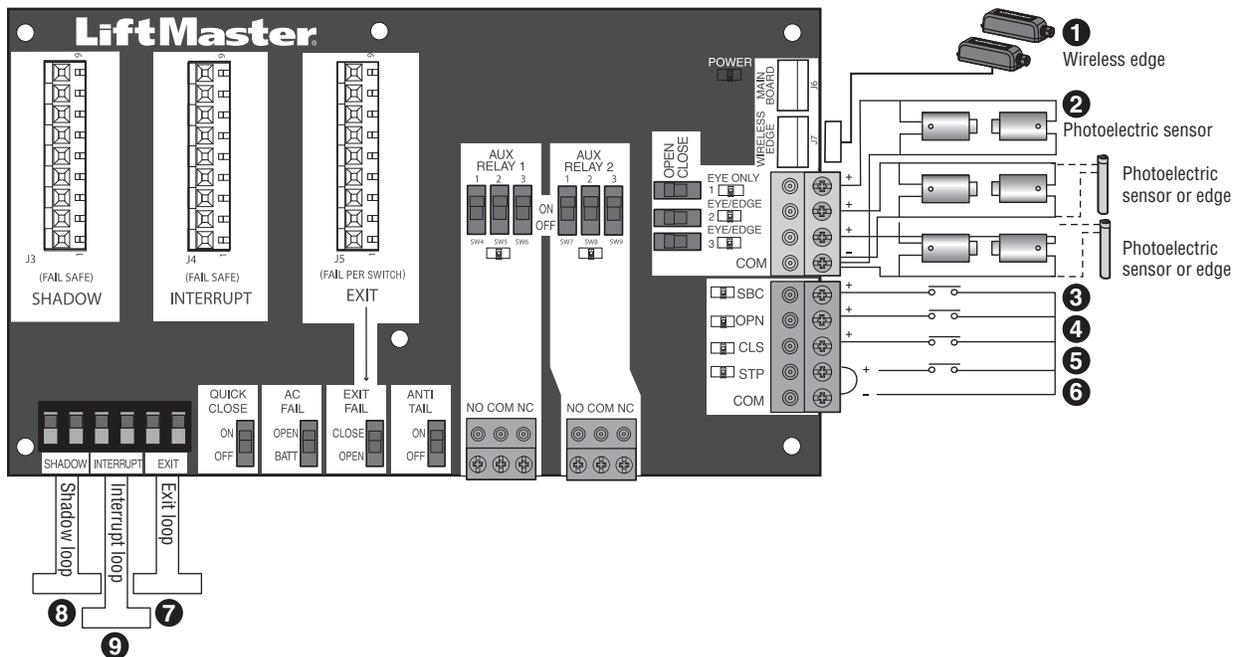


# EXPANSION BOARD

## Wiring accessories to the expansion board

Refer to the chart below and the corresponding image for a description of the expansion board inputs.

1	<b>Wireless edge</b>	Connection for wireless edge receiver
2	<b>Entrapment Protection Device Inputs (4 terminals total), Open or Close Direction based on switch setting next to inputs</b>	EYES ONLY Input: Open or Close Direction Photoelectric Sensors, Close: reverses fully, Open: reverses 4 seconds EYES/EDGE Input(s): Open or Close Direction Photoelectric Sensors, Infra-red detector wired or Edge Sensor, reverses 4 seconds
3	<b>Single Button Control, SBC (2 terminals)</b>	Gate command sequence - Open, Stop, Close, Stop, ... Soft Open ,Soft Close, Soft Stop (maintained switch does not override external safeties and does not reset alarm condition)
4	<b>Open Input (&amp; common) (3-Button Control Station, 4 terminals total)</b>	Open command - opens a closed gate. Soft open (maintained switch does not override external safeties and does not reset alarm condition) If maintained, pauses Timer-to-Close at OPEN limit. Opens a closing gate and holds open an open gate.
5	<b>Close Input (&amp; common) (3-Button Control Station, 4 terminals total)</b>	Close command - closes an open gate. Soft close (maintained switch does not override external safeties and does not reset alarm condition).
6	<b>Stop Input (&amp; common) (3-PB station, 4 terminals total)</b>	Stop command - stops a moving gate. Hard stop (maintained switch overrides Open and Close commands and resets alarm condition) If maintained, pauses Timer-to-Close at OPEN limit. Overrides an Open or Close command.
7	<b>Exit Loop Input (2 terminals)</b>	Loop wire connection for plug-in loop detector when loop is inside secured area near gate. Open command - opens a closed gate. Soft open (maintained switch does not override external safeties and does not reset alarm condition) If maintained, pauses Timer-to-Close at OPEN limit. Opens a closing gate and holds open an open gate.
8	<b>Shadow Loop Input (2 terminals)</b>	Loop wire connection for plug-in loop detector when loop is positioned under the gate. <ul style="list-style-type: none"> <li>Holds open gate at open limit</li> <li>Disregarded during gate motion</li> <li>Pauses Timer-to-Close at Open Limit</li> </ul>
9	<b>Interrupt Loop Input (2 terminals)</b>	Loop wire connection for plug-in loop detector when loop is along the side of the gate. <ul style="list-style-type: none"> <li>Holds open gate at open limit</li> <li>Stops and reverses a closing gate</li> <li>Pauses Timer-to-Close at Open Limit</li> </ul>



# MAINTENANCE

## IMPORTANT SAFETY INSTRUCTIONS

### **WARNING**

To reduce the risk of SEVERE INJURY or DEATH:

- READ AND FOLLOW ALL INSTRUCTIONS.
- ANY maintenance to the operator or in the area near the operator MUST NOT be performed until disconnecting the electrical power (AC or solar and battery) and locking-out the power via the operator power switch. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.
- Disconnect power at the fuse box BEFORE proceeding. Operator MUST be properly grounded and connected in accordance with national and local electrical codes. **NOTE:** *The operator should be on a separate fused line of adequate capacity.*
- NEVER let children operate or play with gate controls. Keep the remote control away from children.
- ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.
- **TEST THE GATE OPERATOR MONTHLY.** The gate MUST reverse on contact with an object or reverse when an object activates the noncontact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.
- Use the manual disconnect release ONLY when the gate is NOT moving.
- KEEP GATES PROPERLY MAINTAINED. Read the owner's manual. Have a qualified service person make repairs to gate hardware.
- ALL maintenance MUST be performed by a Trained Gate Systems Technician.
- Activate gate ONLY when it can be seen clearly, is properly adjusted and there are no obstructions to gate travel.
- To reduce the risk of FIRE or INJURY to persons use ONLY LiftMaster part 29-NP712 for replacement batteries.

**• SAVE THESE INSTRUCTIONS.**

### **CAUTION**

- ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.

## Maintenance Chart

**Disconnect all power (AC, solar, battery) to the operator before servicing.** The operator's AC Power switch ONLY turns off AC power to the control board and DOES NOT turn off battery power. ALWAYS disconnect the batteries to service the operator.

DESCRIPTION	TASK	CHECK AT LEAST ONCE EVERY		
		MONTH	6 MONTHS	3 YEARS
Entrapment Protection Devices	Check and test for proper operation	X		
Warning Signs	Make sure they are present and replace if worn or broken, see <i>Accessories</i>	X		
Manual Release	Check and test for proper operation		X	
Gate	Inspect for wear or damage; ensure it still complies with ASTM F2200, see page 7	X		
Accessories	Check all for proper operation		X	
Electrical	Inspect all wire connections		X	
Mounting Hardware	Check for tightness		X	
Operator	Inspect for wear or damage		X	
Batteries	Replace			X

**NOTES:**

- *It is suggested that while at the site voltage readings be taken at the operator. Using a digital voltmeter, verify that the incoming voltage to the operator is within ten percent of the operator's rating.*

## Batteries

Batteries will degrade over time depending on temperature and usage. The operator alarm will beep 3 times with a command if the battery is low. Batteries do not perform well in extremely cold temperatures. For best performance, the batteries should be replaced every 3 years. Use only LiftMaster part 29-NP712 for replacement batteries. The batteries contain lead and need to be disposed of properly.

The standard control box comes with two 7AH batteries.

Two 33AH batteries (A12330SGLPK) may be used in place of the 7AH batteries for a Large Metal Control Box solar installation. A battery tray (model K10-36183) and battery harness (model K94-37236) are required for 33AH applications.

# TROUBLESHOOTING

## ⚡ WARNING

To protect against fire and electrocution:

- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

For continued protection against fire:

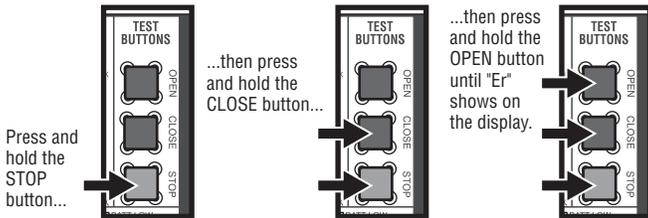
- Replace ONLY with fuse of same type and rating.

## Diagnostic Codes

**NOTE:** When cycling or disconnecting power (ac/dc) to the control board, it is recommended that you unplug the J15 plug.

### To View the Codes

The codes will show on the diagnostic display.



The operator will show the code sequence number followed by the code number:

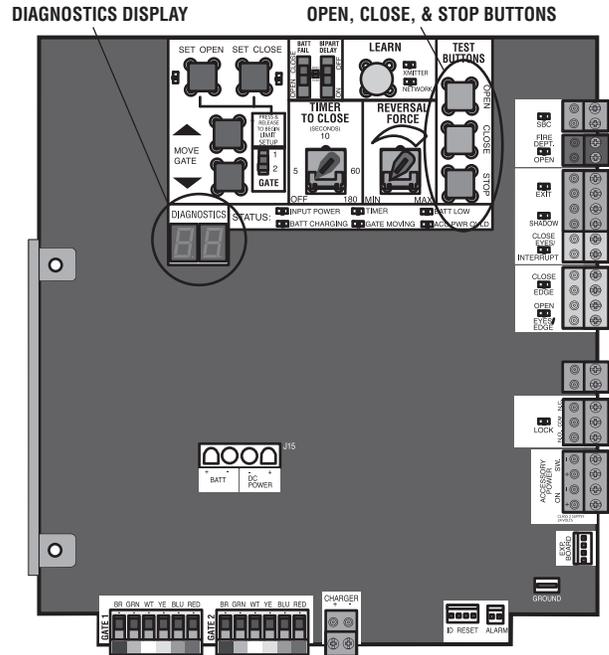
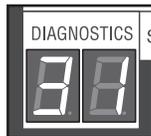
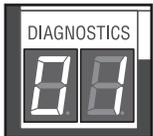
#### CODE SEQUENCE NUMBER

The first number shown is the most recent code (example: "01"). The display will show the sequence of codes that occurred starting with "01" and going up to code "20".

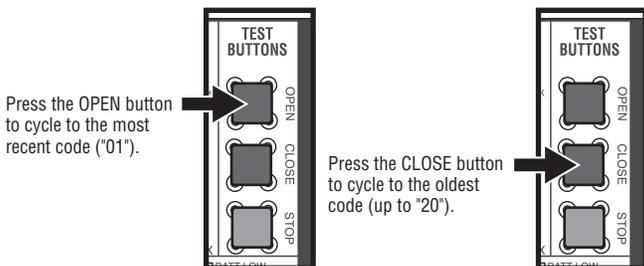
**A SECOND LATER....**

#### CODE NUMBER

The second number shown after the code sequence number is the code itself (31-99, example "31"). Refer to the chart on the following page for an explanation of each code.



### To Scroll Through the Saved Codes



The operator will only keep track of up to 20 codes, then will start saving over the oldest codes as new codes occur.

### To Exit

Press and release the STOP button to exit. The display will also time out after two minutes of inactivity.

### To Reset the Code History

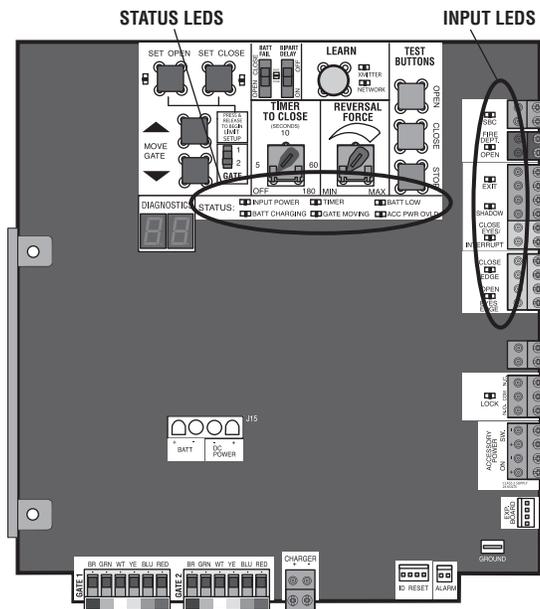
1. Press and hold the STOP button for six seconds. The display will show "Er" then "CL" alternately for six seconds.
2. Release the STOP button. The code history has now been reset and the display will show "-" until a new code occurs.
3. Press and release the STOP button to exit.

# TROUBLESHOOTING

## Control Board LEDs

STATUS LEDS		
INPUT POWER	OFF	OFF state
	ON	AC charger or Solar power available
BATT CHARGING	OFF	Not charging
	ON	Three stage battery charging
TIMER	OFF	The timer is disabled
	ON	The timer is enabled
	MEDIUM BLINK (1 blink per second)	The timer is running
	FAST BLINK (2 blinks per second)	The timer is paused
	FASTEST BLINK (8 blinks per second)	The timer is canceled
GATE MOVING	OFF	The gate is stopped
	ON	The gate is opening or closing
	MEDIUM BLINK (1 blink per second)	Operator is in E1 (single entrapment)
	FASTEST BLINK (8 blinks per second)	The operator is in E2 (double entrapment)
BATT LOW	OFF	No battery error
	ON	Battery low
	MEDIUM BLINK (1 blink per second)	Battery critically low
ACC PWR OVLD	OFF	OFF state
	ON	Accessory overload protector opened

INPUT LEDS		
SBC INPUT	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator or expansion board
FIRE DEPT INPUT	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator
EXIT	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator
SHADOW	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator
CLOSE EYES/INTERRUPT	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator
CLOSE EDGE	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator
OPEN EYES/EDGE	OFF	Input inactive
	ON	Input active
	BLINK	Input active on other operator
LOCK	OFF	Maglock relay inactive
	ON	Maglock relay active



# TROUBLESHOOTING

## Troubleshooting Chart

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
<b>Operator does not run and diagnostic display not on.</b>	<ul style="list-style-type: none"> <li>a. No power to control board</li> <li>b. Open fuse</li> <li>c. If on battery power only, low or dead batteries</li> <li>d. Inoperable control board</li> </ul>	<ul style="list-style-type: none"> <li>a. Check AC and battery power</li> <li>b. Check fuses</li> <li>c. Charge batteries by AC or solar power or replace batteries</li> <li>d. Replace inoperable control board</li> </ul>
<b>Control board powers up, but motor does not run.</b>	<ul style="list-style-type: none"> <li>a. Reset switch is stuck</li> <li>b. Stop button active or jumper not in place for stop circuit</li> <li>c. If on battery power only, low or dead batteries</li> <li>d. Open or Close input active</li> <li>e. Entrapment Protection Device active</li> <li>f. Vehicle loop detector or probe active</li> <li>g. Inoperable control board</li> </ul>	<ul style="list-style-type: none"> <li>a. Check reset switch</li> <li>b. Check Stop button is not “stuck on”, or verify that the stop button is a normally closed circuit, or put a jumper on the stop circuit.</li> <li>c. Charges batteries by AC or solar power or replace batteries</li> <li>d. Check all Open and Close inputs for a “stuck on” input</li> <li>e. Check all Entrapment Protection Device inputs for a “stuck on” sensor</li> <li>f. Check all vehicle detector inputs for a “stuck on” detector</li> <li>g. Replace inoperable control board</li> </ul>
<b>Arm moves, but cannot set correct limits.</b>	<ul style="list-style-type: none"> <li>a. Arm does not extend or retract enough during travel</li> <li>b. Arm is interfering with mounting bracket</li> <li>c. Gate is too difficult to move</li> </ul>	<ul style="list-style-type: none"> <li>a. Disengage the arm and ensure arm moves freely</li> <li>b. Examine the hinge point where the arm mounts to the gate post. Make sure that the arm housing does not hit or interfere with the gate post or mounting bracket. Correct as necessary.</li> <li>c. Disconnect arm from gate and move gate manually. Gate must move easily and freely through its entire range, limit-to-limit. Repair gate as needed.</li> </ul>
<b>Gate does not fully open or fully close when setting limits.</b>	<ul style="list-style-type: none"> <li>a. Arm does not extend or retract enough during travel</li> <li>b. Arm is interfering with mounting bracket</li> <li>c. Gate is too difficult to move</li> </ul>	<ul style="list-style-type: none"> <li>a. Disengage the arm and ensure arm moves freely</li> <li>b. Examine the hinge point where the arm mounts to the gate post. Make sure that the arm housing does not hit or interfere with the gate post or mounting bracket. Correct as necessary.</li> <li>c. Remove arm from gate and move gate manually. Gate must move easily and freely through its entire range, limit-to-limit. Repair gate as needed.</li> </ul>
<b>Operator does not respond to a wired control/command (example: Open, Close, SBC, etc.)</b>	<ul style="list-style-type: none"> <li>a. Check Open and Close command input LEDs</li> <li>b. Stop button is active</li> <li>c. Reset button is stuck</li> <li>d. If on battery power only, low or dead batteries</li> <li>e. Entrapment Protection Device active</li> <li>f. Vehicle loop detector or vehicle probe active</li> </ul>	<ul style="list-style-type: none"> <li>a. Check all Open and Close inputs for a “stuck on” input</li> <li>b. Check Stop button is not “stuck on”</li> <li>c. Check Reset button</li> <li>d. Charges batteries by AC or solar power or replace batteries</li> <li>e. Check all Entrapment Protection Device inputs for a “stuck on” sensor</li> <li>f. Check all vehicle detector inputs for a “stuck on” detector</li> </ul>
<b>Operator does not respond to a wireless control or transmitter</b>	<ul style="list-style-type: none"> <li>a. Check XMITTER LED when wireless control is active</li> <li>b. Stop button is active</li> <li>c. Reset button is stuck</li> <li>d. Poor radio reception</li> </ul>	<ul style="list-style-type: none"> <li>a. Activate wireless control and check XMITTER LED is on. Re-learn wireless control/transmitter to control board. Replace wireless control as needed.</li> <li>b. Check Stop button is not “stuck on”</li> <li>c. Check Reset button</li> <li>d. Check if similar wired control operates correctly. Check if wireless controls works properly when within a few feet of operator. Check operator’s antenna and antenna wire. Check other wireless controls or devices.</li> </ul>
<b>Gate stops during travel and reverses immediately.</b>	<ul style="list-style-type: none"> <li>a. Control (Open, Close) becoming active</li> <li>b. Vehicle loop detector active</li> <li>c. Low battery voltage</li> <li>d. Entrapment protection was activated while moving.</li> </ul>	<ul style="list-style-type: none"> <li>a. Check all Open and Close inputs for an active input</li> <li>b. Check all vehicle detector inputs for an active detector</li> <li>c. Battery voltage must be 23.0 Vdc or higher. Charge batteries by AC or solar power or replace batteries</li> <li>d. Check gate path for obstructions and remove. If there are no obstructions in gate path, manually disconnect the gate, and ensure it moves easily limit to limit. Repair gate as needed.</li> </ul>

# TROUBLESHOOTING

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
<b>Gate opens, but will not close with transmitter or Timer-to-Close.</b>	<ul style="list-style-type: none"> <li>a. Open control active</li> <li>b. Vehicle loop detector active</li> <li>c. Fire Dept input active</li> <li>d. Timer-to-Close not set</li> <li>e. Close Entrapment Protection Device active</li> </ul>	<ul style="list-style-type: none"> <li>a. Check all Open inputs for an active input</li> <li>b. Check all vehicle detector inputs for an active detector</li> <li>c. Check AC power and AC Fail option setting</li> <li>d. Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 23.0 Vdc or higher. Charge batteries by AC or solar power or replace batteries.</li> <li>e. Check Fire Dept input</li> <li>f. Check Timer-to-Close (TTC) setting</li> <li>g. Check all Entrapment Protection Device inputs for an active sensor</li> </ul>
<b>Gate closes, but will not open.</b>	<ul style="list-style-type: none"> <li>a. Vehicle loop detector active</li> <li>b. Low battery with LOW BATT option set to CLOSE</li> </ul>	<ul style="list-style-type: none"> <li>a. Check all vehicle detector inputs for an active detector</li> <li>b. Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 23.0 Vdc or higher. Charge batteries by AC or solar power or replace batteries.</li> </ul>
<b>Exit loop activation does not cause gate to open.</b>	<ul style="list-style-type: none"> <li>a. Exit vehicle detector setup incorrectly</li> <li>b. Inoperable Exit loop detector</li> <li>c. Low battery with LOW BATT option set to CLOSE</li> </ul>	<ul style="list-style-type: none"> <li>a. Review Exit loop detector settings. Adjust settings as needed.</li> <li>b. Replace inoperable Exit loop detector.</li> <li>c. Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 23.0 Vdc or higher. Charge batteries by AC or solar power or replace batteries.</li> </ul>
<b>Interrupt loop does not cause gate to stop and reverse.</b>	<ul style="list-style-type: none"> <li>a. Vehicle detector setup incorrectly</li> <li>b. Inoperable vehicle loop detector</li> </ul>	<ul style="list-style-type: none"> <li>a. Review Interrupt loop detector settings. Adjust settings as needed.</li> <li>b. Replace inoperable Interrupt loop detector.</li> </ul>
<b>Shadow loop does not keep gate at open limit.</b>	<ul style="list-style-type: none"> <li>a. Vehicle detector setup incorrectly</li> <li>b. Inoperable vehicle loop detector</li> </ul>	<ul style="list-style-type: none"> <li>a. Review Shadow loop detector settings. Adjust settings as needed.</li> <li>b. Replace inoperable Shadow loop detector.</li> </ul>
<b>Obstruction in gate's path does not cause gate to stop and reverse.</b>	<ul style="list-style-type: none"> <li>a. Force adjustment needed</li> </ul>	<ul style="list-style-type: none"> <li>a. Refer to the Adjustment section to conduct the obstruction test and perform the proper force adjustment that is needed.</li> </ul>
<b>Photoelectric sensor does not stop or reverse gate.</b>	<ul style="list-style-type: none"> <li>a. Incorrect photoelectric sensor wiring</li> <li>b. Inoperable photoelectric sensor</li> </ul>	<ul style="list-style-type: none"> <li>a. Check photoelectric sensor wiring. Retest that obstructing photoelectric sensor causes moving gate to stop, and may reverse direction.</li> <li>b. Replace inoperable photoelectric sensor. Retest that obstructing photoelectric sensor causes moving gate to stop, and may reverse direction.</li> </ul>
<b>Edge Sensor does not stop or reverse gate.</b>	<ul style="list-style-type: none"> <li>a. Incorrect edge sensor wiring</li> <li>b. Inoperable edge sensor</li> </ul>	<ul style="list-style-type: none"> <li>a. Check edge sensor wiring. Retest that activating edge sensor causes moving gate to stop and reverse direction.</li> <li>b. Replace inoperable edge sensor. Retest that activating edge sensor causes moving gate to stop and reverse direction.</li> </ul>
<b>Alarm sounds for 5 minutes or alarm sounds with a command.</b>	<ul style="list-style-type: none"> <li>a. Double entrapment occurred (two obstructions within a single activation)</li> </ul>	<ul style="list-style-type: none"> <li>a. Check for cause of entrapment (obstruction) detection and correct. Press the reset button to shut off alarm and reset the operator.</li> </ul>
<b>Alarm beeps three times with a command.</b>	<ul style="list-style-type: none"> <li>a. Low battery</li> </ul>	<ul style="list-style-type: none"> <li>a. Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 23.0 Vdc or higher. Charge batteries by AC or solar power or replace batteries</li> </ul>
<b>On dual-gate system, incorrect gate opens first or closes first.</b>	<ul style="list-style-type: none"> <li>a. Incorrect Bipart switch setting</li> </ul>	<ul style="list-style-type: none"> <li>a. Change setting of both operator's Bipart switch settings. One operator should have Bipart switch ON (operator that opens second) and the other operator should have Bipart switch OFF (operator that opens first).</li> </ul>
<b>Alarm beeps when running.</b>	<ul style="list-style-type: none"> <li>a. Expansion board setting</li> <li>b. Constant pressure to open or close is given</li> </ul>	<ul style="list-style-type: none"> <li>a. Pre-warning is set to "ON"</li> <li>b. Constant pressure to open or closed is given</li> </ul>

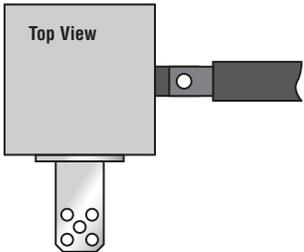
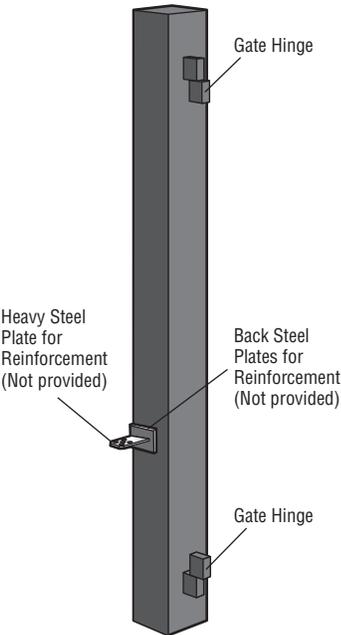
# TROUBLESHOOTING

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
<b>Expansion board function not controlling gate.</b>	<ul style="list-style-type: none"> <li>a. Inoperable main board to expansion board wiring</li> <li>b. Incorrect input wiring to expansion board</li> <li>c. Inoperable expansion board or inoperable main board</li> </ul>	<ul style="list-style-type: none"> <li>a. Check main board to expansion board wiring. If required, replace wire cable.</li> <li>b. Check wiring to all inputs on expansion board.</li> <li>c. Replace inoperable expansion board or inoperable main board</li> </ul>
<b>Maglock not working correctly.</b>	<ul style="list-style-type: none"> <li>a. Maglock wired incorrectly</li> </ul>	<ul style="list-style-type: none"> <li>a. Check that Maglock is wired to N.C. and COM terminals. Check that Maglock has power (do not power maglock from control board accessory power terminals). If shorting lock's NO and COM wires does not activate Maglock, then replace Maglock or Maglock wiring (refer to Wiring Diagrams).</li> </ul>
<b>Solenoid lock not working correctly.</b>	<ul style="list-style-type: none"> <li>a. Solenoid wired incorrectly</li> </ul>	<ul style="list-style-type: none"> <li>a. Check that Solenoid is wired to N.O. and COM terminals. Check that Solenoid has power (do not power solenoid from control board accessory power terminals). If shorting lock's NC and COM wires does not activate Solenoid, then replace Solenoid lock or Solenoid wiring (refer to Wiring Diagrams).</li> </ul>
<b>Switched (SW) Accessory power remaining on.</b>	<ul style="list-style-type: none"> <li>a. In limit setup mode</li> </ul>	<ul style="list-style-type: none"> <li>a. Learn the limits</li> </ul>
<b>Accessories connected to Switch (SW) Accessory power not working correctly, turning off, or resetting.</b>	<ul style="list-style-type: none"> <li>a. Normal behavior</li> </ul>	<ul style="list-style-type: none"> <li>a. Move accessory to accessory power "ON"</li> </ul>
<b>Accessories connected to Accessory power not working correctly, turning off, or resetting.</b>	<ul style="list-style-type: none"> <li>a. Accessory power protector active</li> <li>b. Inoperable control board</li> </ul>	<ul style="list-style-type: none"> <li>a. Disconnect all accessory powered devices and measure accessory power voltage (should be 23 – 30 Vdc). If voltage is correct, connect accessories one at a time, measuring accessory voltage after every new connection.</li> <li>b. Replace inoperable control board</li> </ul>
<b>Quick Close not working correctly.</b>	<ul style="list-style-type: none"> <li>a. Quick Close setting incorrect</li> <li>b. Interrupt loop detector</li> <li>c. Inoperable Expansion board</li> </ul>	<ul style="list-style-type: none"> <li>a. Check that Quick Close setting is ON</li> <li>b. Check operation of Interrupt Loop detector</li> <li>c. Replace inoperable Expansion board</li> </ul>
<b>Anti-Tailgating not working correctly.</b>	<ul style="list-style-type: none"> <li>a. Anti-Tail setting incorrect</li> <li>b. Interrupt loop detector</li> <li>c. Inoperable Expansion board</li> </ul>	<ul style="list-style-type: none"> <li>a. Check that Anti-Tail setting is ON</li> <li>b. Check operation of Interrupt Loop detector</li> <li>c. Replace inoperable Expansion board</li> </ul>
<b>AUX Relay not working correctly.</b>	<ul style="list-style-type: none"> <li>a. AUX Relay setting incorrect</li> <li>b. AUX Relay wiring incorrect</li> <li>c. Inoperable Expansion board</li> </ul>	<ul style="list-style-type: none"> <li>a. Check AUX Relay switches settings</li> <li>b. Check that wiring is connected to either N.O. and COM or to N.C. and COM.</li> <li>c. Set AUX Relay to another setting and test. Replace inoperable expansion board.</li> </ul>
<b>Solar operator not getting enough cycles per day.</b>	<ul style="list-style-type: none"> <li>a. Insufficient panel wattage</li> <li>b. Excessive accessory power draw</li> <li>c. Old batteries</li> <li>d. Solar panels are not getting enough sunlight</li> </ul>	<ul style="list-style-type: none"> <li>a. Add more solar panels</li> <li>b. Reduce the accessory power draw by using LiftMaster low power accessories</li> <li>c. Replace batteries</li> <li>d. Relocate the solar panels away from obstructions (trees, buildings, etc.)</li> </ul>
<b>Solar operator, insufficient standby time.</b>	<ul style="list-style-type: none"> <li>a. Insufficient panel wattage</li> <li>b. Excessive accessory power draw</li> <li>c. Battery capacity too low</li> </ul>	<ul style="list-style-type: none"> <li>a. Add more solar panels</li> <li>b. Reduce the accessory power draw by using LiftMaster low power accessories</li> <li>c. Use batteries with higher amp hour (AH) rating</li> </ul>

Installation Types

PULL-TO-OPEN

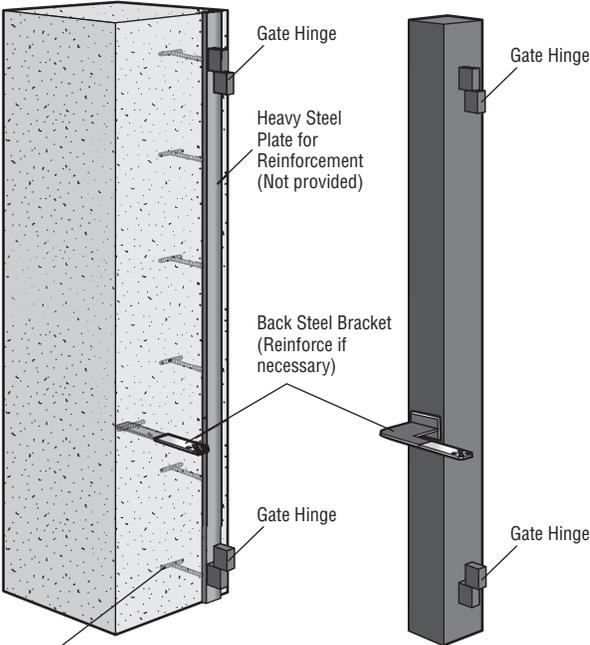
Post Install



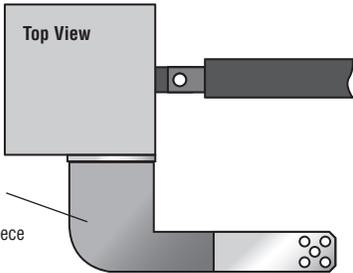
PUSH-TO-OPEN

Column Install

Post Install



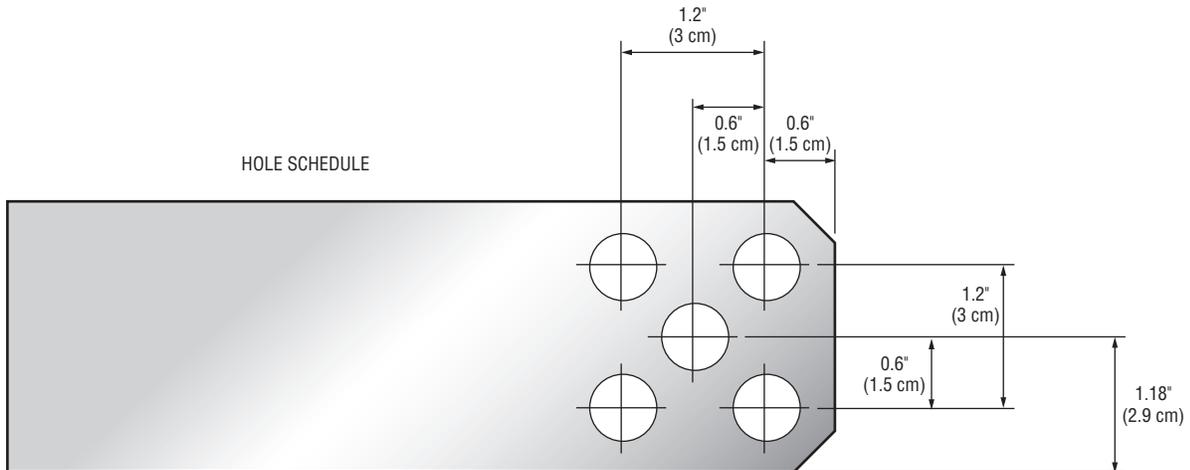
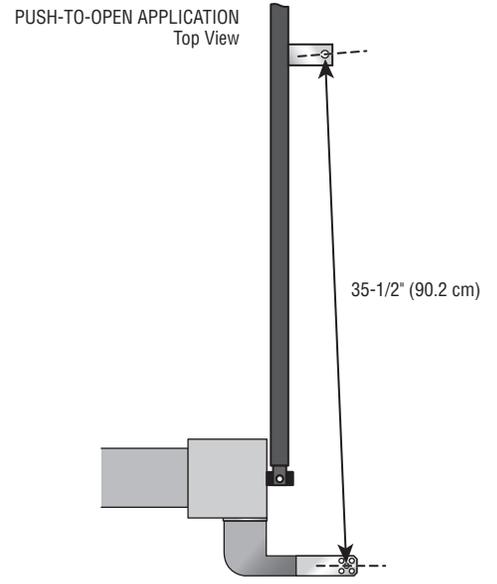
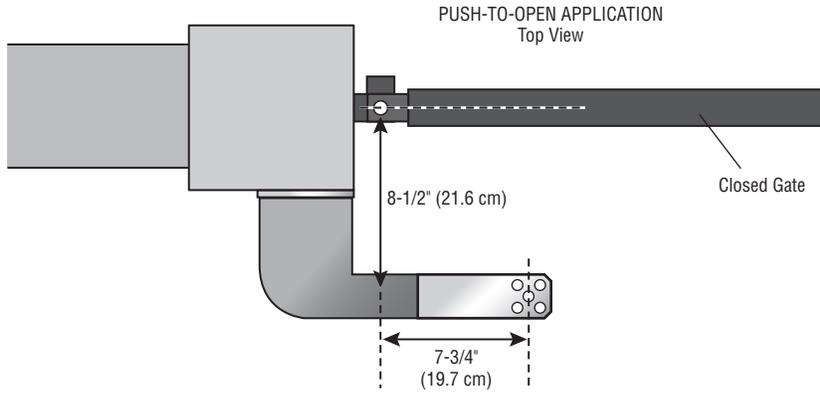
**NOTE:** Weld Rebar Behind Gate Hinges for Maximum Strength.



# APPENDIX

## Step 1 Position the Brackets

If your application is Push-to-Open, refer to the illustrations for the correct dimensions for step 1.



## Step 8 Solar Panels

SOLAR PANELS ARE NOT PROVIDED. SEE ACCESSORIES.

### Solar Application Requirements

#### 33AH Battery Requirements:

- Large Metal Control Box for Solar Applications (Model XLSOLARCONTUL)
- A minimum of two 10W solar panels in series (Model SP10W12V)
- A maximum of six 10W solar panels (Model SP10W12V). Configuration of three sets of two 10W paralleled panels put in series.
- Two 33AH Batteries (Model A12330SGLPK)
- Solar Battery Harness (Model K94-37236)
- Battery Tray (Model K10-36183)

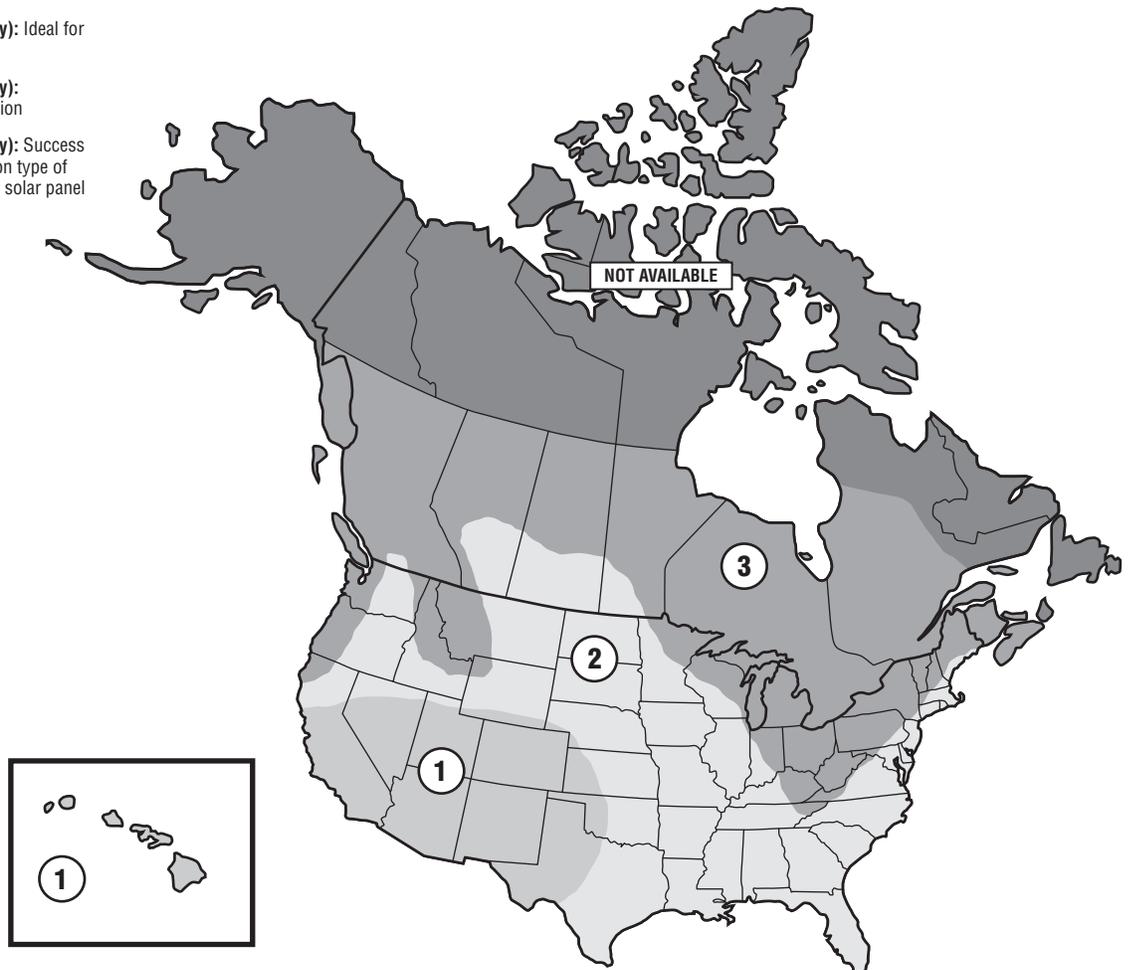
#### 7AH Battery Requirements:

- Standard Control Box for Solar Applications (Model LA500CONTUL)
- A minimum of two 10W solar panels in series (Model SP10W12V)
- A maximum of six 10W solar panels (Model SP10W12V). Configuration of three sets of two 10W paralleled panels put in series.
- Two 7AH batteries (29-NP712)
- Solar Battery Harness (Model K94-37236)

### Solar Zones

Solar panel recommendations are based upon the average solar radiation and the temperature effects on batteries in the given zones as shown on the map below. Local geography and weather conditions may require additional solar panels. Solar powered gate operator installations are not supported in northern climates due to cold weather and a reduced number of hours of sunlight during the winter months. The cycles/day ratings are approximations. Ratings vary based on gate construction, installation, and temperature. Solar panels cannot be installed in areas that experience long periods of heavy fog, lake effect snow, or rain.

- 1** ZONE 1 (6 Hours of Sunlight/Day): Ideal for solar application
- 2** ZONE 2 (4 Hours of Sunlight/Day): Recommended for solar application
- 3** ZONE 3 (2 Hours of Sunlight/Day): Success of solar application will depend on type of gate operator and location of the solar panel
- NOT AVAILABLE



# APPENDIX

## Solar usage guide

Typical System Standby Battery Current Consumption (mA)	
System voltage	24V
Main board with no radios programmed	2.7 mA
One or more LiftMaster® remote controls programmed	+1 mA
myQ® device or wireless dual gate programmed	+2.4 mA
Expansion board	+11.1 mA
Per loop detector LOOPDETLM (up to 3 loop detectors can be plugged in to the expansion board)	+3.8 mA
Add up current draw by feature and accessory to determine total current draw	

**NOTE:** The use of photoelectric sensor heaters (models LMRRUL and LMTBUL) is NOT recommended in solar applications.

SOLAR GATE CYCLES PER DAY (SINGLE GATE)							
	BATTERY CURRENT DRAW (mA)	ZONE 1		ZONE 2		ZONE 3	
		7AH batteries	33AH batteries	7AH batteries	33AH batteries	7AH batteries	33AH batteries
<b>10W SOLAR PANEL</b> (Must use 24V solar panel)	5	52	56	30	33	11	12
	15	43	47	23	25		
	20	39	43	19	21		
	40	24	27				
	60	10	13				
<b>20W SOLAR PANEL</b> (Two 10W 12V panels in series)	5	113	132	67	79	27	32
	15	103	122	59	70	20	24
	20	98	117	54	65	16	21
	50	71	88	30	40		
	100	29	45				
<b>40W SOLAR PANEL</b> (Two 20W 12V panels in series)	5	212	299	128	181	53	75
	15	201	288	118	170	44	66
	20	196	282	113	165	40	62
	100	114	194	41	86		
	200	27	93				
<b>60W SOLAR PANEL</b> (Must use 24V solar panel)	5	263	300	159	286	66	120
	15	252	300	149	275	57	111
	20	246	300	143	269	53	106
	100	160	300	67	181		35
	250	24	187		39		
SOLAR GATE CYCLES PER DAY (DUAL GATE)							
	BATTERY CURRENT DRAW (mA)	ZONE 1		ZONE 2		ZONE 3	
		7AH batteries	33AH batteries	7AH batteries	33AH batteries	7AH batteries	33AH batteries
<b>10W SOLAR PANEL</b> (Must use 24V solar panel)	5	22	24	13	14		
	15	19	20		11		
	20	17	19				
	40	10	12				
	60						
<b>20W SOLAR PANEL</b> (Two 10W 12V panels in series)	5	48	57	29	34	12	14
	15	44	52	25	30		10
	20	42	50	23	28		
	50	30	38	13	17		
	100	13	19				
<b>40W SOLAR PANEL</b> (Two 20W 12V panels in series)	5	91	129	55	78	23	32
	15	86	124	51	73	19	29
	20	84	121	49	71	40	27
	100	49	83	18	37		
	200	11	40				
<b>60W SOLAR PANEL</b> (Must use 24V solar panel)	5	113	203	68	123	28	52
	15	108	197	64	118	25	48
	20	106	197	62	115	23	45
	100	69	153	29	78		15
	250	10	80		17		

All numbers are estimates. Actual results may vary.

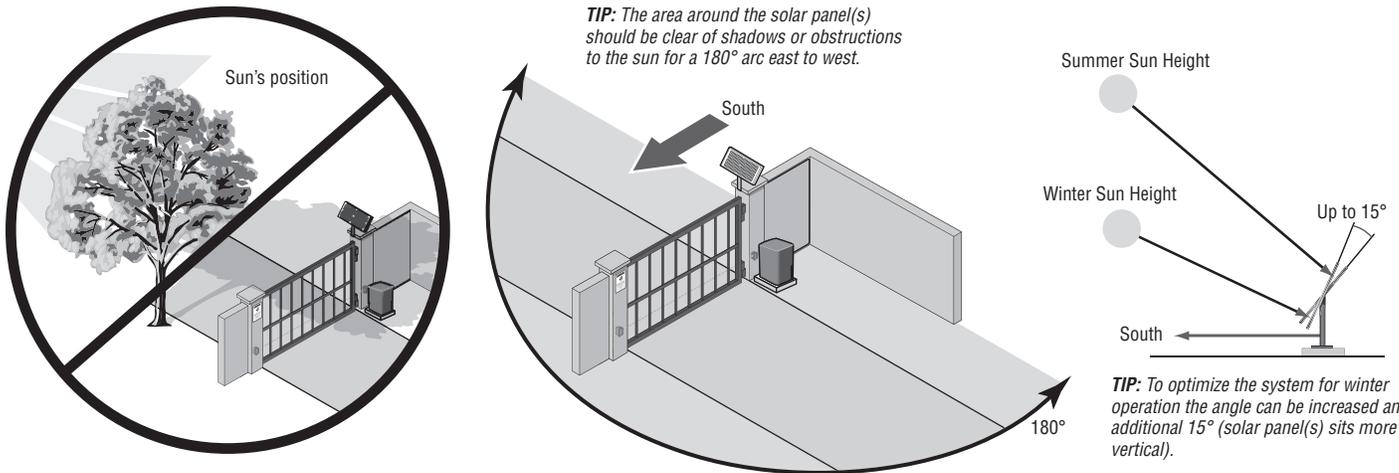
# APPENDIX

## Position

The location of the panel(s) is critical to the success of the installation. In general, the panel(s) should be mounted using the provided angle bracket facing **due south**. The solar panel(s) should be mounted in an area clear of all obstructions and shade from buildings and trees. If the panel(s) is not casting a shadow, the battery is not being charged.

**NOTE:** Tall trees or buildings that do not shade the solar panel(s) in the summer could shade the solar panel(s) during the winter months when the sun sits lower in the sky.

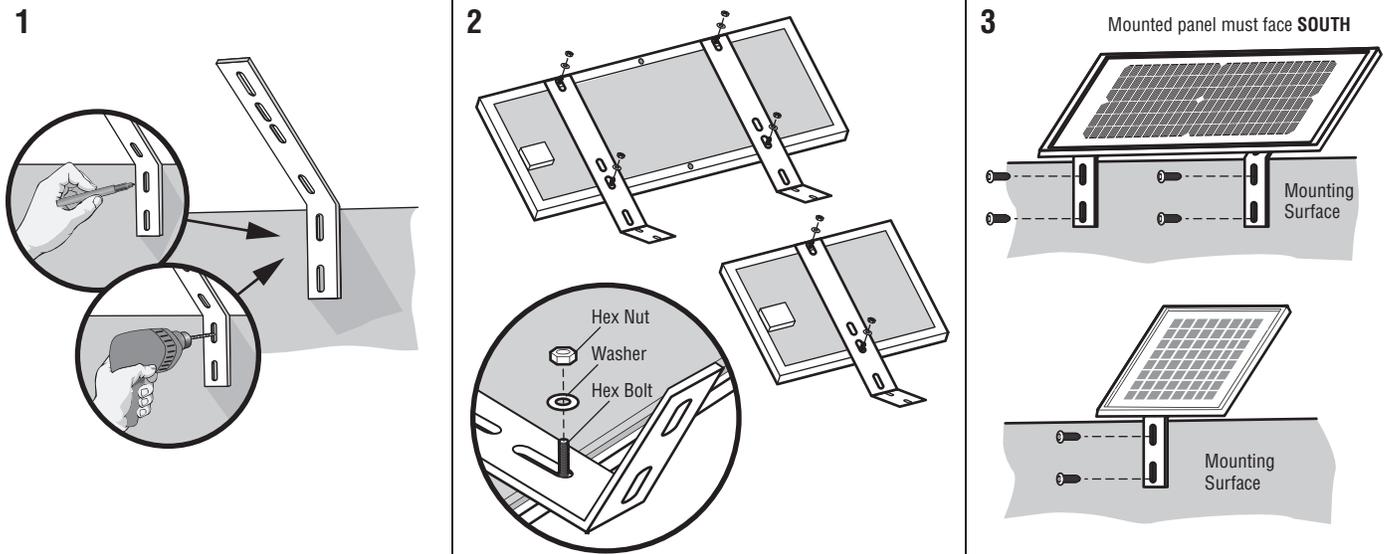
**NOTE:** If you are using LiftMaster 12V panels, you must use two 12V panels, as this is a 24V system.



## Installation

Solar panel(s) **MUST** be installed facing south. Use a compass to determine direction. Below are general instructions for installing the solar panel(s). Your installation may vary slightly depending on the solar panel purchased.

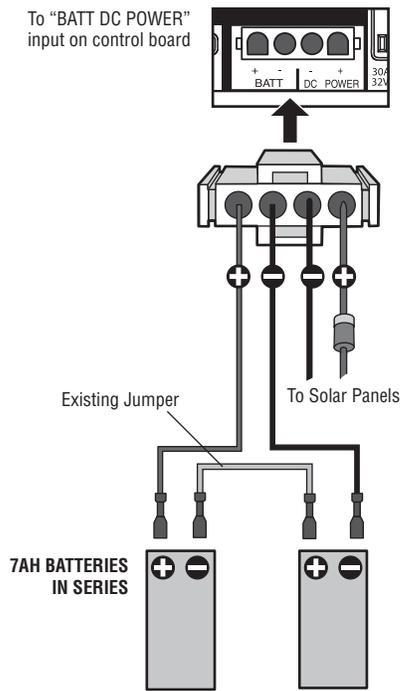
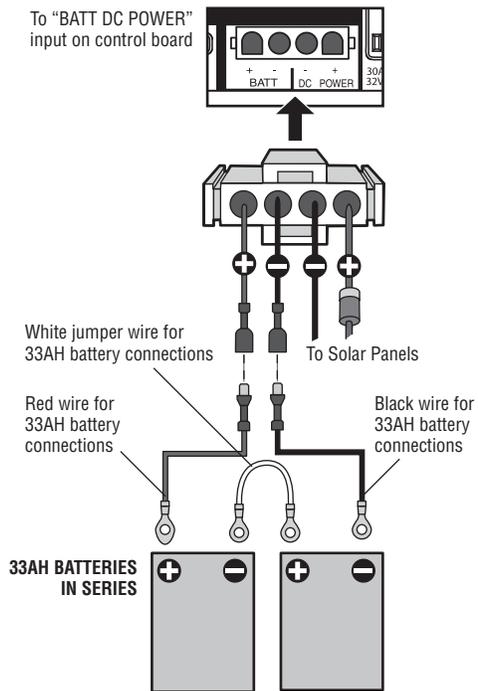
1. Position the mounting bracket on the mounting surface. Mark and drill holes.
2. Secure the solar panel to the mounting bracket using the hex bolts, hex nuts and washers provided.
3. Secure the solar panel to the mounting surface using lag screws provided.



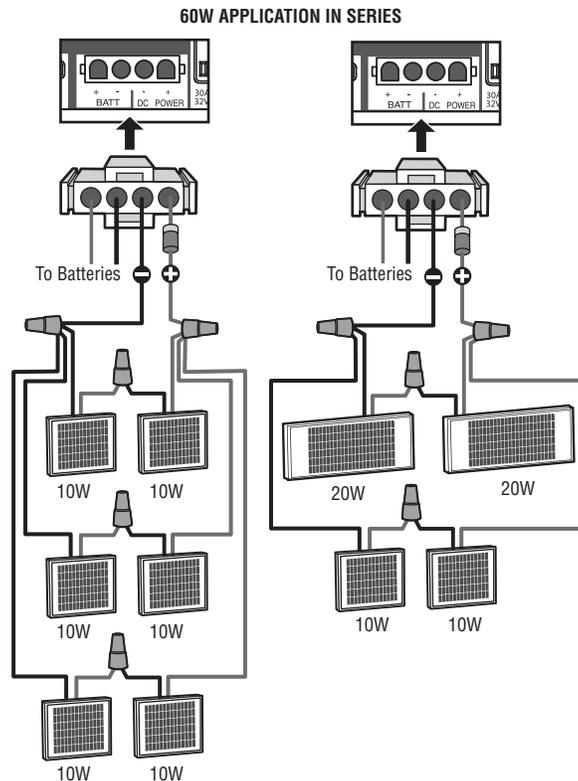
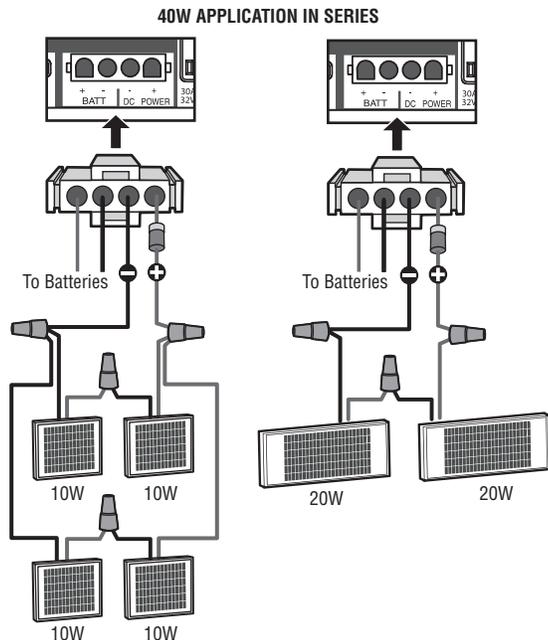
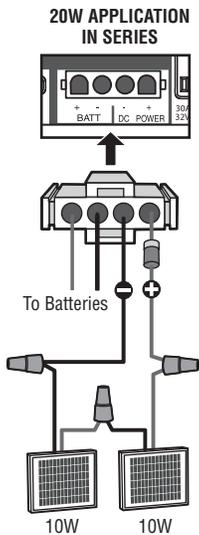
# APPENDIX

## Wire the Batteries

Solar panel applications require the Solar Harness Kit model K94-37236 (see *Accessories*).



## Wire the solar panels



## Limit Setup with a Remote Control

To set the limits using a remote control, first you will need a 3-button remote control that has been programmed for OPEN, CLOSE, and STOP. Refer to the *Programming* section.

### Initial Limits and Force Adjustment

**For dual gate applications the limits will have to be set for each operator. The gate MUST be attached to the operator before setting the limits and force.**

Ensure the gate is closed.

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the OPEN or CLOSE button on the remote control until the gate reaches the desired open position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired open position, press and release the STOP button on the remote control.
4. Press and release the OPEN button on the remote control again to set the open limit.
5. Press and hold the CLOSE or OPEN button on the remote control until the gate reaches the desired close position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
6. Once the gate is in the desired close position, press and release the STOP button on the remote control.
7. Press and release the CLOSE button on the remote control again to set the close limit.
8. Cycle the gate open and close. This automatically sets the force.

When limits are set properly the operator will automatically exit limit setting mode.

Refer to the *Adjustment* section and follow the instructions for *Fine Tune the Force* and *Obstruction Test*. Perform the "Obstruction Test" after every limit and force setting adjustment.

### Adjust the limits

If the limits have already been set the operator will exit the limit setting mode after resetting each limit.

#### Set the Close Limit Only

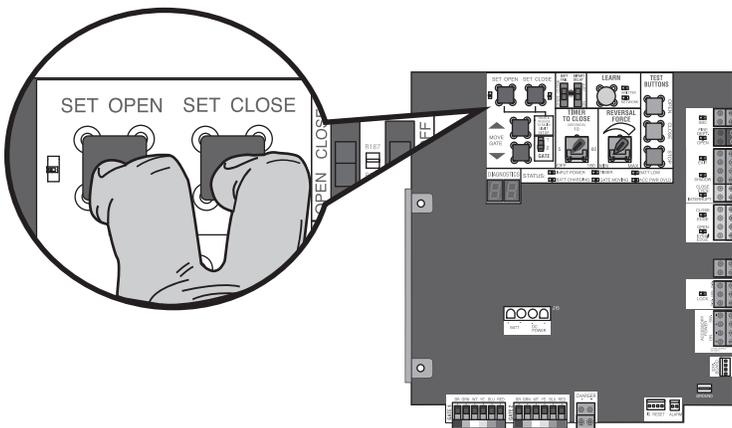
1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the CLOSE button on the remote control until the gate reaches the desired close position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired close position, press and release the STOP button on the remote control.
4. Press and release the CLOSE button on the remote control again to set the close limit.

When the close limit is set properly the operator will automatically exit limit setting mode.

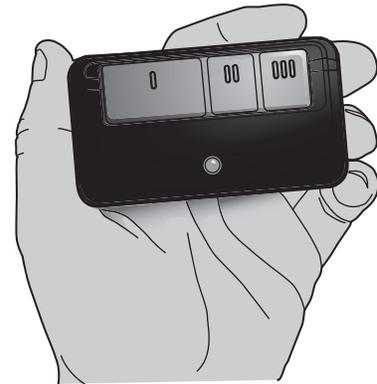
#### Set the Open Limit Only

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the OPEN button on the remote control until the gate reaches the desired open position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired open position, press and release the STOP button on the remote control.
4. Press and release the OPEN button on the remote control again to set the open limit.

When the open limit is set properly the operator will automatically exit limit setting mode.



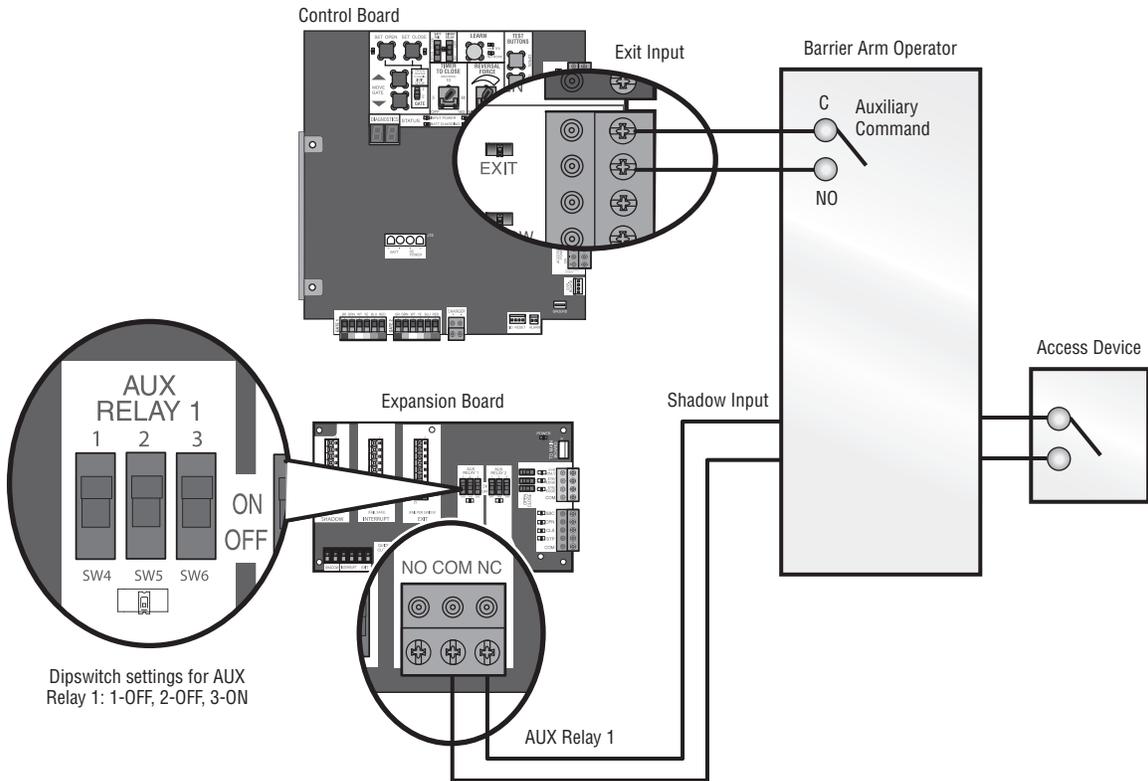
3-Button Remote Control programmed for OPEN, CLOSE, and STOP



# APPENDIX

## SAMS Wiring with the Relays Not Energized

The Sequenced Access Management System (SAMS) are programmable relays used to determine the order in which more than one control device operates across an opening. For example, where a swing gate and a barrier gate are both used, the swing gate may be set to open all the way before the barrier gate activates. An example of SAMS wiring is shown below.



# TROUBLESHOOTING

## Diagnostic Codes Table

Some codes are saved in the code history and some are not. If a code is not saved it will briefly appear on the display as it occurs, then disappear.

<span style="display: inline-block; width: 20px; height: 15px; background-color: #cccccc; border: 1px solid black;"></span> LiftMaster System	<span style="display: inline-block; width: 20px; height: 15px; background-color: #999999; border: 1px solid black;"></span> Installed System	<span style="display: inline-block; width: 20px; height: 15px; background-color: #666666; border: 1px solid black;"></span> Informational	<span style="display: inline-block; width: 20px; height: 15px; background-color: #333333; border: 1px solid black;"></span> External Entrapment Protection	<span style="display: inline-block; width: 20px; height: 15px; background-color: #000000; border: 1px solid black;"></span> Inherent Entrapment Protection
---	--	---	--	--

Code	Meaning	Solution	Saved
31	Main control board has experienced an internal failure.	Disconnect all power, wait 15 seconds, then reconnect power (reboot). If issue continues, replace main control board.	NO
32	Linear Drive Disengaged (Arm 1)	Disengage then re-engage arm. Check wiring and connections.	YES
33	Linear Drive Disengaged (Arm 2)		
35	Max-Run-Time Exceeded Error	Check for an obstruction, then reprogram the limits.	YES
36	Product ID Error	Was the control board just replaced? If so, erase limits, enter limit setup mode and set limits. If not, disconnect all power, wait 15 seconds, then reconnect power before changing product ID harness.	YES
37	Product ID Failure	Unplug product ID harness then plug back in. Disconnect all power, wait 15 seconds, then reconnect power before replacing product ID harness.	YES
38	Hard Stop Limit (Arm 1)	Limit may be set too tightly against a non-resilient hard stop (re-adjust limit). Operator may be at end of travel (re-adjust mounting).	NO
39	Hard Stop Limit (Arm 2)		
40	Battery overvoltage	Too much voltage on the battery. Check harness. Make sure there is NOT a 24V battery on a 12V system.	YES
41	Battery overcurrent	Possible short of the battery charge harness. Check harness. Make sure you do NOT have a 12V battery on a 24V system.	YES
42	No battery at boot up	Check battery connections and installation. Replace batteries if depleted to less than 20V on a 24V system or less than 10V on a 12V system. Make sure there is NOT a single 12V battery on a 24V system.	YES
43	Exit Loop Error	Failure or missing loop (SHORT or OPEN - LiftMaster Plug-in Loop Detector only) Check loop wiring throughout connection. May be a short in the loop, or an open connection in the loop.	YES
44	Shadow Loop Error		
45	Interrupt Loop Error		
46	Wireless edge battery low	Replace batteries in wireless edge.	YES
51	Pass-point not detected (Arm 1)	Check yellow pass-point wiring. If limits are not accurate, reprogram.	NO
52	Pass-point not detected (Arm 2)		
53	Brownout occurred	AC/DC board supply dipped below allowable level. Review power supply and wiring. If rebooting, ensure enough time for discharge of power to force a fresh boot.	YES
54	Wireless Second Operator Communication Error	Check the second operator for power. If OFF, restore power and try to run the system. If powered, deactivate the wireless feature and then re-learn the second operator.	YES
60	Minimum number of monitored entrapment protection devices not installed.	Review monitored entrapment protection device connections. This swing gate operator will operate only after installation of a minimum of one external safety device in either the open or close direction.	NO
61	CLOSE EYE/INTERRUPT held more than 3 minutes	Check wired input on main control board; check for alignment or obstruction.	YES
62	CLOSE EDGE held more than 3 minutes		
63	OPEN EYE/EDGE held more than 3 minutes		
64	CLOSE EYE/INTERRUPT held more than 3 minutes	Check wired input on expansion board; check for alignment or obstruction.	YES
65	CLOSE EYE/EDGE held more than 3 minutes		
66	OPEN EYE/EDGE held more than 3 minutes		
67	Wireless edge triggered more than 3 minutes	Check wired input for wiring issue or obstruction.	YES
68	Wireless edge loss of monitoring	Check wireless edge inputs.	YES

# TROUBLESHOOTING

Code	Meaning	Solution	Saved
69	Wireless edge triggered	IF an obstruction occurred, no action required. If an obstruction did NOT occur, check inputs and wiring.	NO
70	CLOSE EYE/INTERRUPT triggered, causing reversal, preventing close, or resetting TTC	IF an obstruction occurred, no action required. If an obstruction did NOT occur, check alignment, inputs, and wiring on main control board	NO
71	CLOSE EDGE triggered, causing reversal, NO preventing close, or canceling TTC		
72	OPEN EYE/EDGE triggered, causing reversal or preventing opening		
73	CLOSE EYE/INTERRUPT triggered, causing reversal, preventing close, or resetting TTC	IF an obstruction occurred, no action required. If an obstruction did NOT occur, check alignment, inputs, and wiring on expansion board.	NO
74	CLOSE EYE/EDGE triggered, causing reversal and preventing close or canceling TTC		
75	OPEN EYE/EDGE triggered, causing reversal or preventing opening		
80	Close input (EYE/EDGE) communication fault from other operator	Check inputs and communication method between operators, either wired bus or radio. Ensure operator is powered. May have to erase the wireless communication and reprogram the two operators.	YES
81	Open input (EYE/EDGE) communication fault from other operator		
82	Close input (EYE/EDGE) communication fault (expansion board)	Check the connections between the main board and the expansion board.	YES
83	Open input (EYE/EDGE) communication fault (expansion board)		
84	Non-monitored device detected on the wireless safety system	Non-monitored contact closure devices are not supported. Make sure connected devices are monitored. Check edges for proper orientation and resistive end cap connection.	YES
91	Force Reversal (Operator 1)	Check for obstruction. If no obstruction, check that the mechanical assembly is engaged and free to move. See section on Limit and Force Adjustment, and Obstruction Test.	YES
92	Force Reversal (Operator 2)		
93	RPM / STALL Reversal (Operator 1)	Check for obstruction. If no obstruction, check the operator wiring and that the mechanical assembly is engaged and free to move. Replace APE assembly.	YES
94	RPM / STALL Reversal (Operator 2)		
99	Normal Operation	No action required	YES

# REPAIR PARTS

## STANDARD CONTROL BOX

ITEM	PART NUMBER	DESCRIPTION
1	K74-39307-1	Standard Plastic Control Box Only
2	K76-36296-1	Outlet
3	K75-36635	Control Board Bracket
4	K1D8388-1CC	Control Board
5	K1D8387-1CC	Expansion Board
6	K94-36411	Piezo Alarm
7	K94-36408-1	Reset Switch with Product ID
8	K74-36596	Batteries (2) with jumper
9	LA500HDTKITSTD	Toroidal Transformer
10	29-NP712	Single Battery

### NOT SHOWN

K77-36541	Antenna
LA500CONTUL	Standard Plastic Control Box (with control board)
K94-36274-2	J15 Harness
K94-34778	Wire harness between main control board and expansion board
XLSOLARCONTUL	Solar box for LA412U, LA400, LA500U

## LARGE METAL CONTROL BOX

### NOT SHOWN

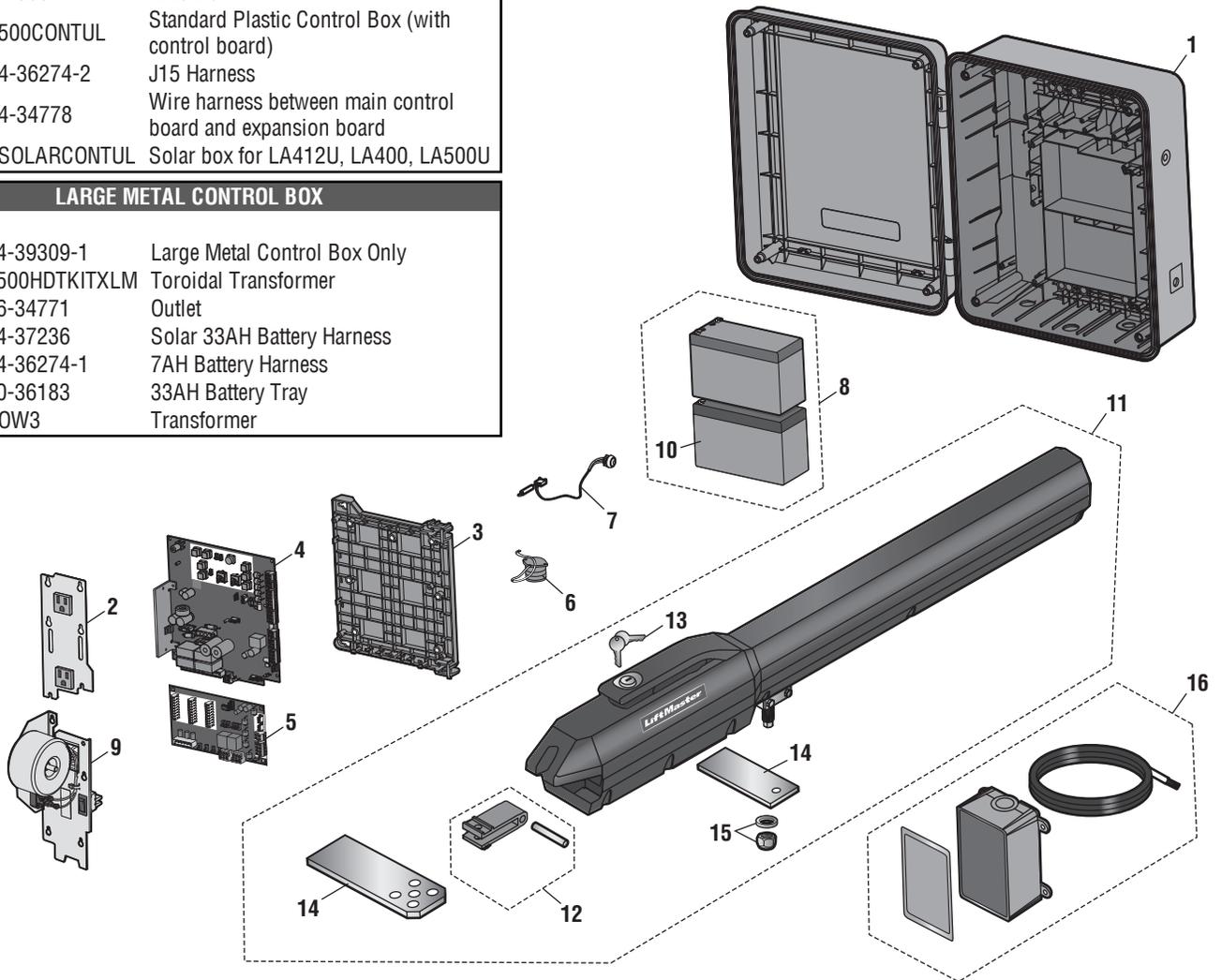
K74-39309-1	Large Metal Control Box Only
LA500HDTKITXLM	Toroidal Transformer
K76-34771	Outlet
K94-37236	Solar 33AH Battery Harness
K94-36274-1	7AH Battery Harness
K10-36183	33AH Battery Tray
APOW3	Transformer

## GATE OPERATOR ARM

ITEM	PART NUMBER	DESCRIPTION
11	LA500DC	Primary Arm
12	KSWG-0623	Rear Connector with Pin
13	41ASWG-0119	Release Keys
14	Q230	Steel Bracket Mounting Plates
15	Q232	Bottom Washer and Nut
16	K94-36591	Junction Box with Cable

### NOT SHOWN

K77-36389	Hardware Bag
-----------	--------------



**NOTE:** As of August 2020, the LA500 arm will no longer have a light lens. The new design will replace the legacy design. No legacy service kit is available.

# WIRING DIAGRAM

## Standard Control Box

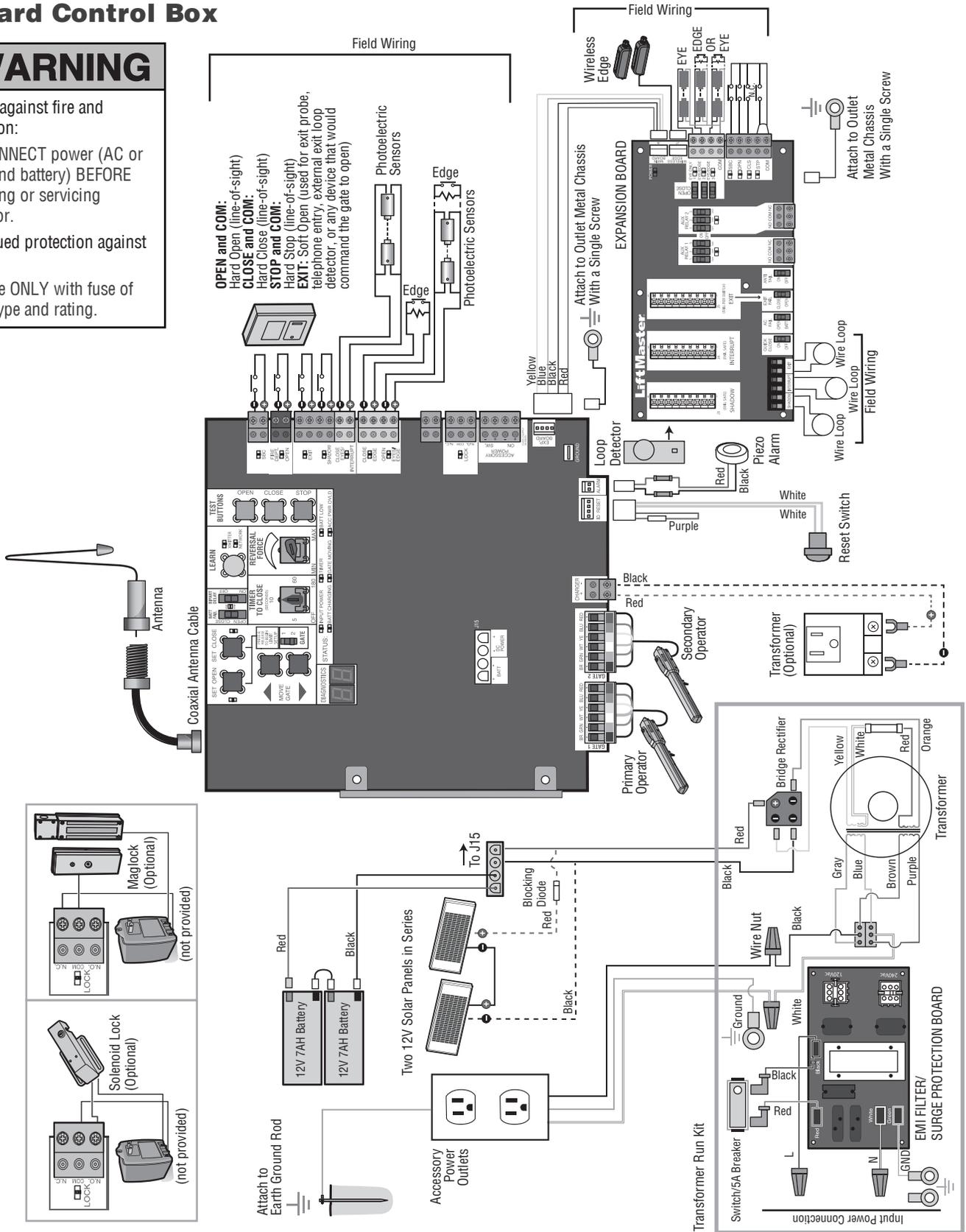
### ⚠ WARNING

To protect against fire and electrocution:

- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

For continued protection against fire:

- Replace ONLY with fuse of same type and rating.



# WIRING DIAGRAM

## Large Metal Control Box

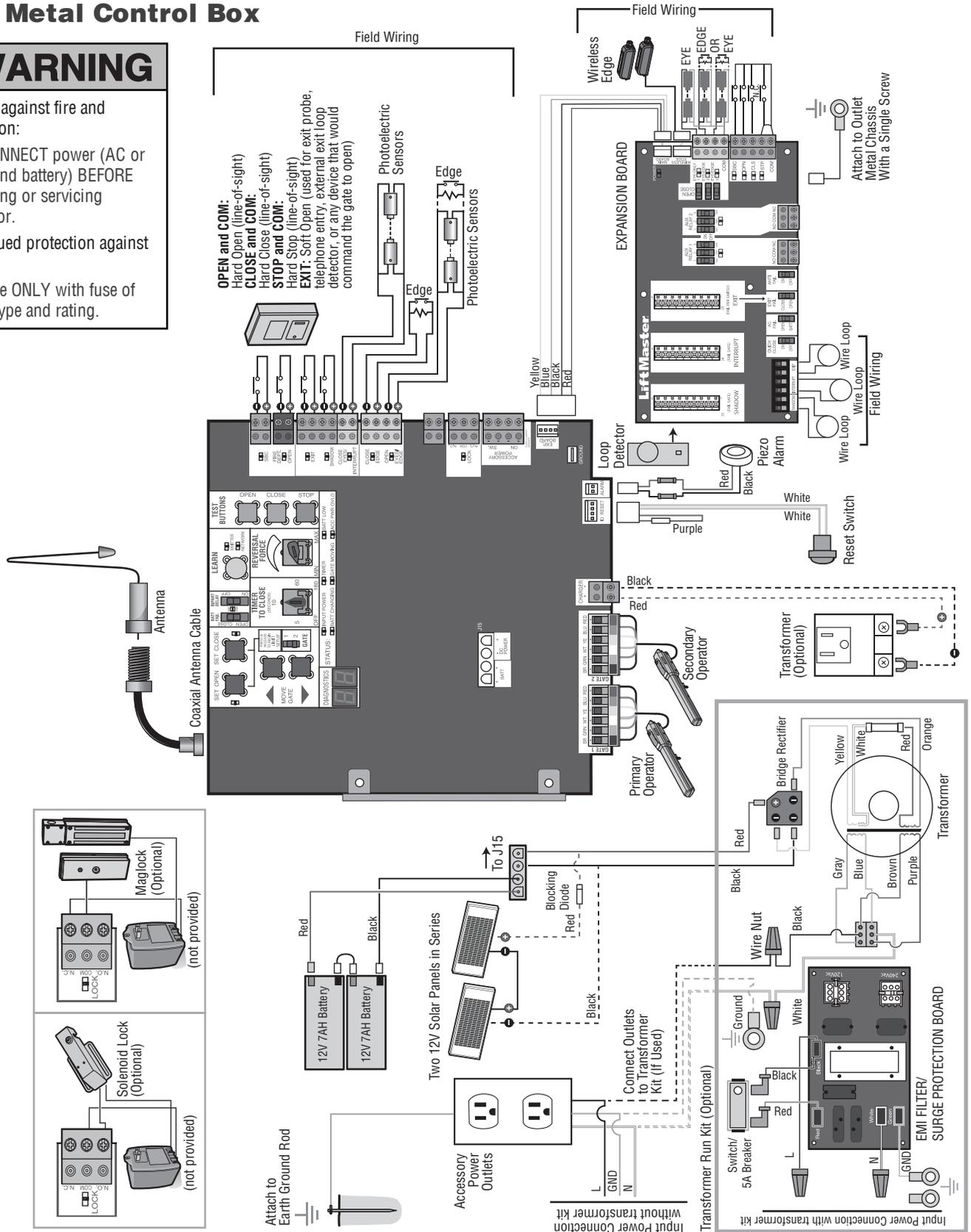
### ⚠ WARNING

To protect against fire and electrocution:

- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

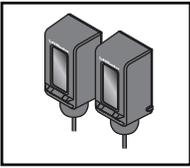
For continued protection against fire:

- Replace ONLY with fuse of same type and rating.

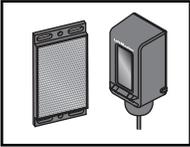


# ACCESSORIES

## Entrapment Protection



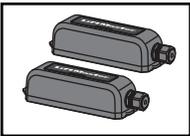
**LiftMaster monitored through beam photoelectric sensor**  
Model LMTBUL



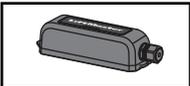
**LiftMaster monitored retro-reflective photoelectric sensor**  
Model LMRRLUL



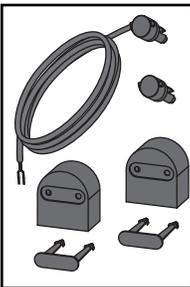
**LiftMaster Monitored Commercial Protector System®**  
Models CPS-UN4 and CPSUN4G



**LiftMaster monitored wireless edge kit (transmitter and receiver)**  
Model LMWEKITU



**LiftMaster monitored wireless edge transmitter**  
Model LMWETXU



**Large profile monitored edge (82 ft. roll)**  
Model L50  
**Large profile ends kit (10 pair)**  
Model L50E  
**Small profile monitored edge (82 ft. roll)**  
Model S50  
**Small profile ends kit (10 pair)**  
Model S50E

### Plastic channel

8 ft. (2.4 m) for both small and large profile edges (pack of 10).  
Model L50CHP

### Aluminum channel

10 ft. (3.1 m) for both small and large edge profiles (pack of 8).  
Model L50CHAL

### LiftMaster large profile monitored edges (4ft., 5ft., 6ft.)

Model L504AL, L505AL, L506AL

### Edge cutting tool

Model ETOOL

## Remote controls

*LiftMaster offers a variety of LiftMaster remote controls to satisfy your application needs. Single-button to 4-button, visor or key chain. The following remote controls are compatible with operators manufactured by LiftMaster after 1993. Contact your authorized LiftMaster dealer for additional details and options.*



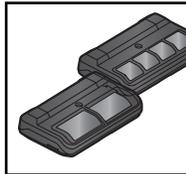
### 3-button remote control

The 3-button remote control can be programmed to control the operator. Includes visor clip.  
Model 893MAX



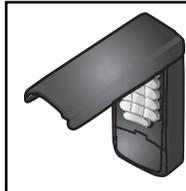
### 3-button mini-remote control

The 3-button remote control can be programmed to control the operator. Includes key ring and fastening strip.  
Model 890MAX



### Security+ 2.0® learning remote controls

One button can control a gate operator and the other(s) can control garage door(s). It can also be programmed to Security+® or Security+ 2.0® code format.  
Models 892LT and 894LT



### Keyless entry

Enables homeowner to operate gate operator from outside by entering a 4-digit code on a specially designed keypad.  
Model 877MAX

# ACCESSORIES

## Miscellaneous



### Remote antenna extension kit

The remote antenna extension kit allows the antenna to be remotely installed.

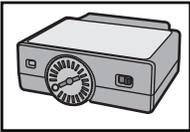
Model 86LM



### Commercial access control receiver

Access control receiver for up to 1,000 devices (any combination of remote controls and wireless keyless entries).

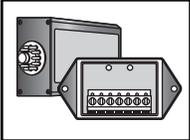
Model STAR1000



### Plug-in loop detector

Low power. Conveniently plugs into existing control board. Not to be used as entrapment protection.

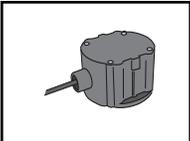
Model LOOPDETLM



### Loop Detector

Low power loop detectors mounted and wired separately inside control box. LiftMaster low power accessory. Not to be used as entrapment protection.

Model LD7LP



### Vehicle sensing probe

The vehicle sensing probe is buried in the ground and can detect a car as it approaches and will then open the gate.

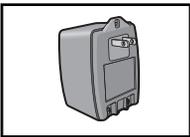
Model CP4



### Magnetic gate lock

Outdoor magnetic lock, transformer, junction box, mounting plate and hardware. Not for use with Solar Applications. Must be powered separately.

Model MG1300



### Transformer

Model APOW3



### Wireless commercial keypad

Durable wireless keypad with blue LED backlight metal keypad, zinc-alloy metal front cover and 5 year 9V lithium battery. Security+ 2.0<sup>®</sup> compatible.

Model KPW250



### myQ<sup>®</sup> Business™ connected access protocol - high capacity

Models CAPXL and CAPXLV



### Warning sign

Model 40-39235



### Long range RFID reader

Model LMSC1000



### LiftMaster<sup>®</sup> Internet Gateway

Internet enabled accessory which connects your gate operator to your WiFi network and allows you to monitor and control gate operators and lighting accessories enabled by myQ<sup>®</sup> technology.

Model 828LM

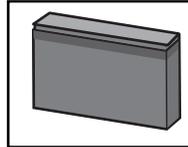
### PUSH-TO-OPEN BRACKET

Used to allow the gate operator to push the gate open.

Model 50-19503

### Batteries

Gate access system batteries replace or upgrade the gate operator batteries. Two identical 12 Vdc batteries are required for each gate operator. Do not mix 7AH and 33AH batteries within a gate operator.



### 7AH batteries

Standard 7 AMP-Hour Battery, 12 Vdc, to replace original batteries provided with operator. Reuse existing harnesses.

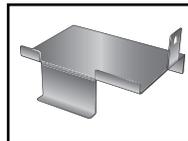
Model 29-NP712



### 33AH batteries

Upgrade 33 AMP-Hour Battery, 12 Vdc. Ideal for solar applications and extended battery backup. For use with Large Metal Control Box and XLSOLARCONTUL boxes ONLY.

Model A12330SGLPK



### Battery tray

Required for 33AH applications.

Model K10-36183



### Universal solar wire harness kit

For 7AH and 33AH applications.

Model K94-37236

# WARRANTY

## LiftMaster 2 Year Limited Warranty

LiftMaster ("Seller") warrants to the first purchaser of this product, for the structure in which this product is originally installed, that it is free from defect in materials and/or workmanship for a period of 2 Year from the date of purchase [and that the LA500UL is free from defect in materials and/or workmanship for a period of 2 Year from the date of purchase]. The proper operation of this product is dependent on your compliance with the instructions regarding installation, operation, maintenance and testing. Failure to comply strictly with those instructions will void this limited warranty in its entirety.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, call **1-800-528-2806**, toll free, before dismantling this product. Then send this product, pre-paid and insured, to our service center for warranty repair. You will be advised of shipping instructions when you call. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller's sole option) at no cost to you and returned pre-paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller's sole option.

**ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE 2 YEAR LIMITED WARRANTY PERIOD SET FORTH ABOVE [EXCEPT THE IMPLIED WARRANTIES WITH RESPECT TO THE LA500UL, WHICH ARE LIMITED IN DURATION TO THE 2 YEAR LIMITED WARRANTY PERIOD FOR THE LA500UL, AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE CAUSED BY IMPROPER INSTALLATION, OPERATION OR CARE (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT), LABOR CHARGES FOR REINSTALLING A REPAIRED OR REPLACED UNIT, OR REPLACEMENT OF BATTERIES.**

**THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS WITH, OR RELATING TO, THE GATE OR GATE HARDWARE, INCLUDING BUT NOT LIMITED TO THE GATE SPRINGS, GATE ROLLERS, GATE ALIGNMENT OR HINGES. THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY PROBLEMS CAUSED BY INTERFERENCE. ANY SERVICE CALL THAT DETERMINES THE PROBLEM HAS BEEN CAUSED BY ANY OF THESE ITEMS COULD RESULT IN A FEE TO YOU.**

**UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL SELLER'S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR US ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.**

Some states do not allow the exclusion or limitation of consequential, incidental or special damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



# Swing and Slide Gate Operator UL 325 and ASTM F2200 Site Planning Safety Checklist

Please Print

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/ZIP: \_\_\_\_\_ Email: \_\_\_\_\_

Satisfactory	Needs Repair/Replacement
--------------	--------------------------

## Gate Safety Check — Simple steps to quickly determine if an End User's gate operator is safe.

UL 325 Standard				Result (Circle)	Comments:	Figures (On Back)
Component:						
1. Gate Operator is approved to current UL 325 standards (check operator label)				Pass / Fail		
2. Proper gate warning signs attached to both sides of gate area				Pass / Fail		1,4
3. All entrapment zones protected by 2 safety devices/obstruction tested						1,4
Close Side (circle two)	Photo Eye	Reversing Edge	Inherent Reverse	Pass / Fail		
Open Side (circle two)	Photo Eye	Reversing Edge	Inherent Reverse	Pass / Fail		
Other Entrapment Zones				Pass / Fail		
*Entrapment Zone: The location where a person can be caught or held in a position that increases the risk of injury						

Gate Construction Evaluation: Gate Constructed with Safety in mind. ASTM F2200 Standards are followed

Component:	Result (Circle)	Comments:	Figures (On Back)
<b>All Gates</b>			
Gates have smooth bottom edges, no protrusions exceed 1/2" beyond base of gate	Pass / Fail		5
All access controls at least 6 ft. from gate	Pass / Fail		1,4
Barbed tape (razor wire) at least 8 ft. above grade	Pass / Fail		
Barbed wire at least 6 ft. above grade	Pass / Fail		
Separate pedestrian gate – out of reach of a moving gate – vehicular gate is for automotive traffic only	Pass / Fail		1,4
Gate does not move on its own if disconnected from operator	Pass / Fail		
Gates prevented from falling over if disconnected from supporting hardware	Pass / Fail		
<b>SWING</b>			
Distance from pivot point to column edge is less than 4 in. or external entrapment protection is provided	Pass / Fail		4
Distance from open gate to wall, column, or other fixed object is greater than 16 in. or external entrapment protection is provided	Pass / Fail		4
<b>SLIDE</b>			
Roller covers on weight bearing exposed rollers 8 ft., or less, above grade	Pass / Fail		1
Meshing installed up to 6 ft. above grade if pickets spaced equal to or greater than 2 1/4 in. apart	Pass / Fail		3
Gap between gate and fence post less than 2 1/4 in. & gap protected with safety device	Pass / Fail		2
Positive stops at both fully open and fully closed positions	Pass / Fail		1
Receiver guides recessed behind receiver post for receiver guides less than 8 ft.	Pass / Fail		
Other:	Pass / Fail		

Please Print

First & Last Name of Dealer: \_\_\_\_\_ First & Last Name of Installer: \_\_\_\_\_

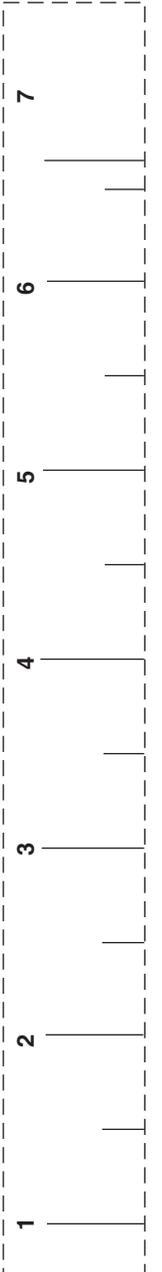
Name of Dealership: \_\_\_\_\_ Phone: \_\_\_\_\_

Dealership Address (Street Address/City/State/Zip): \_\_\_\_\_

Dealer Signature: \_\_\_\_\_ Installer Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_





## **Contact Information**

**LiftMaster.com**

LiftMaster Dealer Extranet:

**dealer.liftmaster.com/login**

LiftMaster Training Academy:

**liftmastertraining.com**

800-528-2806

Mon-Fri 5:00 am to 6:00 pm MST

300 Windsor Drive  
Oak Brook, IL 60523

**LiftMaster.com**

© 2018, The Chamberlain Group, Inc. - All Rights Reserved

01-39382C